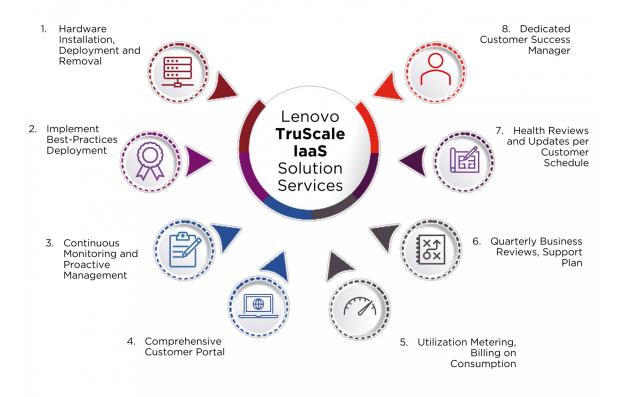
Lenovo TruScale Infinite Storage Introduction to TruScale

From the pocket to the cloud, Lenovo TruScale offers everything as a service, and enables you to unleash the power of the technology with the simplicity and scalability of a flexible, pay-as-you-go model.

From **Infrastructure as a Service** with Converged Infrastructure, ThinkSystem Certified Nodes, ThinkSystem Storage and Lenovo Datacenter Portfolio; to **Device as a Service** with World-class Devices.



Lenovo TruScale Infinite Storage

Lenovo TruScale Infinite Storage is a true pay-as-you-go Storage as-a-Service, with built-in technology refresh, deployed at your datacenter or colocation facility with lifecycle management by Lenovo experts.

Scale without limits with non-disruptive expansion - as you consume more, we provision more.

Built-in tech refresh to the latest technology, eliminating forklift upgrades, allowing you to stay focused on your core competency business initiatives.



Lenovo TruScale Infinite Storage is based on Lenovo DM Storage Systems*

* Depends on sizing, implementation, and contract terms.

*Click here for More Information

Lenovo TruScale Infinite Storage Solution Specifications

Storage class	Relative performance	Media type	System Offered
High performance	50x	Flash	Lenovo DM Storage Systems
Performance	25x	Flash	Lenovo DM Storage Systems
Standard	5x	Flash	Lenovo DM Storage Systems
Capacity	1x	HDD	Lenovo DM Storage Systems

Lenovo TruScale Infinite Storage Technical Features.

- Storage Capacity: Minimum buy for initial deployed capacity 50 TB, with scalability up to 260 PB during contract lifecycle, depending on usage trajectory & trends.
- Performance: Based on selected tier matched to Lenovo DM system(s) configuration and Lenovo storage experts' analysis.
- Storage Type: Network Attached Storage (NAS), Storage Area Network (SAN), Object (S3) Unified system.
- Redundancy: Redundant Storage controllers and storage ethernet switching for cluster configuration included. (Link)
- Storage Features: ONTAP Unified Premium Bundle, a rich set of standard storage management functions available at no extra cost (i.e., SSD read/write cache, thin provisioning, integrated data protection, snapshots, compression, deduplication, encryption, scale out clustering, replication, file analytics, etc)
- Connectivity: Wide choice of 1/10GbE, 25GbE, and 40/100 GbE NAS and NVMe/TCP, 8/16/32 Gb Fiber Channel, and 32Gb NVMe/FC¹.

1. Depends on storage tier selection, customer environment, future growth, required configuration and Lenovo Experts analysis.

Lenovo TruScale Infinite Storage Offering Features.

- **Price:** Linear price per storage class tier throughout the agreement.
- Billing: Monthly payment based on metered Terabytes (TB) consumed, averaged by the hour. Minimum payment starting at 50TB* based on physical data stored.¹
- **Contract Term:** Flexible options from 1 to 10 years subscription options. Per TB price reduction on longer contract agreements.
- Monitoring: XClarity and Unified Manager Software for continuous proactive monitoring, updates, performance analysis.²
- Health Checks: Periodic DM Health Check service: provided at deployment, then 60 days from deployment and every 90 days after that, until the end of the subscription.³
- Tech-Refresh: System renewal every 3 years on 4+ year contracts with migration from old to new technology services included, at no additional cost. Same linear price maintained.⁴
- Growth: Ad-hoc capacity growth that may include ThinkSystem DM Series additional controllers, expansion trays. ⁵
- Capacity Expansions: Perpetual capacity expansions provisioned proactively or at demand, based on usage trajectory. Hardware & software needed to expand is included.

