



Lenovo ThinkAgile HX3721 Certified Node (Xeon SP Gen 1)

Product Guide (withdrawn product)

Lenovo ThinkAgile HX Certified Nodes are designed for deploying industry-leading hyperconvergence software from Nutanix on Lenovo enterprise platforms that feature the first generation of the Intel Xeon Processor Scalable Family (Xeon SP Gen 1).

The ThinkAgile HX Certified Nodes deliver fully validated and integrated Lenovo hardware and firmware, certified and preloaded with Nutanix software. Nutanix brings the benefits of web-scale technologies to enterprise applications through enterprise storage, data protection, infrastructure resilience, management and analytics, and security.

The ThinkAgile HX3721 Certified Nodes are dense nodes for compute-heavy workloads in the 2U 4-node (2U4N) rack-mount enclosures, and each node supports two processors, up to 768 GB of 2666 MHz TruDDR4 memory, 6x SAS/SATA SFF hot-swap drive bays with an extensive choice of SAS/SATA SSDs and HDDs, and flexible network connectivity options with 1/10 GbE RJ-45, 10 GbE SFP+, and 10/25 GbE SFP28 ports.

Several common uses for the ThinkAgile HX Certified Nodes for compute-heavy workloads include virtual desktop infrastructure (VDI), server virtualization, private/hybrid clouds, enterprise applications, light databases, and remote office and branch office workloads.

The ThinkAgile HX3721 Certified Nodes in the HX Series Enclosure are shown in the following figure.



Figure 1. Lenovo ThinkAgile HX3721 Certified Nodes in the HX Series Enclosure

Did you know?

The ThinkAgile HX Certified Nodes are built on industry-leading Lenovo ThinkSystem servers that feature enterprise-class reliability, management, and security.

The ThinkAgile HX Certified Nodes deliver fully validated and integrated hardware and firmware that is certified with Nutanix software.

Key features

The ThinkAgile HX Certified Nodes are designed for the industry's most feature-rich hyperconverged infrastructure from Nutanix. Nutanix brings the benefits of web-scale technologies to enterprise applications through enterprise storage, data protection, infrastructure resilience, management and analytics, and security.

The ThinkAgile HX Certified Nodes offer the following key features:

- Built on proven and reliable Lenovo ThinkSystem servers featuring Intel Xeon Processor Scalable Family that provide compute power for a variety of workloads and applications.
- Deliver fully validated and integrated hardware and firmware that is certified with Nutanix software.
- Preloaded with Nutanix software and ready for out-of-box deployment (software licenses are not included).
- Provide flexibility in using the existing Nutanix term-based software licenses and active support contracts or purchasing new software licenses and support contracts from Nutanix.
- Offer optional Lenovo Professional Services to get customers up and running quickly.

The Nutanix software running on the HX Certified Nodes deliver the following key features:

- A natively integrated solution for data protection and continuous availability at VM granularity that
 gives administrators an affordable range of options to meet the recovery point objectives (RPO) and
 recovery time objectives (RTO) for different applications.
- A fault resistant platform, with no single point of failure and no bottlenecks with shared-nothing architecture, where all data, metadata and services are distributed to all nodes within the cluster, that is built to detect, isolate and recover from failures anywhere in the system.
- An intuitive user-centric management experience to simplify every aspect of the IT infrastructure lifecycle and provide a single pane of glass to monitor and control Nutanix clusters, with simplified workflows and rich automation for common administrative tasks.
- Powerful security features, such as two-factor authentication and data-at-rest encryption, with a security development lifecycle that is integrated into product development to help customers meet the most stringent security requirements.

Components and connectors

The following figure shows the front view of the ThinkAgile Enclosure for HX Certified Node with up to four HX3721 Certified Nodes.

