



## Lenovo ThinkSystem DM5000F Unified and DM5000F SAN Flash Storage Array Product Guide

Lenovo ThinkSystem DM5000F is an all-flash storage system, available as either unified or SAN, that is designed to provide performance, simplicity, capacity, security, and high availability for medium enterprises. Powered by the ONTAP software, ThinkSystem DM5000F delivers enterprise-class storage management capabilities with a wide choice of host connectivity options and enhanced data management features. The ThinkSystem DM5000F is a perfect fit for a wide range of enterprise workloads, including big data and analytics, artificial intelligence, engineering and design, enterprise applications, and other storage I/O-intensive applications.

ThinkSystem DM5000F models are 2U rack-mount controller enclosures that include two controllers, 64 GB RAM and 8 GB battery-backed NVRAM (32 GB RAM and 4 GB NVRAM per controller), and 24 SFF hot-swap drive bays (2U24 form factor). Controllers provide universal 1/10 GbE NAS/iSCSI or 8/16 Gb Fibre Channel (FC) ports, or 1/10 GbE RJ-45 ports for host connectivity.

A single ThinkSystem DM5000F Storage Array scales up to 144 solid-state drives (SSDs) with the attachment of Lenovo ThinkSystem DM240S 2U24 SFF Expansion Enclosures.



Figure 1. Lenovo ThinkSystem DM5000F

Up to 12 DM5000F Storage Arrays can be combined into a clustered system in a NAS environment, or up to 6 DM5000F Storage Arrays can be combined into a clustered system in a SAN environment.

## Did you know?

A single ThinkSystem DM5000F scales up to 2.2 PB of raw storage capacity. A cluster of the DM5000F storage systems scales up to 26.5 PB for NAS or up to 13.2 PB for SAN environments.

The ThinkSystem DM5000F offers unified file and block storage connectivity with support for 1 GbE or 10 GbE NAS and iSCSI, and 8 Gb or 16 Gb Fibre Channel protocols at the same time.

## Key features

The ThinkSystem DM5000F offers the following key features and benefits:

- Available as a Unified storage platform allowing NAS, SAN, and Object workloads or as a SAN storage platform that serving only SAN workloads.
- Both platform options, Unified and SAN are available with either the Fundamentals or Premium software feature offerings which provide feature flexibility.
- All-flash array capabilities to meet the demand for higher speed storage and provide higher IOPs and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- All-flash storage with dual active/active controller configurations for high availability and performance.
- Improved performance and data protection with RAID-DP and RAID-TEC, as well as support for traditional RAID 4.
- Flexible host connectivity to match diverse client needs with support for unified NAS and SAN storage protocols, including 1/10 GbE NAS and iSCSI, and 8/16 Gb Fibre Channel connectivity.
- 12 Gb SAS drive-side connectivity with multipathing with up to 24x 2.5-inch small form factor (SFF) drives in the 2U24 SFF enclosures.
- Scalability to up to 144 SFF drives with the attachment of the ThinkSystem DM240S 2U24 SFF expansion enclosures to satisfy growing needs for storage capacity and performance.
- A rich set of storage management functions available, including snapshots, volume copy, quality of service, thin provisioning, compression, deduplication, encryption, disk-based backup, application- and virtual machine-aware backup, quick data recovery, clustering, synchronous replication, and asynchronous replication.
- Optional licensed functions, including WORM (write once, read many) data protection (SnapLock) and object storage tiering (FabricPool).
- Scale-out clustering of up to 12 ThinkSystem DM Series storage systems for NAS connectivity or up to six DM Series storage systems for SAN connectivity.
- Intuitive, web-based GUI for easy system setup and management.
- Lenovo XClarity support for centralized systems management of Lenovo x86 servers, switches, and storage, which provides automated agent-less discovery, inventory, monitoring, and additional platform-specific functions across multiple systems.
- Designed for 99.9999% availability with redundant hot-swap components, including controllers and I/O
  modules, power supplies, and non-disruptive firmware upgrades.
- Certified Enterprise Storage for SAP HANA Tailored Data center Integration (TDI).
- Certified storage for Oracle VM.
- Certified storage for Citrix XenServer: http://hcl.xenserver.org/storage/910/Lenovo\_DM\_Series.

The ThinkSystem DM5000F supports the 2.5-inch 960 GB, 3.84 TB, 7.68 TB, and 15.36 TB capacityoptimized SAS SSDs. All drives are dual-port and hot-swappable.

The ThinkSystem DM5000F supports attachment of up to five ThinkSystem DM240S 2U24 SFF expansion enclosures. More drives and expansion enclosures are designed to be dynamically added with virtually no downtime, which helps to quickly and seamlessly respond to ever-growing capacity demands.

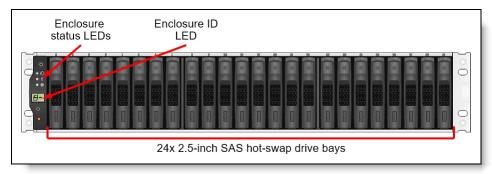
The ThinkSystem DM5000F offers high levels of system and data availability with the following features:

- · Dual-active controllers (high availability pair) with automatic load balancing and failover
- Mirrored, battery-backed controller NVRAM
- Dual-port SAS SSDs with automatic drive failure detection and rebuild
- Redundant, hot-swappable and customer replaceable hardware components, including SFP+ transceivers, controllers, I/O modules, power supplies, and drives

- Automated failover for the data path between the host and the drives with multipathing
- · Non-disruptive controller and drive firmware upgrades
- Scale-out clustering

## **Components and connectors**

The following figure shows the front of the ThinkSystem DM5000F or DM240S 2U SFF enclosure.





The front of the ThinkSystem DM5000F or DM240S 2U SFF enclosure includes the following components:

- 24 SFF hot-swap drive bays.
- Enclosure status LEDs.
- Enclosure ID LED.

The following figure shows the rear of the ThinkSystem DM5000F 2U controller enclosure with universal SFP+ host ports.

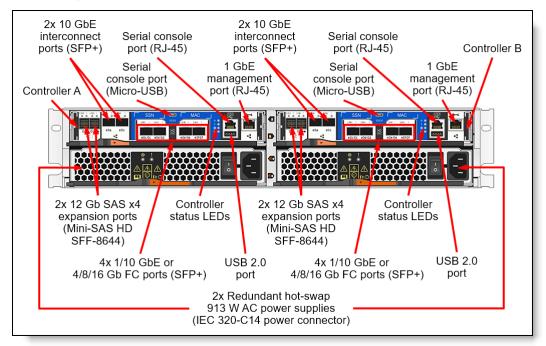
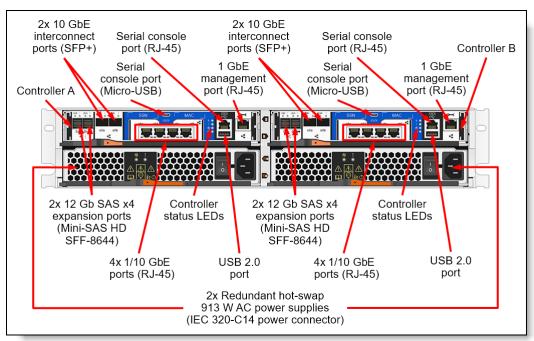


Figure 3. ThinkSystem DM5000F 2U controller enclosure rear view: Universal SFP+ host ports

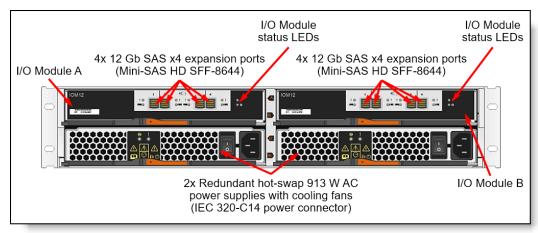
The following figure shows the rear of the ThinkSystem DM5000F 2U controller enclosure with 10GBASE-T host ports.



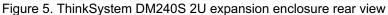


The rear of the ThinkSystem DM5000F 2U controller enclosure includes the following components:

- Two redundant hot-swap controllers, each with the following ports:
  - Two SFP+ interconnect ports for direct-attach HA pair or switched cluster connections.
  - Four SFP+ host ports for 1/10 Gb GbE or 4/8/16 Gb FC connectivity, or four 1/10 GbE RJ-45 ports.
  - Two 12 Gb SAS x4 ports (Mini-SAS HD SFF-8644) for connections to the expansion enclosures.
  - One RJ-45 10/100/1000 Mb Ethernet port for out-of-band management.
  - Two serial console ports (RJ-45 and Micro-USB) for another means to configure the system.
  - One USB Type A port (for ONTAP software installation or booting)
- Two redundant hot-swap 913 W (100 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.
- Controller status LEDs.



The following figure shows the rear of the ThinkSystem DM240S 2U expansion enclosure.



The rear of the ThinkSystem DM240S 2U expansion enclosure includes the following components:

- Two redundant hot-swap I/O Modules; each I/O Module provides four 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644) for connections to the controller enclosures and for connecting the expansion enclosures between each other.
- Two redundant hot-swap 913 W (100 240 V) AC power supplies (IEC 320-C14 power connector) with integrated cooling fans.
- I/O Module status LEDs.

## System specifications

The following table lists the ThinkSystem DM5000F storage system specifications.

**Note:** The supported hardware options, software features, and interoperability listed in this product guide are based on the ONTAP software version 9.7. For details about specific software releases that introduced support for certain hardware options and software features, refer to the Release notes of the particular software release for the ThinkSystem DM5000F that can be found at: <a href="http://datacentersupport.lenovo.com">http://datacentersupport.lenovo.com</a>

| Attribute                             | Specification   |
|---------------------------------------|---|
| Form factor                           | <ul> <li>DM5000F controller enclosure (machine types 7Y41, 7D7W): 2U rack mount.</li> <li>DM240S 2U24 SFF expansion enclosure (machine types 7Y58, 7D7Y): 2U rack mount.</li> </ul>         |
| Controller configuration              | Dual active-active controller configuration (HA pair). Up to 6 HA pairs can be combined into a single SAN cluster, or up to 12 HA pairs can be combined into a single NAS cluster.          |
| HA pair/cluster<br>interconnect ports | 4x 10 GbE SFP+ ports (DAC cables or SW fiber optics [LC]) (2 ports per controller).   |
| RAID levels                           | RAID-4, RAID-DP, RAID-TEC.  |
| Controller<br>memory                  | 64 GB RAM per system (32 GB per controller). 8 GB battery-backed NVRAM per system (4 GB per controller) mirrored between the controllers.   |
| Drive bays                            | Up to 144 SFF hot-swap drive bays (1x 2U24 controller enclosure + up to 5x 2U24 SFF expansion enclosures).<br><b>Note</b> : The Fundamentals software bundles only support up to 84 drives. |
| Drive technology                      | 12 Gb SAS SSDs.   |