Footnotes:

- 1. Minimum payment varies depending on solution size. Minimum buy is 50 TB.
- 2. Depends on customer providing a minimum of 2 VMs (used both for billing purposes and health check) to install the software needed to conduct such activities. In the event the customer does not have 2 VMs to provision, the solution can include a Management Node at an additional cost blended into the per TB price.
- 3. Last health check will be provided if there's still 90 more days between the day of the last DM Health Check and the end of the subscription.
- 4. Tech Refreshes are available for terms 4 years or longer. In the event of a co-term renewal, prior years of uninterrupted subscription will count as part of the total number of running years. "Migration" refers to the act of moving the information from the old system being replaced into the new system. Does not include Legacy data migration from other systems. Migrations at tech refresh is limited to swapping data from old equipment being replaced into the replacement unit.
- 5. SAN switches and/or additional software options are available but not included in the base offer, can be purchased as optional.

Lenovo TruScale Infinite Storage Solution Scope

ThinkSystem Intelligent Monitoring

- Premium Unified Software Bundle
- Predictive analytics and proactive management platform for Lenovo ThinkSystem storage by Lenovo experts
- Actionable intelligence
- Machine learning algorithms that get smarter over time
- Global analytics at your fingertips

All-inclusive service offering covering the full lifecycle of a system

- Premier Essential 24x7x4+YDYD
- Hardware Installation (Business Hours)
- ThinkSystem DM Remote Onsite Deployment
- DM Series Health Check Service
- Customer Success Manager
- Tech Refresh every 3 years, for subscriptions 4 years or longer

TruScale Dedicated customer success manager

Dedicated resource assigned to TruScale customer that helps customers to achieve business goals by Lenovo's offering:

- **Customer onboarding** Ensures solution capability on time & fully trained customer IT personnel capable to operate Lenovo's TruScale IT Services.
- Account Follow Up TruScale Customer's primary point of contact, advocacy inside Lenovo's operations on his behalf, management of complexities to simplify the Customer's experience.
- Health checks Holds quarterly reviews with customer, discussing usage of platform, assessing any new issues, and solving lingering concerns.
- Planned Growth Primary point of contact to identify growth opportunities aligned to customer needs. Where needed, will bring Technical or Field Sales to assist in the motion.
- Contract Renewals Typically 6 months prior to contract end date, will lead assessment of customer needs against prevailing capability & renewal options.
- Credit management Cycles for credit validation and Credit Card Billing.

Five Reasons it's Better for Business

- **One provider** Plan, procure & run your entire infrastructure simply, with a single point of global accountability and predictable costs.
- Full Maintenance, Support & Management End to end services including installation, deployment, configuration, and managed services.
- Absolute control Real-time insights that help drive efficiency, with less time in the weeds and more time for the big picture.
- Secure by nature Lenovo's foundational security approach protects everything, everywhere, all the time.
- **Constant ROI** Minimum upfront capital costs for anything and a completely flexible, cloud-like consumption model, deployed behind the firewall.

About Lenovo

Lenovo (HKSE: 992) (ADR: LNVGY) is a US\$62 billion revenue global technology powerhouse, ranked #171 in the Fortune Global 500, employing 77,000 people around the world, and serving millions of customers every day in 180 markets. Focused on a bold vision to deliver smarter technology for all, Lenovo is expanding into new growth areas of infrastructure, mobile, solutions and services. This transformation is building a more inclusive, trustworthy, and sustainable digital society for everyone, everywhere.

For More Information

To learn more about how TruScale Infinite Storage can help take your business forward, reach out to one of our experts on truscale@lenovo.com



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