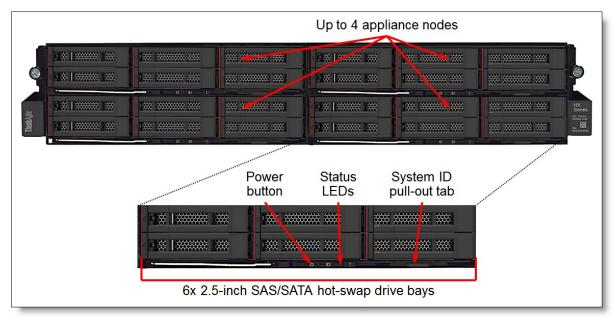


Figure 2. HX Enclosure with up to four HX3721 Certified Nodes front view

The front of the HX Series enclosure contains up to four HX3720 Certified Nodes, and each certified node includes the following components:

- 6x SFF SAS/SATA hot-swap drive bays
- A Power button
- Status LEDs
- A System ID pull-out tab

The following figure shows the rear view of the ThinkAgile Enclosure for HX Certified Node.

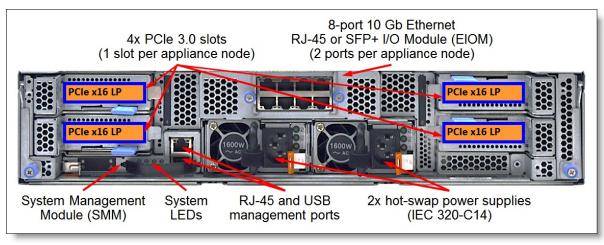


Figure 3. HX Enclosure rear view

The rear of the HX Series enclosure includes the following components:

- Four PCIe expansion slots (One slot per certified node)
- Eight 10 GbE SFP+ network ports
- A System Management Module
 - One 1 GbE management port
 - One USB port
 - Status LEDs
- Two hot-swap power supplies

System specifications

The following table lists the system specifications of the ThinkAgile HX3721 Certified Node.

Table 1. HX3721 system specifications

| Attribute | Specification | | |
|----------------------|--|--|--|
| Form factor | HX3721: Half-wide, 1U node; up to four nodes per enclosure. | | |
| | HX Series enclosure: 2U Four-node (2U4N) rack-mount. | | |
| Processor | Two Intel Xeon Silver, Gold, or Platinum Gen 1 processors. | | |
| Chipset | Intel C624. | | |
| Memory | Up to 12 TruDDR4 2666 MHz DIMMs. Support for 16 GB and 32 GB RDIMMs or 64 GB LRDIMMs. | | |
| Memory capacity | Up to 768 GB. | | |
| Memory protection | Error correction code (ECC), Single Device Data Correction (SDDC; for x4-based memory DIMMs), Adaptive Double Device Data Correction (ADDDC; for x4-based memory DIMMs, requires Intel Xeon Gold or Platinum processors), patrol scrubbing, and demand scrubbing. | | |
| Drive bays | 6x 2.5-inch SAS/SATA hot-swap. | | |
| Internal storage | Hybrid: 2 cache SSDs and 4 capacity HDDs. All Flash: From 2 to 6 SSDs in increments of 2 drives. | | |
| Drive capacities | SSDs: • 12 Gbps SAS SSDs up to 3.84 TB • 6 Gbps SATA SSDs up to 3.84 TB | | |
| | HDDs: • 12 Gbps SAS HDDs up to 2.4 TB • 6 Gbps NL SATA HDDs up to 2 TB | | |
| | Note: All SSDs in the certified node must be of the same model and capacity. All HDDs in the certified node must be of the same type and capacity. | | |
| Storage capacity | Hybrid: Up to 9.6 TB (HDDs).All Flash: Up to 23.04 TB (SSDs). | | |
| Storage controller | 1x 430-8i Dense HBA (12 Gbps SAS/6 Gbps SATA). | | |
| Network interfaces | 2x base 1/10 GbE RJ-45 or 10 GbE SFP+ network ports. 2x optional 1/10 GbE RJ-45, 10 GbE SFP+, or 25 GbE SFP28 expansion ports. | | |
| Boot drive | 2x M.2 non-hot-swap SSDs up to 480 GB (RAID-1). | | |
| I/O expansion slots | One PCIe 3.0 x8 on the system board (for an internal storage controller). One PCIe 3.0 x16 slot per node in the HX Enclosure with the PCIe x16 I/O shuttle: Slot 1 (Node 1): PCIe 3.0 x16 low-profile (for a network adapter). Slot 2 (Node 2): PCIe 3.0 x16 low-profile (for a network adapter). Slot 3 (Node 3): PCIe 3.0 x16 low-profile (for a network adapter). Slot 4 (Node 4): PCIe 3.0 x16 low-profile (for a network adapter). | | |