Table 1. ThinkSystem DM5000F system specifications

| Attribute                       | Specification  |
|---------------------------------|--|
| Drive expansion<br>connectivity | <ul> <li>2x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two controllers in the controller enclosure for the attachment of the expansion enclosures.</li> <li>4x 12 Gb SAS x4 (Mini-SAS HD SFF-8644) expansion ports on each of two I/O modules in the expansion enclosure for the attachment to the controller enclosure and daisy chaining of the expansion enclosures.</li> </ul>   |
| Drives                          | 960 GB, 3.84 TB, 7.68 TB, and 15.36 TB SAS SSDs (1 DWD).   |
| Storage capacity                | Up to 2.160PB  |
| Storage protocols               | <ul> <li>NAS (File access): NFS and CIFS/SMB.</li> <li>SAN (Block access): iSCSI and FC.</li> </ul>  |
| Host connectivity               | <ul> <li>Base ports (per controller enclosure):</li> <li>8x 1 GbE (RJ-45 UTP)/10 GbE (DAC cable or SW fiber optic cable, LC) or 4/8/16 Gb FC (SW fiber optic cable, LC) SFP+ host ports (4 ports per controller); or</li> <li>8x 1/10 GbE RJ-45 UTP host ports (4 ports per controller).</li> <li>Note: ONTAP does not support host direct attach for FC protocol.</li> </ul>  |
| Host operating systems          | Microsoft Windows Server 2012 R2, 2016, and 2019; Red Hat Enterprise Linux (RHEL) 6, 7, and 8; SUSE Linux Enterprise Server (SLES) 11, 12, and 15; VMware vSphere 6.0, 6.5, 6.7, and 7.0.  |
| Performance*                    | Up to 148 000 random read IOPS (8 KB blocks).  |
| Configuration<br>maximums**     | <ul> <li>Maximum raw storage capacity: 2.2 PB</li> <li>Maximum aggregate size: 400 TB</li> <li>Maximum number of FlexVol volumes per controller: 1000</li> <li>Maximum volume size: 100 TB (The maximum size will be increased up to 300TB in ONTAP 9.12.1P2 and later.)</li> <li>Maximum number of LUNs per controller: 8192</li> <li>Maximum number of LUNs per FlexVol volume: 512</li> <li>Maximum LUN size: 16 TB (The maximum size will be increased up to 128TB in ONTAP 9.12.1P2 and later.)</li> <li>Maximum number of drives in a RAID group (data + parity drives): <ul> <li>RAID 4: 14 (13 + 1 SAS SSDs)</li> <li>RAID-DP: 28 (26 + 2 SAS SSDs)</li> <li>RAID-TEC: 29 (26 + 3 SAS SSDs)</li> </ul> </li> <li>Maximum number of snapshots per FlexVol volume: 1023</li> </ul> |
| Cooling                         | Redundant cooling with the fans that are built into power supplies (DM5000F and DM240S 2U24 SFF enclosures).   |
| Power supply                    | Two redundant hot-swap 913 W (100 - 240 V) (DM5000F and DM240S 2U24 enclosures) Platinum AC power supplies.  |
| Hot-swap parts                  | Controllers, I/O modules, drives, power supplies, and SFP+ transceivers and DAC cables.  |
| Management<br>ports             | <ul> <li>1x 1 GbE port (UTP, RJ-45) per controller for out-of-band management.</li> <li>2x Serial console ports (RJ-45 and Micro-USB) for system configuration.</li> </ul>   |
| Management<br>interfaces        | ThinkSystem Storage Manager web-based GUI; SSH CLI; Serial console CLI; SNMP, email, and syslog alerts; optional Lenovo XClarity.  |
| Security features               | Secure Socket Layer (SSL), Secure Shell (SSH), user level security, role-based access control (RBAC), LDAP authentication.   |
| Warranty and support            | 1-year or 3-year, customer-replaceable unit and onsite limited warranty with selectable service levels: 9x5 service coverage next business day (NBD) onsite response (Foundation) or 24x7 service coverage with 4-hour onsite response (Essential). Premier Support is also available. Software support is included in the Foundation or Essential Service for the duration of the warranty period.  |

| Attribute  | Specification  |
|------------|--|
| Dimensions | Controller enclosure:<br>• Height: 85 mm (3.4 in.)<br>• Width: 447 mm (17.6 in.)<br>• Depth: 483 mm (19.0 in.)<br>2U24 SFF expansion enclosure:<br>• Height: 85 mm (3.4 in.)<br>• Width: 449 mm (17.7 in.)<br>• Depth: 484 mm (19.1 in.) |
| Weight     | <ul> <li>Controller enclosure (fully configured): 27.6 kg (60.8 lb)</li> <li>2U24 SFF expansion enclosure (fully configured): 24.4 kg (53.8 lb)</li> </ul>   |

\* Estimated performance based on internal measurements.

\*\* For a detailed list of configuration limits and restrictions for a specific version of the software, refer to the Lenovo Support website:

http://datacentersupport.lenovo.com

## **Controller enclosures**

Preconfigured and factory-integrated models of the ThinkSystem DM5000F Unified Flash Storage Array are configured by using the Lenovo Data Center Solution Configurator (DCSC): http://dcsc.lenovo.com

The following table lists the CTO base model for the ThinkSystem DM5000F.

#### Table 2. ThinkSystem DM5000F CTO base models

| Description                                  | Machine<br>Type/Model     | Feature<br>code |
|--|---------------------------|-----------------|
| Lenovo ThinkSystem DM5000F (3-year warranty) | 7D7WCTO1WW<br>7D7WCTORWW* | BEY7            |

\* CTORWW is for customers in Russia; CTO1WW is for all other markets

Configuration note:

 Two DM3000/DM5000 SFP+ controllers (feature code B39F) must be selected during the configuration process.

The models of the ThinkSystem DM5000F ship with the following items:

- One chassis with the following components:
  - Two controllers
  - Two power supplies
- Rack Mount Kit
- 2 m USB Cable (USB Type A to Micro-USB)
- Electronic Publications Flyer
- Two customer-configured power cables

## Controllers

The ThinkSystem DM5000F controller enclosures ship with two DM3000/DM5000 10GBASE-T or SFP+ controllers. A *controller* provides interfaces for host connectivity, management, and internal drives, and it runs ONTAP storage management software. Each DM5000F controller enclosure provides 64 GB RAM and 8 GB battery-backed NVRAM (32 GB RAM and 4 GB NVRAM per controller).

The ThinkSystem DM5000F controller enclosures ship with four interconnect 10 GbE SFP+ ports (two ports per controller) to cable a directly-connected dual-controller HA pair or for switched cluster interconnect with multiple dual-controller HA pairs. Up to six HA pairs can be combined into a single SAN cluster or up to 12 HA pairs can be combined into a single NAS cluster.

The ThinkSystem DM5000H controller enclosures ship with one of the following interface types:

- 8x Universal SFP+ ports (four ports per controller) for 1/10 GbE NAS / iSCSI or 4/8/16 Gb FC host connectivity.
- 8x 1/10 GbE RJ-45 ports (four ports per controller) for 1/10 GbE NAS / iSCSI host connectivity.

Each DM5000F controller enclosure also provides four integrated 12 Gb SAS x4 expansion ports (Mini-SAS HD SFF-8644 connectors) (two ports per controller) for the attachment of the ThinkSystem DM Series expansion enclosures.

#### **Configuration notes:**

- A pair of the universal SFP+ base ports (e0c/0c and e0d/0d or e0e/0e and e0f/0f) in the system must have the same connectivity type (either Ethernet or Fibre Channel, but not both types) and the same type of physical connections; different pairs might have different types of connectivity.
- Two controllers are required for selection. Both controllers must be of the same type (either 16 Gb FC / 10 GbE or 10GBASE-T, but not both types), and they must have matching configurations of the base ports (type and physical connections).

The following table lists the controllers for the DM5000F Storage Array and supported connectivity options.

| Table 3. DM5000F | controllers and | connectivity options |
|------------------|-----------------|----------------------|
|------------------|-----------------|----------------------|

| Description   | Part number | Feature<br>code | Maximum<br>quantity per<br>controller<br>enclosure |
|---|-------------|-----------------|--|
| Controllers   |             |                 |  |
| Lenovo ThinkSystem DM3000/DM5000 Controller, 10GBASE-T                  | None*       | B39G            | 2  |
| Lenovo ThinkSystem DM3000/DM5000 Controller, 16Gb FC / 10GbE            | None*       | B39F            | 2  |
| SFP+ options for base ports   |             |                 |  |
| 1Gb RJ-45 iSCSI SFP+ Module 1 pack                                      | 4XF7A14917  | B4K7            | 8  |
| 8Gb Fibre Channel SFP+ Module 1 pack                                    | 4XF7A14918  | B4K8            | 8  |
| 16Gb Fibre Channel SFP+ Module 1 pack                                   | 4XF7A14920  | B4KA            | 8  |
| SFP+ options for base ports and interconnect ports                      |             |                 |  |
| 10Gb SW Optical iSCSI SFP+ Module 1 pack                                | 4XF7A14919  | B4K9            | 12   |
| OM4 cable options for 8 Gb FC, 16 Gb FC, and 10 GbE SW SFP+ optical tra | insceivers  |                 |  |
| Lenovo 0.5m LC-LC OM4 MMF Cable   | 4Z57A10845  | B2P9            | 12   |
| Lenovo 1m LC-LC OM4 MMF Cable   | 4Z57A10846  | B2PA            | 12   |
| Lenovo 3m LC-LC OM4 MMF Cable   | 4Z57A10847  | B2PB            | 12   |
| Lenovo 5m LC-LC OM4 MMF Cable   | 4Z57A10848  | B2PC            | 12   |
| Lenovo 10m LC-LC OM4 MMF Cable  | 4Z57A10849  | B2PD            | 12   |
| Lenovo 15m LC-LC OM4 MMF Cable  | 4Z57A10850  | B2PE            | 12   |
| Lenovo 25m LC-LC OM4 MMF Cable  | 4Z57A10851  | B2PF            | 12   |
| Lenovo 30m LC-LC OM4 MMF Cable  | 4Z57A10852  | B2PG            | 12   |
| OM3 cable options for 8 Gb FC, 16 Gb FC, and 10 GbE SW SFP+ optical tra | insceivers  |                 | -  |
| Lenovo 0.5m LC-LC OM3 MMF Cable   | 00MN499     | ASR5            | 12   |

| Description   | Part number   | Feature<br>code | Maximum<br>quantity per<br>controller<br>enclosure |  |
|---|---------------|-----------------|--|--|
| Lenovo 1m LC-LC OM3 MMF Cable   | 00MN502       | ASR6            | 12   |  |
| Lenovo 3m LC-LC OM3 MMF Cable   | 00MN505       | ASR7            | 12   |  |
| Lenovo 5m LC-LC OM3 MMF Cable   | 00MN508       | ASR8            | 12   |  |
| Lenovo 10m LC-LC OM3 MMF Cable  | 00MN511       | ASR9            | 12   |  |
| Lenovo 15m LC-LC OM3 MMF Cable  | 00MN514       | ASRA            | 12   |  |
| Lenovo 25m LC-LC OM3 MMF Cable  | 00MN517       | ASRB            | 12   |  |
| Lenovo 30m LC-LC OM3 MMF Cable  | 00MN520       | ASRC            | 12   |  |
| DAC cable options for 10 GbE SFP+ connectivity (SFP+ base ports and interconnect ports) |               |                 |  |  |
| 0.5m Passive DAC SFP+ Cable   | 00D6288       | A3RG            | 12   |  |
| 1m Passive DAC SFP+ Cable   | 90Y9427       | A1PH            | 12   |  |
| 1.5m Passive DAC SFP+ Cable   | 00AY764       | A51N            | 12   |  |
| 2m Passive DAC SFP+ Cable   | 00AY765       | A51P            | 12   |  |
| 3m Passive DAC SFP+ Cable   | 90Y9430       | A1PJ            | 12   |  |
| 5m Passive DAC SFP+ Cable   | 90Y9433       | A1PK            | 12   |  |
| 7m Passive DAC SFP+ Cable   | 00D6151       | A3RH            | 12   |  |
| UTP Category 6 cables options for 1/10 GbE RJ-45 host connectivity and 1                | GbE RJ-45 mar | nagement po     | orts   |  |
| 0.75m Green Cat6 Cable  | 00WE123       | AVFW            | 10   |  |
| 1.0m Green Cat6 Cable   | 00WE127       | AVFX            | 10   |  |
| 1.25m Green Cat6 Cable  | 00WE131       | AVFY            | 10   |  |
| 1.5m Green Cat6 Cable   | 00WE135       | AVFZ            | 10   |  |
| 3m Green Cat6 Cable   | 00WE139       | AVG0            | 10   |  |
| 10m Green Cat6 Cable  | 90Y3718       | A1MT            | 10   |  |
| 25m Green Cat6 Cable  | 90Y3727       | A1MW            | 10   |  |
|   | •             | -               | •  |  |

\* Factory-installed only.

## Expansion enclosures

The ThinkSystem DM5000F supports attachment of up to five ThinkSystem DM240S 2U24 SFF enclosures. The expansion enclosures can be added to the system non-disruptively.

The following table lists the CTO base models for the ThinkSystem DM Series expansion enclosures.

Table 4. CTO base models for the ThinkSystem DM Series expansion enclosures

|   | Machine<br>Type/Model | Feature<br>code |
|---|-----------------------|-----------------|
| DM240S 2U24 SFF Expansion Enclosure (3-year warranty) | 7D7YCTO1WW            | BEY7            |

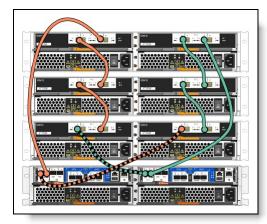
Configuration note: Two I/O expansion modules (feature code B39J) are pre-selected by the configurator.

The models of the ThinkSystem DM240S ship with the following items:

- One chassis with the following components:
  - Two I/O modules
  - Two power supplies
- Rack Mount Kit
- Electronic Publications Flyer
- Two customer-configured power cables

Each ThinkSystem DM Series expansion enclosure ships with two SAS I/O expansion modules. Each I/O expansion module provides two external 12 Gb SAS x4 ports (Mini-SAS HD SFF-8644 connectors labelled Port 1-4) that are used for connections to the ThinkSystem DM5000F and for daisy chaining the expansion enclosures between each other.

The dual-path HA (high availability) connectivity topology for the enclosures is shown in the following figure.



#### Figure 6. DM5000F expansion enclosure connectivity topology

#### Expansion cabling rules:

- Port 0b on the Controller 1 is the primary path that is connected to the Port 3 on the I/O Module A in the last expansion enclosure in a stack.
- Port 1 on the I/O Module A in the last expansion enclosure is connected to Port 3 on the I/O Module A in the adjacent expansion enclosure, and so on (until the first expansion enclosure in a stack is cabled).
- Port 0a on the Controller 1 is the secondary path that is connected to the Port 1 on the I/O Module B in the first expansion enclosure in a stack.
- Port 0b on the Controller 2 is the primary path that is connected to the Port 3 on the I/O Module B in the last expansion enclosure in a stack.
- Port 1 on the I/O Module B in the last expansion enclosure is connected to Port 3 on the I/O Module B in the adjacent expansion enclosure, and so on (until the first expansion enclosure in a stack is cabled).
- Port 0a on the Controller 2 is the secondary path that is connected to the Port 1 on the I/O Module A in the first expansion enclosure in a stack.

The following table lists ordering information for the supported expansion enclosure connectivity options.

Table 5. Expansion enclosure connectivity options

| Description   | Part<br>number | Feature<br>code | Maximum<br>quantity per<br>one expansion<br>enclosure |
|---|----------------|-----------------|---|
| External MiniSAS HD 8644/MiniSAS HD 8644 0.5M Cable | 00YL847        | AU16            | 4   |
| External MiniSAS HD 8644/MiniSAS HD 8644 1M Cable   | 00YL848        | AU17            | 4   |
| External MiniSAS HD 8644/MiniSAS HD 8644 2M Cable   | 00YL849        | AU18            | 4   |
| External MiniSAS HD 8644/MiniSAS HD 8644 3M Cable   | 00YL850        | AU19            | 4   |

**Configuration note:** The following quantities of SAS cables are needed for the stack of the expansion enclosures:

- Two SAS cables per expansion enclosure in the stack for connecting the first expansion enclosure in the stack to the controller enclosure and for connections to the adjacent expansion enclosures.
- Two additional SAS cables for connecting the last expansion enclosure in the stack to the controller enclosure.

## Drives

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures support up to 24 SFF hot-swap drives. The following table lists supported drive options for the DM5000F and DM240S 2U24 SFF enclosures.

The following table lists supported drive packs for the controller and expansion enclosures.

#### **Configuration notes:**

- When ordering the systems, select the drives that match the ONTAP offering and bundle you are installing on the DM controller. Drive feature codes are specific to Unified or SAN Only offerings, and to Base, Fundamentals and Premium bundles. See the Software section for details.
- Drives are sold in packs. Supported quantities are as follows:
  - The DM5000F 2U24 SFF controller enclosures support only 12, 18 or 24 SFF drives
  - The DM240S 2U24 SFF expansion enclosures support only 6, 12, 18 or 24 SFF drives
- All drives in the enclosure must be of the same type and capacity.

**Field upgrades**: Drive packs for field upgrades can be ordered via the CTO base 7D4FCTO4WW, ThinkSystem DM Drive Pack Upgrades. These are for use in existing expansion enclosures that have not been fully populated with the factory-installed drive packs

|  | ONTAP: Unified   |              | ONTA    | Max          |     |
|--|------------------|--------------|---------|--------------|-----|
| Drive Pack (6 drives each)   | Premium/Complete | Fundamental† | Premium | Fundamental† | Qty |
| Lenovo ThinkSystem 5.8TB (6x 960GB,<br>2.5", Non-SED SSD) Drive Pack for<br>DM5000F    | BLTK             | BLTF         | BLTX    | BLTT         | 4   |
| Lenovo ThinkSystem 23TB (6x 3.84TB,<br>2.5", Non-SED SSD) Drive Pack for<br>DM5000F    | BLTL             | BLTG         | BLTY    | BLTU         | 4   |
| Lenovo ThinkSystem 46.1TB (6x 7.68TB,<br>2.5", Non-SED SSD) Drive Pack for<br>DM5000F  | BLTM             | BLTH         | BLTZ    | BLTV         | 4   |
| Lenovo ThinkSystem 92.2TB (6x 15.36TB,<br>2.5", Non-SED SSD) Drive Pack for<br>DM5000F | BLTN             | BLTJ         | BLU0    | BLTW         | 4   |

Table 6. Drive option feature codes

† Available world-wide except China

## Software

In this section:

- Feature bundles
- ONTAP software versions
- Upgrading to Unified Premium ONTAP
- Ansible playbooks for DM Series

ONTAP software unifies data management across flash, disk, and cloud to simplify the Lenovo DM storage environment. It builds the foundation for a Data Fabric, making it easy to move the data where it is needed across flash, disk, and cloud resources.

## Feature bundles

Controller software for the DM5000F is available in the following bundles of features:

- SAN Fundamentals (All markets except China) (Feature BKKD)
  SAN Base (China only) (Feature BKKC)
- SAN Premium (Feature BKKE)
- Unified Fundamentals (All markets except China) (Feature B72U)
- Unified Essentials (China only) (Feature BWU9)
- Unified Complete (Feature BWU8)

The following table summarizes the features in each bundle for the DM5000F.

| Table 7. C | omparison o | of software | features | for the | DM5000F |
|------------|-------------|-------------|----------|---------|---------|
|            |             |             |          |         |         |

| Feature                                       | SAN<br>Fundamentals | SAN Base<br>(PRC only) | SAN<br>Premium | Unified<br>Fundamentals<br>(ISO) | Unified<br>Essentials<br>(PRC only) | Unified<br>Complete<br>(WW) |
|---|---------------------|------------------------|----------------|----------------------------------|-------------------------------------|-----------------------------|
| Controller software feature code              | BKKD                | ВККС                   | BKKE           | B72U                             | BWU9                                | BWU8                        |
| RAID-4, RAID-DP, and RAID-TEC data protection | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| SAN (Block access):<br>iSCSI, FC, NVMe/FC     | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| NAS (File access): NFS,<br>CIFS/SMB           | No                  | No                     | No             | Included                         | Included                            | Included                    |
| Thin provisioning                             | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Compression                                   | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Deduplication                                 | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Snapshots                                     | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Encryption*                                   | Included*           | No                     | No             | Included*                        | No                                  | Included*                   |
| Balanced placement                            | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Dynamic capacity expansion                    | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Adaptive Quality of<br>Service                | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| SnapRestore                                   | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| FlexClone                                     | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| FlexVol                                       | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| FlexCache                                     | No                  | No                     | No             | Included                         | Included                            | Included                    |
| SnapMirror asynchronous replication           | Included            | No                     | Included       | Included                         | No                                  | Included                    |
| SyncMirror data protection                    | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| Trusted Platform Module<br>(TPM) support      | No                  | No                     | No             | Included                         | No                                  | Included †                  |
| MetroCluster IP                               | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| NVMe over FC Protocol                         | No                  | No                     | No             | No                               | No                                  | No                          |
| NVMe over TCP Protocol                        | Included            | Included               | Included       | Included                         | Included                            | Included                    |
| SnapMirror synchronous replication            | No                  | No                     | Included       | No                               | No                                  | Included                    |
| FlexGroup                                     | No                  | No                     | No             | Included                         | Included                            | Included                    |
| SnapVault disk-based storage backup           | No                  | No                     | No             | No                               | No                                  | Included                    |

| Feature                           | SAN<br>Fundamentals | SAN Base<br>(PRC only) | SAN<br>Premium | Unified<br>Fundamentals<br>(ISO) | Unified<br>Essentials<br>(PRC only) | Unified<br>Complete<br>(WW) |
|-----------------------------------|---------------------|------------------------|----------------|----------------------------------|-------------------------------------|-----------------------------|
| SnapCenter                        | No                  | No                     | Included       | No                               | No                                  | Included                    |
| ONTAP S3                          | No                  | No                     | No             | Included                         | Included                            | Included                    |
| ONTAP S3 SnapMirror               | No                  | No                     | No             | No                               | No                                  | Included                    |
| SnapLock data protection          | No                  | No                     | No             | No                               | No                                  | Included                    |
| Multitenant Key Magement          | No                  | No                     | No             | No                               | No                                  | Included                    |
| Anti-ransomware<br>Protection     | No                  | No                     | No             | No                               | No                                  | Included                    |
| SnapMirror Cloud                  | No                  | No                     | No             | No                               | No                                  | Included                    |
| FabricPool object storage tiering | Optional            | Optional               | Optional       | Optional                         | Optional                            | Optional                    |