| Attribute | Specification |
|-----------------------|--|
| Ports | 1x Gigabit Ethernet RJ-45 port for systems management (per enclosure). 1x USB port (per enclosure). |
| Cooling | Five hot-swap system fans (per enclosure). |
| Power supply | Two redundant hot-swap 2000 W (200 - 240 V) Platinum power supplies (per enclosure). |
| Video | Matrox G200 with 16 MB memory integrated into the XClarity Controller. Maximum resolution is 1920x1200 at 60 Hz with 32 bits per pixel. |
| Hot-swap parts | SSDs, HDDs, power supplies, and fans. |
| Systems management | XClarity Controller (XCC) Enterprise (Pilot 4 chip), proactive platform alerts, XClarity Provisioning Manager, XClarity Administrator and XClarity Pro. XClarity Energy Manager (optional). |
| Security features | Power-on password, administrator's password, Trusted Platform Module (TPM) 1.2 or 2.0 (configurable UEFI setting). |
| Software | Nutanix Acropolis Pro and Ultimate editions (licenses purchased separately from Nutanix). |
| Hypervisors | Nutanix Acropolis Hypervisor (Bundled with AOS). VMware ESXi 6.0 Update 3. VMware ESXi 6.5 Update 1. VMware ESXi 6.5 Update 2. VMware ESXi 6.7 Update 1. VMware ESXi 6.7 Update 3. Microsoft Windows Server 2016 Datacenter (Hyper-V). |
| Warranty and support | One- (PRC only), three-, four-, or five-year customer-replaceable unit and onsite limited warranty with selectable service levels: 9x5 coverage with next business day (NBD) parts delivered (base warranty), 9x5 coverage with NBD onsite response (Foundation Service), 24x7 coverage with 4-hour onsite response or 24-hour committed repair (select areas) (Essential Service), or 24x7 coverage with 2-hour onsite response or 6-hour committed repair (select areas) (Advanced Service). Also available are 1-year and 2-year post-warranty extensions, YourDrive YourData, and Enterprise Software Support. |
| Dimensions | Enclosure: Height: 87 mm (3.4 in.), width: 448 mm (17.6 in.), depth: 834 mm (32.8 in.). Node: Height: 41 mm (1.6 in.), width: 222 mm (8.7 in.), depth: 562 mm (21.1 in.). |
| Weight | Enclosure (maximum configuration, with four nodes): 55.0 kg (121.3 lb). Node (maximum configuration): 7.5 kg (16.5 lb). |

Factory-integrated models

Product availability: The ThinkAgile HX3721 Certified Nodes that use the first generation of the Intel Xeon Processor Scalable Family are withdrawn and no longer available for ordering. For currently available ThinkAgile HX3721 Certified Nodes that use the second generation of the Intel Xeon Processor Scalable Family, refer to the Lenovo ThinkAgile HX3721 Certified Node (Xeon SP Gen 2) product guide: http://lenovopress.com/lp1131

Factory-integrated models of the ThinkAgile HX Certified Nodes are configured by using the Lenovo Data Center Solution Configurator (DCSC):

http://dcsc.lenovo.com

During the configuration process, you are selecting one of the base Configure-to-Order (CTO) models first, and then you are adding components (processors, memory, drives, and network adapters) to the selected model according to the output from the Nutanix Sizer tool:

http://services.nutanix.com/

The following table lists the base CTO models of the ThinkAgile HX3721 Certified Node and Enclosure.

Table 2. Base CTO models

| Description | Machine Type/Model |
|---|--------------------|
| Models with 3-year warranty (Worldwide) | |
| Lenovo ThinkAgile HX3721 Certified Node 3YR | 7Y88CTO2WW |
| Lenovo ThinkAgile Enclosure for HX Certified Node 3YR | 7Y87CTO1WW |
| Models with 1-year warranty (PRC only) | |
| Lenovo ThinkAgile HX3721 Certified Node 1YR | 7Z03CTO2WW |
| Lenovo ThinkAgile Enclosure for HX Certified Node 1YR | 7Z02CTO1WW |

The following table lists the base chassis for the HX3721 Certified Node.