\* Requires the encryption version of ONTAP. See the ONTAP software section

† Not available in PRC

The features are summarized as follows:

- RAID-4, RAID-DP, and RAID-TEC data protection : Provides the flexibility to choose the level of data protection required and helps improve performance and availability with built-in spare capacity and by distributing data across all physical drives in the aggregate, sustaining to up to one (RAID-4), two (RAID-DP), or three (RAID-TEC) concurrent drive failures.
- All Flash Array (AFA) capability : Meets the demand for higher speed, lower latency storage and provides higher IOPS and bandwidth with lower power usage and total cost of ownership than hybrid or HDD-based solutions.
- **Thin provisioning**: Optimizes efficiency by allocating storage space based on the minimum space required by each application at any given time, so that applications consume only the space they are actually using, not the total space that has been allocated to them, which allows customers to purchase storage they need today and add more as application requirements grow.
- **Compression:** Provides transparent inline and post-process data compression to reduce the amount of storage that customers need to purchase and manage.
- **Compaction:** enhances compression to further reduce the amount of storage that customers need to purchase and manage.
- **Deduplication:** Performs general-purpose deduplication for removal of redundant data to reduce the amount of storage that customers need to purchase and manage.
- **Snapshots**: Enables creation of read-only copies of data for backup, parallel processing, testing, and development, and have the copies available almost immediately.
- Encryption: Provides software-based encryption for data at rest for enhanced data security with the traditional drives and embedded key management (requires the encryption-capable version of the ONTAP software).
- **Balanced placement:** Provides automated workload distribution across the cluster to help increase utilization and performance.
- **Dynamic capacity expansion:** Allows the capacity of a volume or aggregate to be expanded by adding new physical drives.
- Adaptive Quality of Service: Simplifies operations and maintains consistent workload performance by defining QoS policies and automatically adjusting storage resources to respond to workload changes.
- **SnapRestore:** Enables quick recovery of data by reverting a local volume or file to its previous state from a particular snapshot copy stored on the file system.
- FlexClone: References snapshot metadata to create writable point-in-time copies of a volume.
- FlexVol: Provides abstraction layer between the logical volume and its physical location in the storage

array.

- FlexCache: Speeds up access to data and offloads traffic from heavily accessed volumes for readintensive workloads by placing frequently used data in cache locally or remotely (closer to the point of client access) and serving the data to the clients directly from cache without accessing the data source.
- **SnapMirror asynchronous replication:** Provides storage system-based data replication between the storage systems containing source (local) and destination (remote) volumes by using asynchronous (at specified regular intervals) data transfers over IP communication links.
- **SyncMirror data protection:** Adds extra level of data protection and availability by mirroring a pair of RAID aggregates.
- **Trusted Platform Module (TPM)**: For encryption enabled systems. The encryption keys for the onboard key manager (OKM) are no longer stored in the boot device, but instead are stored in the physical TPM for systems so equipped, offering greater security and protection. Moving to the TPM is a nondisruptive process.
- MetroCluster IP: Provides storage system-based clustering with online, real-time data mirroring between the local and remote sites by using synchronous data transfers over IP communication links to deliver continuous availability with zero RPO and near-zero RTO. All storage systems in a MetroCluster IP configuration must be of the same model. New to ONTAP 9.11: MetroCluster with Storage Virtual Machine Disaster Recovery (SVM-DR) can now use a third site for the SVM-DR
- NVMe over TCP Protocol: Enables NVMe over TCP
- Data Protection Optimized (DPO): Increases the amount of concurrent SnapMirror sessions per node, as well as improving SnapMirror performance to the cluster.
- SnapMirror Business Continuity (SMBC): Non-disruptive failover active-active cross site clusters. Based on existing SnapMirror Synchronous Replication. Offers Zero data loss, zero downtime. You do not have to failover the application. If there is a failure the application will continue to run and there will be no need to restart.
- **SnapMirror synchronous replication:** Provides storage system-based data replication between the storage systems containing source (local) and destination (remote) volumes by using synchronous (as soon as the data is written to the source volume)
- FlexGroup: Enables a single volume to span across multiple clustered storage arrays to maximize storage capacity and automate load distribution. New to ONTAP 9.11: FlexGroups can now be created as SnapLock volumes.
- SnapVault disk-based storage backup: Enables data stored on multiple systems to be backed up to a central, secondary system quickly and efficiently as read-only snapshot copies.
- **SnapCenter:** Provides application- and virtual machine-aware backup and restoration of data by using the Snapshots technology and leverages the SnapMirror capabilities of storage systems to provide onsite or offsite backup set mirroring for disaster recovery.
- **ONTAP S3**: Expands the DM Series unified story and allows customers to manage, block, file, and object data from one interface. Customers can now natively store data in S3 buckets onboard the DM Series.
- ONTAP S3 SnapMirror : Enables you to protect buckets in ONTAP S3 object stores using familiar SnapMirror mirroring and backup functionality. Requires ONTAP 9.11 or later on both source and destination clusters. Requires the Unified Premium Bundle.
- SnapMirror Cloud: A backup and recovery technology designed for ONTAP users who want to transition their data protection workflows to the cloud. SnapMirror Cloud is an extension to the family of SnapMirror replication technologies. While SnapMirror is frequently used for ONTAP-to-ONTAP backups, SnapMirror Cloud uses the same replication engine to transfer Snapshot copies for ONTAP to S3-compliant object storage backups.
- Multitenant Key Management (MTKM): Provides the ability for individual tenants or storage virtual machines (SVMs) to maintain their own keys through KMIP for NVE. With multitenant external key management, you can centralize your organization's key management functions by department or

tenant while inherently confirming that keys are not stored near the assets. This approach decreases the possibility of compromise.

- Anti-ransomware: Uses workload analysis in NAS (NFS and SMB) environments to proactively detect and warn about abnormal activity that might indicate a ransomware attack. When an attack is suspected, anti-ransomware also creates new Snapshot backups, in addition to existing protection from scheduled Snapshot copies. New to ONTAP 9.11: Optional multi-admin verification to approve administration functions that could result in data loss.
- **FabricPool**: FabricPool is a hybrid storage solution that uses an all flash (all SSD) aggregate as the performance tier and an object store as the external capacity tier. Data in a FabricPool is stored in a tier based on whether it is frequently accessed or not. Using a FabricPool helps you reduce storage cost without compromising performance, efficiency, or protection.
- No license is required when tiering to StorageGRID or ONTAP S3.
- **SnapLock data protection:** Creates Write-Once-Read-Many (WORM) non-rewritable, non-erasable data on hard disk drives to prevent files from being altered or deleted until a predetermined or default retention date.

#### **ONTAP software versions**

The following table lists the software selection options for the DM5000F. The table also indicates which markets each version is available in.

#### Table 8. Software selection

| Feature<br>code | Description  | Availability |
|-----------------|--|--------------|
| C4K5            | Lenovo ThinkSystem Storage ONTAP 9.15 Software Encryption - IPAv2    | All markets  |
| C4K6            | Lenovo ThinkSystem Storage ONTAP 9.15 Software NonEncryption - IPAv2 | All markets  |
| C4AG            | Lenovo ThinkSystem Storage ONTAP 9.16 Software Encryption - IPAv2    | All markets  |
| C4AH            | Lenovo ThinkSystem Storage ONTAP 9.16 Software NonEncryption - IPAv2 | All markets  |

Software maintenance is included in the DM5000F warranty and support (see Warranty and support for details).

#### **Upgrading to Unified Premium ONTAP**

To upgrade your existing ONTAP installation to Unified Premium ONTAP, use DCSC to specify the storage you already have installed, since the upgrade license is based on your existing configuration. https://dcsc.lenovo.com/#/configuration/cto/7D4FCTO2WW?hardwareType=storage

The software license for field upgrades is ordered via the CTO base 7D4FCTO2WW, as listed in the following table.

Table 10. Feature codes for ONTAP upgrades (MTM 7D4FCTO2WW)

| Feature code | Description  |
|--------------|--|
| BNDK         | Unified Fundamental to Unified Premium ONTAP Upgrade Selection |
| BNDJ         | All SAN Premium to Unified Premium ONTAP Upgrade Selection     |
| BNDH         | All SAN Fundamental to Unified Premium ONTAP Upgrade Selection |
| BNKP         | All SAN Base to Unified Premium CFC Selection (PRC only)       |
| BNKN         | Unified Base to Unified Premium CFC Selection (PRC only)       |

## Ansible playbooks for DM Series

Ansible Playbooks give customers the ability to quickly deploy and use DM Series storage systems using a standard open source deployment tool. Each playbook executes a set of tasks to achieve a configuration/provisioning goal.

Lenovo has created playbooks that can be used with DM Series storage systems to help with:

- Provisioning
- Configuring

To access the Ansible Playbooks for Lenovo ThinkSystem DM Series storage systems, go to the following page:

https://github.com/lenovo/ansible-dm-series-ontap

## Management

The ThinkSystem DM5000F supports the following management interfaces:

- Lenovo ThinkSystem Storage Manager, a web-based interface via HTTPS for single-system management or centralized management of the cluster of systems, that runs on the storage system itself and requires only a supported browser (Microsoft Internet Explorer, Google Chrome, or Mozilla Firefox), so there is no need for a separate console or plug-in.
- Command line interface (CLI) via SSH or through serial console.
- Syslog, SNMP, and e-mail notifications.
- Optional Lenovo XClarity for discovery, inventory, monitoring, and alerts.

## Power supplies and cables

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures ship with two redundant hot-swap 913 W (100 - 240 V) Platinum AC power supplies, each with an IEC 320-C14 connector.

Each ThinkSystem DM Series enclosure requires the selection of two power cables.

## **Rack installation**

The individually shipped ThinkSystem DM5000F and DM240S enclosures come with the ThinkSystem Storage Rack Mount Kit 2U24/4U60 listed in the following table.

Table 11. 4-post rack mount kit

| Description   | Feature<br>code | Quantity |
|---|-----------------|----------|
| Lenovo ThinkSystem Storage Rack Mount Kit 2U24/4U60 | B38Y            | 1        |

When the ThinkSystem DM Series enclosures are factory-integrated and shipped installed in a rack cabinet, the rack mount kits that support Ship-in-Rack (SIR) capabilities are derived by the configurator. The SIR-capable rack mount kits are listed in the following table.

Table 12. 4-post SIR rack mount kits

| Description   | Feature<br>code | Quantity |
|---|-----------------|----------|
| Lenovo ThinkSystem Storage SIR Rack Mount Kit (for 2U24 enclosures) | B6TH            | 1        |

The following table summarizes the rack mount kit features and specifications.

| Table 13, Rac | k mount kit features  | s and specifications | summarv   |
|---------------|-----------------------|----------------------|-----------|
| 10010 10.100  | it mount fut routerot | and opcomoutorit     | Joanniary |

|  | Screw-in fixed rail with adjustable d           | epth  |
|--|---|---|
| Attribute  | 2U24/4U60                                       | 2U24 SIR  |
| Feature code   | B38Y  | B6TH  |
| Enclosure support                                    | DM5000F, DM240S                                 | DM5000F, DM240S                                 |
| Rail type  | Fixed (static) with adjustable depth            | Fixed (static) with adjustable depth            |
| Tool-less installation                               | No  | No  |
| In-rack maintenance                                  | Yes*  | Yes*  |
| Ship-in-rack (SIR) support                           | No  | Yes   |
| 1U PDU support                                       | Yes   | Yes   |
| 0U PDU support                                       | Limited**                                       | Limited**                                       |
| Rack type  | IBM or Lenovo 4-post,<br>IEC standard-compliant | IBM or Lenovo 4-post,<br>IEC standard-compliant |
| Mounting holes                                       | Square or round                                 | Square or round                                 |
| Mounting flange thickness                            | 2 mm (0.08 in.) – 3.3 mm (0.13 in.)             | 2 mm (0.08 in.) – 3.3 mm (0.13 in.)             |
| Distance between front and<br>rear mounting flanges^ | 605 mm (23.8 in.) – 812.8 mm (32 in.)           | 605 mm (23.8 in.) – 812.8 mm (32 in.)           |

\* The majority of the enclosure components can be serviced from the front or rear of the enclosure, which does not require the removal of the enclosure from the rack cabinet.

\*\* If a 0U PDU is used, the rack cabinet must be at least 1000 mm (39.37 in.) deep for 2U24 enclosures.

^ Measured when mounted on the rack, from the front surface of the front mounting flange to the rear most point of the rail.

## **Physical specifications**

The ThinkSystem DM5000F controller enclosure has the following dimensions and weight (approximate):

- Height: 85 mm (3.4 in.)
- Width: 447 mm (17.6 in.)
- Depth: 483 mm (19.0 in.)
- Weight (fully configured): 27.6 kg (60.8 lb)

The ThinkSystem DM240S 2U24 SFF enclosures have the following dimensions and weight (approximate):

- Height: 85 mm (3.4 in.)
- Width: 449 mm (17.7 in.)
- Depth: 484 mm (19.1 in.)
- Weight (fully configured): 24.4 kg (53.8 lb)

## **Operating environment**

The ThinkSystem DM5000F and DM240S 2U24 SFF enclosures are supported in the following environment:

- Air temperature:
  - Operating: 5 °C 45 °C (41 °F 113 °F)
  - Non-operating: -40 °C +70 °C (-40 °F 158 °F)
  - Maximum altitude: 3050 m (10,000 ft)
- Relative humidity:
  - Operating: 8% 90% (non-condensing)
  - Non-operating: 10% 95% (non-condensing)
- Electrical power:
  - DM5000F
    - 100 to 127 (nominal) V AC; 50 Hz or 60 Hz; 5.52 A
    - 200 to 240 (nominal) V AC; 50 Hz or 60 Hz; 2.76 A
    - Maximum system power load: 524 W
    - DM240S 2U24 SFF
      - 100 to 127 (nominal) V AC; 50 Hz or 60 Hz; 4.11 A
      - 200 to 240 (nominal) V AC; 50 Hz or 60 Hz; 2.05 A
      - Maximum system power load: 390 W
- Heat dissipation:
  - DM5000F: 1788 BTU/hour
  - DM240S 2U24 SFF: 1331 BTU/hour
- Acoustical noise emission:
  - DM5000F: 6.9 bels
  - DM240S 2U24 SFF: 6.9 bels

## Warranty upgrades and post-warranty support

The DM5000F and expansion enclosures have a 1-year or 3-year warranty based on the machine type of the system, as listed in the following table.

Table 14. Duration of standard warranty

| System                              |      | Machine type<br>3 year warranty |
|-------------------------------------|------|---------------------------------|
| DM5000F Controller Enclosure        | 7Y41 | 7D7W                            |
| DM240S 2U24 SFF Expansion Enclosure | 7Y58 | 7D7Y                            |

Our global network of regional support centers offers consistent, local-language support enabling you to vary response times and level of service to match the criticality of your support needs:

- Standard Next Business Day Best choice for non-essential systems requiring simple maintenance.
- **Premier Next Business Day** Best choice for essential systems requiring technical expertise from senior-level Lenovo engineers.
- Premier 24x7 4-Hour Response Best choice for systems where maximum uptime is critical.
- Premier Enhanced Storage Support 24x7 4-Hour Response Best choice for storage systems where maximum uptime is critical.

For more information, consult the brochure Lenovo Operational Support Services for Data Centers Services.

## Services

Lenovo Data Center Services empower you at every stage of your IT lifecycle. From expert advisory and strategic planning to seamless deployment and ongoing support, we ensure your infrastructure is built for success. Our comprehensive services accelerate time to value, minimize downtime, and free your IT staff to focus on driving innovation and business growth.

**Note**: Some service options may not be available in all markets or regions. For more information, go to https://lenovolocator.com/. For information about Lenovo service upgrade offerings that are available in your region, contact your local Lenovo sales representative or business partner.

In this section:

- Lenovo Advisory Services
- Lenovo Plan & Design Services
- · Lenovo Deployment, Migration, and Configuration Services
- Lenovo Support Services
- Lenovo Managed Services
- Lenovo Sustainability Services

#### **Lenovo Advisory Services**

Lenovo Advisory Services simplify the planning process, enabling customers to build future-proofed strategies in as little as six weeks. Consultants provide guidance on projects including VM migration, storage, backup and recovery, and cost management to accelerate time to value, improve cost efficiency, and build a flexibly scalable foundation.

#### Assessment Services

An Assessment helps solve your IT challenges through an onsite, multi-day session with a Lenovo technology expert. We perform a tools-based assessment which provides a comprehensive and thorough review of a company's environment and technology systems. In addition to the technology based functional requirements, the consultant also discusses and records the non-functional business requirements, challenges, and constraints. Assessments help organizations like yours, no matter how large or small, get a better return on your IT investment and overcome challenges in the ever-changing technology landscape.

#### • Design Services

Professional Services consultants perform infrastructure design and implementation planning to support your strategy. The high-level architectures provided by the assessment service are turned into low level designs and wiring diagrams, which are reviewed and approved prior to implementation. The implementation plan will demonstrate an outcome-based proposal to provide business capabilities through infrastructure with a risk-mitigated project plan.

## Lenovo Plan & Design Services

Unlock faster time to market with our tailored, strategic design workshops to align solution approaches with your business goals and technical requirements. Leverage our deep solution expertise and end-to-end delivery partnership to meet your goals efficiently and effectively.

## Lenovo Deployment, Migration, and Configuration Services

Optimize your IT operations by shifting labor-intensive functions to Lenovo's skilled technicians for seamless on-site or remote deployment, configuration, and migration. Enjoy peace of mind, faster time to value, and comprehensive knowledge sharing with your IT staff, backed by our best-practice methodology.

## • Deployment Services for Storage and ThinkAgile

A comprehensive range of remote and onsite options tailored specifically for your business needs to ensure your storage and ThinkAgile hardware are fully operational from the start.

#### • Hardware Installation Services

A full-range, comprehensive setup for your hardware, including unpacking, inspecting, and positioning components to ensure your equipment is operational and error-free for the most seamless and efficient installation experience, so you can quickly benefit from your investments.

#### • DM/DG File Migration Services

Take the burden of file migration from your IT's shoulders. Our experts will align your requirements and business objectives to the migration plans while coordinating with your team to plan and safely execute the data migration to your storage platforms.

#### • DM/DG/DE Health Check Services

Our experts perform proactive checks of your Firmware and system health to ensure your machines are operating at peak and optimal efficiency to maximize up-time, avoid system failures, ensure the security of IT solutions and simplify maintenance.

#### • Factory Integrated Services

A suite of value-added offerings provided during the manufacturing phase of a server or storage system that reduces time to value. These services aim at improving your hardware deployment experience and enhance the quality of a standard configuration before it arrives at your facility.

## Lenovo Support Services

In addition to response time options for hardware parts, repairs, and labor, Lenovo offers a wide array of additional support services to ensure your business is positioned for success and longevity. Our goal is to reduce your capital outlays, mitigate your IT risks, and accelerate your time to productivity.

#### • Premier Support for Data Centers

Your direct line to the solution that promises the best, most comprehensive level of support to help you fully unlock the potential of your data center.

#### • Premier Enhanced Storage Support (PESS)

Gain all the benefits of Premier Support for Data Centers, adding dedicated storage specialists and resources to elevate your storage support experience to the next level.

#### • Committed Service Repair (CSR)

Our commitment to ensuring the fastest, most seamless resolution times for mission-critical systems that require immediate attention to ensure minimal downtime and risk for your business. This service is only available for machines under the Premier 4-Hour Response SLA.

#### • Multivendor Support Services (MVS)

Your single point of accountability for resolution support across vast range of leading Server, Storage, and Networking OEMs, allowing you to manage all your supported infrastructure devices seamlessly from a single source.

#### • Keep Your Drive (KYD)

Protect sensitive data and maintain compliance with corporate retention and disposal policies to ensure your data is always under your control, regardless of the number of drives that are installed in your Lenovo server.

### • Technical Account Manager (TAM)

Your single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time, ensuring smooth operations and optimized performance as your business grows.

## • Enterprise Software Support (ESS)

Gain comprehensive, single-source, and global support for a wide range of server operating systems and Microsoft server applications.

For more information, consult the brochure Lenovo Operational Support Services for Data Centers.

## Lenovo Managed Services

Achieve peak efficiency, high security, and minimal disruption with Lenovo's always-on Managed Services. Our real-time monitoring, 24x7 incident response, and problem resolution ensure your infrastructure operates seamlessly. With quarterly health checks for ongoing optimization and innovation, Lenovo's remote active monitoring boosts end-user experience and productivity by keeping your data center's hardware performing at its best.

Lenovo Managed Services provides continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of your data center using state-of-the-art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals.

Quarterly reviews check error logs, verify firmware & OS device driver levels, and software as needed. We'll also maintain records of latest patches, critical updates, and firmware levels, to ensure you systems are providing business value through optimized performance.

#### Lenovo Sustainability Services

#### • Asset Recovery Services

Lenovo Asset Recovery Services (ARS) provides a secure, seamless solution for managing end-of-life IT assets, ensuring data is safely sanitized while contributing to a more circular IT lifecycle. By maximizing the reuse or responsible recycling of devices, ARS helps businesses meet sustainability goals while recovering potential value from their retired equipment. For more information, see the Asset Recovery Services offering page.

#### CO2 Offset Services

Lenovo's CO2 Offset Services offer a simple and transparent way for businesses to take tangible action on their IT footprint. By integrating CO2 offsets directly into device purchases, customers can easily support verified climate projects and track their contributions, making meaningful progress toward their sustainability goals without added complexity.

#### Lenovo Certified Refurbished

Lenovo Certified Refurbished offers a cost-effective way to support IT circularity without compromising on quality and performance. Each device undergoes rigorous testing and certification, ensuring reliable performance and extending its lifecycle. With Lenovo's trusted certification, you gain peace of mind while making a more sustainable IT choice.

## Lenovo TruScale

Lenovo TruScale XaaS is your set of flexible IT services that makes everything easier. Streamline IT procurement, simplify infrastructure and device management, and pay only for what you use – so your business is free to grow and go anywhere.