Table 3. Base chassis

| Description | Feature code |
|------------------------|--------------|
| ThinkAgile HX372x Base | B0SY |

The HX3721 Certified Nodes ship with the following items:

- Electronic Publications Flyer
- D2 Tool-less Slide Rail Kit with CMA (enclosure only)
- With or without two rack power cables or line cords (enclosure only; depending on the power cable option selection)

Memory

The ThinkAgile HX3721 Certified Nodes support Lenovo TruDDR4 memory. TruDDR4 memory uses the highest-quality components sourced from Tier 1 DRAM suppliers and only memory that meets strict requirements is selected. It is compatibility tested and tuned to maximize performance and reliability.

The HX3721 supports up to 12 DIMMs. The following rules apply when selecting the memory configuration:

- The certified node supports RDIMMs or LRDIMMs for up to 768 GB of memory.
- All DIMMs in the certified node must be of the same type (RDIMMs or LRDIMMs).
- All DIMMs in the certified node operate at the same speed up to 2666 MHz, which is determined by the maximum memory speed supported by the specific processor.

Note: Maximum memory speed can be achieved when Max performance mode is enabled in UEFI.

The following memory protection technologies are supported:

- ECC
- SDDC (for x4-based memory DIMMs)
- ADDDC (for x4-based memory DIMMs; Gold and Platinum processors only)
- Patrol scrubbing
- · Demand scrubbing

Single Device Data Correction (SDDC) works only in the independent channel mode (the default operational mode) and supports only x4-based memory DIMMs.

Adaptive Double Device Data Correction (ADDDC) works with x4-based memory DIMMs and requires two DIMM ranks per channel, Intel Xeon Gold or Platinum processors, and the Closed Page memory access mode.

The following table lists the memory options that are available for selection.

Table 4. Memory selection options

| | | | Qua | antit | у | |
|--|----------------|--------------|--------|--------|---|--------|
| Description | Part number | Feature code | 192 GB | 384 GB | | 768 GB |
| ThinkSystem 2666 MHz RDIMMs | | | | | | |
| 16GB TruDDR4 2666 MHz (2Rx8 1.2V) RDIMM | 7X77A01303 | AUNC | 12 | - | - | - |
| 32GB TruDDR4 2666 MHz (2Rx4 1.2V) RDIMM | 7X77A01304 | AUND | - | 12 | - | - |
| ThinkSystem 2666 MHz LRDIMMs | | | | | | |
| 64GB TruDDR4 2666 MHz (4Rx4 1.2V) LRDIMM | 7X77A01305 | AUNE | - | 6 | 8 | 12 |

^{*} System performance might be impacted due to unbalanced memory configuration.

Internal storage

The ThinkAgile HX3721 Certified Node provides 6x SAS/SATA SFF hot-swap drive bays for configurable storage capacity, and it contains two internal M.2 SATA non-hot-swap SSDs configured in a RAID-1 drive group for software preload.

The following table lists the internal storage options for the HX3721 Certified Node.

Table 5. Internal storage options

| Description | Feature code | Quantity |
|---|--------------|----------|
| Backplanes | | |
| ThinkSystem SD530 3x2 SAS/SATA Backplane | AUYG | 1 |
| M.2 enablement kit | | |
| ThinkSystem M.2 with Mirroring Enablement Kit | AUMV | 1 |

Configuration notes:

- One SAS/SATA backplane and one M.2 with Mirroring Enablement Kit are derived by the configurator.
- The M.2 with Mirroring Enablement Kit is connected to the Intel PCH via the PCIe link, and the kit supports two M.2 SATA SSDs configured in a RAID-1 drive group for software preload.

The following table lists M.2 drive selection options for software preload.

Table 6. Drive options for software preload

| Description | Feature code | Quantity |
|--|--------------|----------|
| ThinkSystem M.2 128GB SATA 6Gbps Non-Hot-Swap SSD | AUUV | 2 |
| ThinkSystem M.2 5100 240GB SATA 6Gbps Non-Hot Swap SSD | B5S4 | 2 |
| ThinkSystem M.2 5300 240GB SATA 6Gbps Non-Hot Swap SSD | B8HS | 2 |
| ThinkSystem M.2 5100 480GB SATA 6Gbps Non-Hot Swap SSD | B11V | 2 |
| ThinkSystem M.2 5300 480GB SATA 6Gbps Non-Hot Swap SSD | B919 | 2 |

Configuration note: Two M.2 SATA SSDs are required for selection, and they must be of the same model and capacity.