Lenovo TruScale is the unified solution that gives you simplified access to:

- The industry's broadest portfolio from pocket to cloud all delivered as a service
- · A single-contract framework for full visibility and accountability
- The global scale to rapidly and securely build teams from anywhere
- · Flexible fixed and metered pay-as-you-go models with minimal upfront cost
- The growth-driving combination of hardware, software, infrastructure, and solutions all from one single provider with one point of accountability.

For information about Lenovo TruScale offerings that are available in your region, contact your local Lenovo sales representative or business partner.

## **Regulatory compliance**

The ThinkSystem DM Series enclosures conform to the following regulations:

- United States: FCC Part 15, Class A; UL 60950-1
- Canada: ICES-003, Class A; CAN/CSA-C22.2 60950-1
- Mexico NOM
- European Union: CE Mark (EN55032 Class A, EN55024, IEC/EN60950-1); ROHS Directive 2011/65/EU
- Russia, Kazakhstan, Belarus: EAC
- China: CCC GB 4943.1, GB 17625.1, GB 9254 Class A; CELP; CECP
- Japan: VCCI, Class A
- Taiwan: BSMI CNS 13438, Class A; CNS 14336-1
- Korea KN32/35, Class A
- Australia/New Zealand: AS/NZS CISPR 22 Class A

## Interoperability

Lenovo provides end-to-end storage compatibility testing to deliver interoperability throughout the network. The ThinkSystem DM5000F Unified Flash Storage Array supports attachment to Lenovo servers by using NAS (NFS and CIFS/SMB), iSCSI, and Fibre Channel storage connectivity.

For end-to-end storage configuration support, refer to the Lenovo Storage Interoperation Center (LSIC): https://datacentersupport.lenovo.com/us/en/lsic

Use the LSIC to select the known components of your configuration and then get a list all other supported combinations, with details about supported hardware, firmware, operating systems, and drivers, plus any additional configuration notes. View results on screen or export them to Excel.

## **Cluster interconnect**

The following table lists the Ethernet storage switch that can be used with the ThinkSystem DM5000F All Flash Storage Array for cluster interconnect and MetroCluster IP configurations.

Table 15. Ethernet storage switch

| Description  | Part number |
|--|-------------|
| BES-53248 Ethernet Storage Switch: 16x SFP ports and 2x QSFP ports active, 2 PS (CTO only) | 7D2SCTO1WW  |

For more information, see the BES-53248 Ethernet Storage Switch for Lenovo Product Guide: http://lenovopress.com/lp1226

## Fibre Channel SAN switches

Lenovo offers the ThinkSystem DB Series of Fibre Channel SAN switches for high-performance storage expansion. See the DB Series product guides for models and configuration options:

• ThinkSystem DB Series SAN Switches: https://lenovopress.com/storage/switches/rack#rt=product-guide

## **Rack cabinets**

The following table lists the supported rack cabinets.

| Model      | Description  |
|------------|--|
| 7D6DA007WW | ThinkSystem 42U Onyx Primary Heavy Duty Rack Cabinet (1200mm)  |
| 7D6DA008WW | ThinkSystem 42U Pearl Primary Heavy Duty Rack Cabinet (1200mm) |
| 7D6EA009WW | ThinkSystem 48U Onyx Primary Heavy Duty Rack Cabinet (1200mm)  |
| 7D6EA00AWW | ThinkSystem 48U Pearl Primary Heavy Duty Rack Cabinet (1200mm) |
| 93604PX    | 42U 1200mm Deep Dynamic Rack                                   |
| 93614PX    | 42U 1200mm Deep Static Rack                                    |
| 93634PX    | 42U 1100mm Dynamic Rack  |
| 93634EX    | 42U 1100mm Dynamic Expansion Rack                              |
| 93074RX    | 42U Standard Rack (1000mm)                                     |

Table 16. Rack cabinets (D)

For specifications about these racks, see the Lenovo Rack Cabinet Reference, available from: https://lenovopress.com/lp1287-lenovo-rack-cabinet-reference

For more information, see the list of Product Guides in the Rack cabinets category: https://lenovopress.com/servers/options/racks

## **Power distribution units**

The following table lists the power distribution units (PDUs) that are offered by Lenovo.

Table 17. Power distribution units

| Part<br>number | Feature<br>code | Description  | ANZ | ASEAN | Brazil | EET | MEA | RUCIS | WE | нтк | INDIA | JAPAN | LA | NA | PRC |
|----------------|-----------------|--|-----|-------|--------|-----|-----|-------|----|-----|-------|-------|----|----|-----|
| 0U Basic PDL   | 0U Basic PDUs   |  |     |       |        |     |     |       |    |     |       |       |    |    |     |
| 4PU7A93176     | COQH            | 0U 36 C13 and 6 C19 Basic 32A 1 Phase PDU v2   | Y   | Y     | Y      | Y   | Y   | Y     | Y  | Y   | Y     | Ν     | Y  | Y  | Y   |
| 4PU7A93169     | C0DA            | 0U 36 C13 and 6 C19 Basic 32A 1 Phase PDU  | Υ   | Υ     | Υ      | Υ   | Υ   | Υ     | Υ  | Υ   | Υ     | Ν     | Υ  | Υ  | Υ   |
| 4PU7A93177     | C0QJ            | 0U 24 C13/C15 and 24 C13/C15/C19 Basic 32A<br>3 Phase WYE PDU v2                                     | Y   | Y     | Y      | Y   | Y   | Y     | Y  | Y   | Y     | Y     | Y  | Y  | Y   |
| 4PU7A93170     | C0D9            | 0U 24 C13/C15 and 24 C13/C15/C19 Basic 32A<br>3 Phase WYE PDU  | Y   | Y     | Y      | Y   | Y   | Y     | Y  | Y   | Y     | Ν     | Y  | Y  | Y   |
| 0U Switched    | and Moni        | tored PDUs   |     |       |        |     |     |       |    |     |       |       |    |    |     |
| 4PU7A93181     | COQN            | 0U 21 C13/C15 and 21 C13/C15/C19 Switched<br>and Monitored 48A 3 Phase Delta PDU v2 (60A<br>derated) | N   | Y     | N      | Ν   | N   | N     | Ν  | Y   | N     | Y     | N  | Y  | N   |

|                |                 |   |     | z     |        |     |     | S    |    |     |      | z     |    |    |     |
|----------------|-----------------|---|-----|-------|--------|-----|-----|------|----|-----|------|-------|----|----|-----|
| Part<br>number | Feature<br>code | Description   | ANZ | ASEAN | Brazil | EET | MEA | suci | NE | НТК | NDIA | JAPAN | ۲. | NA | PRC |
| 4PU7A93174     | C0D5            | 0U 21 C13/C15 and 21 C13/C15/C19 Switched<br>and Monitored 48A 3 Phase Delta PDU (60A<br>derated) | N   |       | A N    | N   | N   | N    | N  |     |      |       |    | Y  |     |
| 4PU7A93178     | COQK            | 0U 20 C13 and 4 C19 Switched and Monitored<br>32A 1 Phase PDU v2                                  | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | Ν     | Y  | Y  | Y   |
| 4PU7A93171     | C0D8            | 0U 20 C13 and 4 C19 Switched and Monitored 32A 1 Phase PDU  | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | N     | Y  | Y  | Y   |
| 4PU7A93182     | C0QP            | 0U 18 C13/C15 and 18 C13/C15/C19 Switched<br>and Monitored 63A 3 Phase WYE PDU v2                 | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | Y     | Y  | Y  | Y   |
| 4PU7A93175     | COCS            | 0U 18 C13/C15 and 18 C13/C15/C19 Switched<br>and Monitored 63A 3 Phase WYE PDU                    | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | N     | Y  | Y  | Y   |
| 4PU7A93180     | COQM            | 0U 18 C13/C15 and 18 C13/C15/C19 Switched<br>and Monitored 32A 3 Phase WYE PDU v2                 | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | Y     | Y  | Y  | Y   |
| 4PU7A93173     | C0D6            | 0U 18 C13/C15 and 18 C13/C15/C19 Switched<br>and Monitored 32A 3 Phase WYE PDU                    | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | N     | Y  | Y  | Y   |
| 4PU7A93179     | C0QL            | 0U 16 C13/C15 and 16 C13/C15/C19 Switched<br>and Monitored 24A 1 Phase PDU v2 (30A<br>derated)    | N   | Y     | N      | N   | N   | N    | N  | Y   | N    | Y     | Ν  | Y  | N   |
| 4PU7A93172     | C0D7            | 0U 16 C13/C15 and 16 C13/C15/C19 Switched<br>and Monitored 24A 1 Phase PDU(30A derated)           | N   | Y     | Ν      | Ν   | Ν   | Ν    | Ν  | Y   | Ν    | N     | N  | Y  | N   |
| 1U Switched    | and Moni        | tored PDUs  | •   | •     |        |     | •   |      |    |     |      |       |    |    |     |
| 4PU7A90808     | C0D4            | 1U 18 C19/C13 Switched and monitored 48A<br>3P WYE PDU V2 ETL                                     | Ν   | N     | Ν      | Ν   | Ν   | Ν    | Ν  | Y   | Ν    | Y     | Y  | Y  | N   |
| 4PU7A81117     | BNDV            | 1U 18 C19/C13 switched and monitored 48A 3P<br>WYE PDU - ETL                                      | Ν   | N     | Ν      | Ν   | Ν   | Ν    | Ν  | Ν   | Ν    | N     | N  | Y  | Ν   |
| 4PU7A90809     | CODE            | 1U 18 C19/C13 Switched and monitored 48A<br>3P WYE PDU V2 CE                                      | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | Y     | Y  | Ν  | Y   |
| 4PU7A90810     | CODD            | 1U 18 C19/C13 Switched and monitored 80A 3P Delta PDU V2  | Ν   | N     | Ν      | Ν   | Ν   | Ν    | Ν  | Y   | Ν    | Y     | Y  | Y  | Ν   |
| 4PU7A90811     | CODC            | 1U 12 C19/C13 Switched and monitored 32A<br>3P WYE PDU V2   | Y   | Y     | Y      | Y   | Y   | Y    | Y  | Y   | Y    | Y     | Y  | Y  | Y   |
| 4PU7A90812     | CODB            | 1U 12 C19/C13 Switched and monitored 60A<br>3P Delta PDU V2                                       | N   | N     | Ν      | Z   | Ν   | Ν    | N  | Y   | Ν    | Y     | Y  | Y  | Ν   |
| 71763NU        | 6051            | Ultra Density Enterprise C19/C13 PDU<br>60A/208V/3PH  | N   | N     | Y      | Z   | Ν   | Ν    | N  | Ν   | Ν    | Y     | Y  | Y  | Ν   |
| 71762NX        | 6091            | Ultra Density Enterprise C19/C13 PDU Module   | Υ   | Υ     | Υ      | Υ   | Υ   | Υ    | Υ  | Υ   | Υ    | Υ     | Υ  | Y  | Υ   |
| Line cords fo  | r 1U PDU        | s that ship without a line cord   |     |       |        |     |     |      |    |     |      |       |    |    |     |
| 40K9611        | 6504            | DPI 32a Cord (IEC 309 3P+N+G)   | Υ   | Υ     | Υ      | Υ   | Υ   | Υ    | Υ  | Υ   | Υ    | Υ     | Υ  | Υ  | Υ   |
| 40K9612        | 6502            | DPI 32a Cord (IEC 309 P+N+G)  | Υ   | Υ     | Υ      | Υ   | Υ   | Υ    | Υ  | Υ   | Υ    | Y     | Y  | Y  | Υ   |
| 40K9613        | 6503            | DPI 63a Cord (IEC 309 P+N+G)  | Υ   | Υ     | Υ      | Υ   | Y   | Υ    | Υ  | Υ   | Υ    | Y     | Y  | Y  | Υ   |
| 40K9614        | 6500            | DPI 30a Cord (NEMA L6-30P)  | Υ   | Υ     | Υ      | Υ   | Υ   | Υ    | Υ  | Υ   | Υ    | Υ     | Υ  | Υ  | Υ   |
| 40K9615        | 6501            | DPI 60a Cord (IEC 309 2P+G)   | Ν   | Ν     | Υ      | Ν   | Ν   | Ν    | Υ  | Ν   | Ν    | Y     | Y  | Y  | Ν   |

For more information, see the Lenovo Press documents in the PDU category: https://lenovopress.com/servers/options/pdu

## Uninterruptible power supply units

The following table lists the uninterruptible power supply (UPS) units that are offered by Lenovo.

| Part number                                  | Description                                   |
|--|---|
| Rack-mounted or tower UPS units - 100-125VAC |   |
| 7DD5A001WW                                   | RT1.5kVA 2U Rack or Tower UPS-G2 (100-125VAC) |
| 7DD5A003WW                                   | RT3kVA 2U Rack or Tower UPS-G2 (100-125VAC)   |
| Rack-mounted or tower UPS units - 200-240VAC |   |
| 7DD5A002WW                                   | RT1.5kVA 2U Rack or Tower UPS-G2 (200-240VAC) |
| 7DD5A005WW                                   | RT3kVA 2U Rack or Tower UPS-G2 (200-240VAC)   |
| 7DD5A007WW                                   | RT5kVA 3U Rack or Tower UPS-G2 (200-240VAC)   |
| 7DD5A008WW                                   | RT6kVA 3U Rack or Tower UPS-G2 (200-240VAC)   |
| 7DD5A00AWW                                   | RT11kVA 6U Rack or Tower UPS-G2 (200-240VAC)  |

† Only available in China and the Asia Pacific market.

For more information, see the list of Product Guides in the UPS category: https://lenovopress.com/servers/options/ups

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## Seller training courses

The following sales training courses are offered for employees and partners (login required). Courses are listed in date order.

#### 1. Family Portfolio: Storage

2025-04-30 | 50 minutes | Employees and Partners

This course covers the Lenovo storage portfolio, from tape drives used for backups and archiving all the way through high-performance storage systems. After completing this course about the Storage family, the learner will be able to identify products and features within the family, describe the features of this Product Family, and recognize when a specific product should be selected.

Tags: Storage, ThinkSystem

Published: 2025-04-30 Length: 50 minutes

### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: SXSW1201r17

# 2. Partner Technical Webinar - Storage Announcements 2025-04-29 | 60 minutes | Employees and Partners

In this 60-minute replay, the April 23 Storage Announcement was presented. Adam Mandelbloom, Lenovo Technical Marketing Manager, presented the ThinkAgile announcements. Next, Roger Yarosh, Senior Storage Product Manager, presented the DG and DM announcements.

Tags: Data Management, ThinkAgile

Published: 2025-04-29 Length: 60 minutes

#### Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: 042525

#### 3. How to Order DM and DE Services Through DCSC

2025-02-07 | 15 minutes | Employees and Partners

The goal of this training is to provide Lenovo sellers and business partners with an overview of the available services for ThinkSystem DM and DE.

Learning Objectives:

- Review what is included in each service
- Describe the benefits of each service
- Demonstrate how to order
- Discover where to go for more details

**Tags: Services** 

Published: 2025-02-07 Length: 15 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSVC134r4

## 4. Partner Technical Webinar - Cost Effective Storage Solutions

2025-01-14 | 60 minutes | Employees and Partners

In this 60-minute replay, Lenovo Storage Architect, Dan Beins presented Lenovo's strategy, capabilities, and portfolio for Data Management. Dan did a super job going beyond the product feature / function and talking about where our products bring value to our customer's Data Management.

Tags: Data Management

Published: 2025-01-14 Length: 60 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: 011025

#### 5. How to Attach Services for ThinkSystem DM Using DCSC

2024-12-23 | 20 minutes | Employees and Partners

The goal of this training is to review services for ThinkSystem DM products, professional and support services, support levels, and recommended options. By the end of this course, you will be able to summarize the professional services for ThinkSystem DM, identify the levels of maintenance support for the DM series, and recognize the steps required to attach services to DM products.

Tags: Services, ThinkSystem

Published: 2024-12-23 Length: 20 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSVC122r4

#### 6. ThinkSystem DM and DE Series Technical Overview

2024-10-15 | 30 minutes | Employees and Partners

This course provides a technical overview of the ThinkSystem DM and DE series products. Course DDMO101 – Lenovo ThinkSystem DM & DE Series Overview is recommended prior to this course. By the end of this course, you should be able to:

- Describe the Lenovo portfolio for the DM and DE storage systems

- Explain features of the DM series ONTAP software
- Explain features of the ThinkSystem SAN Manager

Tags: Data Management, Storage

Published: 2024-10-15 Length: 30 minutes

### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT100r2

## 7. Lenovo ThinSystem DG/DM Storage Series Portfolio Overview

2024-09-10 | 60 minutes | Employees and Partners

This course builds on what you've learned in the Data Management Overview course. The course will help position the Lenovo ThinkSystem DG and DM series storage products. Completing this course will help you:

- understand the advantages of each product line and

- understand the key features and relate them to a range of customer business needs, whether smallscale or enterprise-level storage needs

Tags: Data Management, Storage, ThinkSystem

Published: 2024-09-10 Length: 60 minutes

#### Start the training: Employee link: Grow@Lenovo

Partner link: Lenovo Partner Learning

Course code: DDMO103

#### 8. Lenovo Data Center Product Portfolio

2024-05-29 | 20 minutes | Employees and Partners

This course introduces the Lenovo data center portfolio, and covers servers, storage, storage networking, and software-defined infrastructure products. After completing this course about Lenovo data center products, you will be able to identify product types within each data center family, describe Lenovo innovations that this product family or category uses, and recognize when a specific product should be selected.

Tags: Advanced DataCenter, DataCenter Products, ThinkAgile, ThinkEdge, ThinkSystem

Published: 2024-05-29 Length: 20 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: SXXW1110r7

9. VTT Data Management How to sell storage - April 2024 2024-04-10 | 60 minutes | Employees Only

In this course, you will know:

- Why do we sell storage?
- What are the basics you need to get an opportunity rolling?
- Why Lenovo for Storage?
- What is happening in the market today?
- How to determine traction?

Tags: Data Management, Storage

Published: 2024-04-10 Length: 60 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DVDAT209

#### 10. Lenovo Data Backup and Recovery Solution Overview

2024-03-25 | 40 minutes | Employees and Partners

The goal of this course is to give Lenovo sellers and business partners an overview of the Data Backup and Recovery solution. This course includes general information about backup, archive, disaster, nomenclature and key terms for back and recovery, and Lenovo features and alliance partners software.

Tags: Data Management

Published: 2024-03-25 Length: 40 minutes

#### Start the training: Employee link: Grow@Lenovo

Partner link: Lenovo Partner Learning

Course code: DSOLO200

#### 11. ONTAP Technical Positioning

2024-03-14 | 45 minutes | Employees and Partners

This course focuses on enabling you to interpret the technical market trends and challenges that ONTAP customers face. You also learn to ask qualifying questions that identify which industries, companies, and customer contacts are appropriate targets for ONTAP software. Module two covers explaining ONTAP features and functionality and enabling you to strengthen ONTAP marketing claims with technical details.

Learning Objectives:

•Interpret the technical market trends and challenges that ONTAP customers face

•Ask qualifying questions that identify which industries, companies, and customer contacts are appropriate targets for ONTAP software

•Explain ONTAP features and functionality

•Strengthen ONTAP marketing claims with technical details

Tags: Data Management, Sales, Storage, Technical Sales, ThinkSystem

Published: 2024-03-14 Length: 45 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT200r2

#### 12. Data management Overview

2024-03-14 | 25 minutes | Employees and Partners

After completing this course you will be able to:

- 1. Know more about the data management trends and challenges
- 2. Understand the data management portfolio
- 3. Find out how data drives business value

Tags: Data Management, Storage, ThinkSystem

Published: 2024-03-14 Length: 25 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOO201

## 13. VTT ONTAP 9.14.1 and Bundle Change Update - February 2024

2024-03-07 | 25 minutes | Employees and Partners

In this course, you will know more about: - The new Features of ONTAP 9.14.1 update - ONTAP Bundle Update

Tags: Data Management, Storage

Published: 2024-03-07 Length: 25 minutes

Start the training: Employee link: Grow@Lenovo

Partner link: Lenovo Partner Learning

Course code: DVDAT207

#### 14. Selling ONTAP

2024-03-06 | 22 minutes | Employees and Partners

In this course, you learn how ONTAP software helps your customers simplify data management, access and protect their data across clouds, and future-proof their environments. Learning objectives:

•Explain the value of ONTAP data-management software

•Describe the features and benefits of ONTAP 9 software

•Effectively position ONTAP software to your customers

Tags: Data Management, Storage, Technical Sales, ThinkSystem

Published: 2024-03-06 Length: 22 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMO102

#### 15. Competing with ONTAP Fundamentals

2024-02-01 | 16 minutes | Employees and Partners

Competing with ONTAP Fundamentals is intended to help sellers and partners be able to discuss the ONTAP Fundamentals license and how to position DM Series Storage with ONTAP Fundamentals versus competition.

Objectives:

Identify How to Position DM Series Storage with ONTAP Fundamentals Vs. Competition Discuss the ONTAP Fundamentals License

Tags: Sales, Storage

Published: 2024-02-01 Length: 16 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOC100

#### 16. ONTAP Data Protection Fundamentals

2023-11-02 | 76 minutes | Employees and Partners

In this course, we discuss the integrated data protection features in ONTAP data-management software. We also discuss the tools and software that you use to manage and monitor the data protection features. You learn about cluster peering, storage virtual machine (or SVM) peering, and data protection relationships. You also learn about the architecture and functionality of the Snapshot, SnapMirror, SnapVault, and SyncMirror technologies.

Course DDMT203 – ONTAP SAN Fundamentals is a prerequisite. Course Objectives:

•Describe the integrated data protection features in ONTAP data-management software

•Identify the tools and software that you use to manage and monitor ONTAP data protection features

•Describe cluster peering, storage virtual machine (SVM) peering, and data protection relationships •Explain the architecture and functionality of the Snapshot, SnapMirror, SnapVault, and SyncMirror technologies

Tags: Data Management, Sales, Storage, Technical Sales, ThinkSystem

Published: 2023-11-02 Length: 76 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT204r2

#### 17. Lenovo DM Series Data Efficiency Guarantee

2023-10-09 | 10 minutes | Employees Only

The Data Efficiency Guarantee offers Lenovo customers an agreed amount of capacity savings. If the Lenovo solution does not meet the terms agreed to in the Guarantee, Lenovo will remediate.

Course Objectives:

- •Define the Lenovo DM Series Data Efficiency Guarantee
- •Understand how the guarantee works
- •Describe the sales process for delivering and tracking the guarantee

Tags: Sales, Storage, ThinkSystem

Published: 2023-10-09 Length: 10 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DDMC100

# 18. ThinkSystem DM Series Technical 200 - ONTAP Data Management Fundamentals 2023-10-03 | 90 minutes | Employees and Partners

This course focuses on enabling you to manage and provision ONTAP systems and it is part of the ISG Sales education supporting our ThinkSystem DM and DE Series education. Before taking this course, you should have completed the ThinkSystem DM and DE Series Overview as well as the ThinkSystem DM and DE Series Technical Overview 100. 200 level technical knowledge is provided separately for the DM and DE Series products.

This course focuses on enabling you to do the following:

- Describe the consumers of resources and management requirements

- Describe the user and administrative roles that manage resources
- List the various data management products you can use to manage ONTAP systems
- Define the resources that are commonly provisioned
- Describe various methods and tools that can be used to provision resources

Tags: Storage

Published: 2023-10-03 Length: 90 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT205

# 19. ThinkSystem DM Series Technical 200 - ONTAP Cluster Fundamentals 2023-10-02 | 135 minutes | Employees and Partners

This course identifies and describes the components that make up a cluster. It also describes the supported cluster configurations and details the steps that are required to create and configure a cluster as well as discusses the physical storage components and the Write Anywhere File Layout file system, also known as the WAFL file system. Course DDMT200 – ONTAP Technical Positioning is a prerequisite.

By the end of this course, you will be able to:

-Identify the components that make up a cluster

- -Describe the cluster configurations that are supported
- -Create and configure a cluster
- -Describe the physical storage components
- -Describe the Write Anywhere File Layout (WAFL) file system

Tags: Storage

Published: 2023-10-02 Length: 135 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT201

# 20. Assessment for Lenovo ThinkSystem DM and DE Series Technical Overview 100 2023-10-02 | 30 minutes | Partners Only

This is the online assessment for the virtual-live course Lenovo ThinkSystem DM and DE Series Technical Overview 100 (DDMT100).

Your objective for this assessment is to complete the 15-question quiz with the minimum passing score of 80%.

Tags: Technical Sales

Published: 2023-10-02 Length: 30 minutes

Start the training: Partner link: Lenovo Partner Learning

Course code: DDMT101

21. ThinkSystem DM Series Technical 200 Assessment 2023-09-28 | 15 minutes | Employees and Partners

This is the assessment for the DM Series Technical 200 training

Tags: Sales, Storage, ThinkSystem

Published: 2023-09-28 Length: 15 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT206

22. **VEEAM Solutions Sales Training** 2023-09-27 | 20 minutes | Employees and Partners

In this course you will learn about Hyper-availability for the Always-On Enterprise.

By the end of this training, you should be able to:

Identify and explain the core products and solutions offered by Veeam. Explain the key benefits and value propositions of integrating Veeam solutions with Lenovo products.

Tags: Sales

Published: 2023-09-27 Length: 20 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOO100

#### 23. ONTAP SAN Fundamentals

2023-09-26 | 60 minutes | Employees and Partners

In this course, you learn how ONTAP provides block access to a host by using SAN protocols. You learn about LUNs and how to map them to a host to enable read and write access. You also learn about multipathing techniques that can improve availability and performance. The course objectives are:

1.Describe how ONTAP provides block access to a host

2.Explain how SANs use the iSCSI, FC, and FCoE protocols to transport data between a host and storage system

3.List the steps that are required to access a LUN in a storage virtual machine (SVM) from the host 4.Describe multipathing between the host and a cluster

Tags: Sales, Storage, ThinkSystem

Published: 2023-09-26 Length: 60 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT203

#### 24. ONTAP NAS Fundamentals

2023-09-25 | 45 minutes | Employees and Partners

This course describes how ONTAP provides file access to clients. The course also explains how you use the NFS and SMB protocols to access files, how you access files over a network, and how you use load-balancing techniques to improve performance.

Course objectives:

1.Describe how ONTAP provides file access to clients

2.Use the NFS protocol to access files

3.Use the SMB protocol to access files

4.Access files over a network and use the load-balancing features of ONTAP

Tags: Sales, Storage, ThinkSystem

Published: 2023-09-25 Length: 45 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMT202

# 25. VEEAM Hyper-Availability Integration with ThinkSystem DM Series 2023-09-20 | 20 minutes | Employees and Partners

In this course you will learn about VEEAM Hyper-Availability for ThinkSystem DM Series

Tags: ThinkSystem

Published: 2023-09-20 Length: 20 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOO300

26. VTT The Benefits of Scale Out Clustering with DM/DG - September 2023 2023-09-12 | 60 minutes | Employees Only

In this course, you will know more about:

- What is scale out?
- Hardware benefits
- Administrative benefits
- Scale out Features

Tags: Data Management, ThinkSystem

Published: 2023-09-12 Length: 60 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DVDAT204

27. Storage Masters - Unified Storage on DM Series 2023-07-28 | 14 minutes | Employees and Partners

Storage Masters is a multi-module education series. It is intended to help sellers and partners be able to discuss various storage topics that you will encounter in the field and how to position the valuable features of the DM Series within these conversations.

By the end of this training, you should be able to:

•Describe the business challenges resolved by the unified storage for the ThinkSystem DM series.

•Learn about the technology implemented on the DM series of storage arrays.

•Find out what are the benefits of the technology and positioning.

Tags: Data Management, Storage

Published: 2023-07-28 Length: 14 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOT2006

### 28. VTT: SAP HANA Transition and Refresh Opportunity - July 2023

2023-07-14 | 60 minutes | Employees Only

In this session, we cover: - What Next for SAP Clients?

- Lenovo Opportunity
- Lenovo Portfolio for SAP Solutions
- RISE with SAP

Tags: Data Management, SAP, ThinkAgile, ThinkEdge, ThinkSystem

Published: 2023-07-14 Length: 60 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DVDAT202

#### 29. Storage Masters - DM Series - Data Security

2023-06-30 | 14 minutes | Employees and Partners

Storage Masters is a multi-module education series. It is intended to help sellers and partners be able to discuss various storage topics that you will encounter in the field and how to position the valuable features of the DM Series within these conversations.

Tags: Data Management, Storage

Published: 2023-06-30 Length: 14 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOT2005

# 30. Benefits and the positioning of Lenovo ThinkSystem file offerings with WEKA, DSS, and DM+ONTAP

2023-05-08 | 10 minutes | Employees and Partners

Course objectives: 1.Learn about file storage 2.Understand the different types of storage 3.Recognize the Lenovo data management portfolio

Tags: Artificial Intelligence (AI), Storage, Technical Sales

Published: 2023-05-08 Length: 10 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSOLS207

#### 31. Lenovo ThinkSystem DM and DE Series Overview

2023-02-15 | 25 minutes | Employees and Partners

This course focuses on enabling you to identify current business and technology challenges for your customers and position the ThinkSystem DM and DE series products, based on the needs of your customers.

The main objectives are:

·Identify current business and technology challenges for your customers

•Position the Lenovo ThinkSystem DM and DE Series products based on the needs of your customers

Tags: Sales, Storage, ThinkSystem

Published: 2023-02-15 Length: 25 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DDMO101r5

#### 32. Storage Masters - DM Series Performance

2023-02-15 | 15 minutes | Employees and Partners

Storage Masters is a multi-module education series. It is intended to help sellers and partners be able to discuss various storage topics that you will encounter in the field and how to position the valuable features of the DM Series within these conversations.

By the end of this course, you will be able to:

•Understand the key business challenges that companies face with their data storage solutions

•Describe DM Series features

•Explain the benefit of DM Series features to customers

Tags: Data Management, Storage, ThinkSystem

Published: 2023-02-15 Length: 15 minutes

## Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOT2004r3

#### 33. Storage Masters - Hybrid Cloud for DM Series

2023-02-01 | 30 minutes | Employees and Partners

Storage Masters is a multi-module education series. It is intended to help sellers and partners be able to discuss various storage topics that you will encounter in the field and how to position the valuable features of the DM Series within these conversations.

Tags: Storage

Published: 2023-02-01 Length: 30 minutes

Start the training: Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOT2003

## 34. ONTAP Fundamentals Bundle

2023-02-01 | 15 minutes | Employees and Partners

ONTAP Fundamentals is intended to help sellers and partners be able to discuss the ONTAP Fundamentals license. By the end of this training, you should be able to position ONTAP Fundamentals within the marketplace; describe the ONTAP bundle; identify when to use the ONTAP Bundle in an opportunity; and determine when to use ONTAP Premium in an opportunity.

Tags: DataCenter Products, Storage

Published: 2023-02-01 Length: 15 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: DSTOF200

## 35. Lenovo DM Storage Series - Hybrid Cloud Solutions

2022-11-04 | 15 minutes | Employees Only

This course focuses on enabling you to: •Identify DM Series Hybrid Cloud Solutions

Identity Divi Series Hybrid Cloud Solutions

- •Describe features of the DM Series FabricPool capability
- •Describe features of the DM Series Cloud Volumes ONTAP capability.

Tags: Cloud, Storage, Technology solutions

Published: 2022-11-04 Length: 15 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DDM201

#### 36. Data Infrastructure Management - DM Series Storage

2022-10-28 | 25 minutes | Employees Only

This course provides a technical overview of the ThinkSystem DM series products. Course DDMO101 – Lenovo ThinkSystem DM & DE Series Overview is recommended prior to this course.

By the end of this course, you should be able to:

- •Recognize the components of the Lenovo Data Management portfolio
- •Discuss the features of the Lenovo Data Management components
- •Describe the features of the SnapCenter software components

Tags: Sales, Storage, Technical Sales, ThinkSystem

Published: 2022-10-28 Length: 25 minutes

Start the training: Employee link: Grow@Lenovo

Course code: DDM200

#### 37. Benefits of All-Flash Arrays

2022-05-03 | 10 minutes | Employees and Partners

This course starts by comparing and contrasting HDDs and SSDs, and lists the advantages of SSDs in all-flash arrays. Specific advanced features made possible by SSDs in AFAs are discussed, and workloads that are well-suited to AFAs are described.

Tags: ThinkSystem, Storage

Published: 2022-05-03 Length: 10 minutes

#### Start the training:

Employee link: Grow@Lenovo Partner link: Lenovo Partner Learning

Course code: SXXW1232

## **Related publications and links**

For more information, see the following resources:

- Lenovo Data Center Unified Storage product page https://www.lenovo.com/us/en/c/data-center/storage/unified-storage
- Lenovo Data Center Solution Configurator http://dcsc.lenovo.com
- ThinkSystem DM Series documentation
   http://thinksystem.lenovofiles.com/storage/help/topic/ontap\_software/overview.html
- ONTAP Ransomware Protection https://thinksystem.lenovofiles.com/storage/help/topic/ontap\_anti-ransomware/anti-ransomware.pdf
- Lenovo Data Center Support ThinkSystem DM5000F http://datacentersupport.lenovo.com/us/en/products/storage/lenovo-storage/thinksystem-dm5000f

## **Related product families**

Product families related to this document are the following:

- DM Series Storage
- External Storage
- Lenovo SAN Storage

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