The following table lists the storage controllers for internal storage of the HX3721 Certified Node.

Table 7. Controllers for internal storage

| Description | Feature code | Quantity |
|---|--------------|----------|
| ThinkSystem 430-8i SAS/SATA 12Gb Dense HBA (non-RAID) | B0SS | 1 |

Configuration note: A low profile SAS HBA for internal storage are derived by the configurator, and it occupies the internal PCIe slot.

Drives for internal storage

The following tables list the drive selection options.

Table 8. Drive selection options: Hybrid configurations

| Description | Part number | Feature code | Quantity | | |
|--|-------------|--------------|----------|--|--|
| SSD selection (Cache tier): SAS 12Gb SSDs - PM1633a Capacity | | | | | |
| ThinkSystem 2.5" PM1633a 3.84TB Capacity SAS 12Gb Hot Swap SSD | 7N47A00121 | AUMK | 2 | | |
| SSD selection (Cache tier): SAS 12Gb SSDs - PM1635a Mainstream | | | | | |
| ThinkSystem 2.5" PM1635a 800GB Mainstream SAS 12Gb Hot Swap SSD | 7N47A00118 | AUMD | 2 | | |
| ThinkSystem 2.5" PM1635a 1.6TB Mainstream SAS 12Gb Hot Swap SSD | 7N47A00119 | AVRG | 2 | | |
| SSD selection (Cache tier): SAS 12Gb SSDs - PM1645 Mainstream | | | | | |
| ThinkSystem 2.5" PM1645 800GB Mainstream SAS 12Gb Hot Swap SSD | 4XB7A13653 | B4A0 | 2 | | |
| ThinkSystem 2.5" PM1645 1.6TB Mainstream SAS 12Gb Hot Swap SSD | 4XB7A13654 | B4A1 | 2 | | |
| SSD selection (Cache tier): SATA 6Gb SSDs - S4600 Mainstream | | | | | |
| ThinkSystem 2.5" Intel S4600 480GB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05722 | B0ZQ | 2 | | |
| ThinkSystem 2.5" Intel S4600 960GB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05721 | B0ZR | 2 | | |
| ThinkSystem 2.5" Intel S4600 1.92TB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05720 | B0ZS | 2 | | |
| SSD selection (Cache tier): SATA 6Gb SSDs - S4610 Mainstream | | | | | |
| ThinkSystem 2.5" Intel S4610 480GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13634 | B49M | 2 | | |
| ThinkSystem 2.5" Intel S4610 960GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13635 | B49N | 2 | | |
| ThinkSystem 2.5" Intel S4610 1.92TB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13636 | B49P | 2 | | |
| SSD selection (Cache tier): SATA 6Gb SSDs - PM883 Entry | | | | | |
| ThinkSystem 2.5" PM883 3.84TB Entry SATA 6Gb Hot Swap SSD | 4XB7A10199 | B34M | 2 | | |
| SSD selection (Cache tier): SATA 6Gb SSDs - S4510 Entry | | | | | |
| ThinkSystem 2.5" Intel S4510 3.84TB Entry SATA 6Gb Hot Swap SSD | 4XB7A13623 | B49C | 2 | | |
| HDD selection (Capacity tier): SAS 12Gb HDDs | | | | | |
| ThinkSystem 2.5" 2.4TB 10K SAS 12Gb Hot Swap 512e HDD | 7XB7A00069 | B0YS | 4 | | |
| HDD selection (Capacity tier): SATA 6Gb HDDs | | | | | |
| ThinkSystem 2.5" 1TB 7.2K SATA 6Gb Hot Swap 512n HDD | 7XB7A00036 | AUUE | 4 | | |
| ThinkSystem 2.5" 2TB 7.2K SATA 6Gb Hot Swap 512e HDD | 7XB7A00037 | AUUJ | 4 | | |

Table 9. Drive selection options: All Flash configurations

| Description | Part number | Feature code | Quantity (min / max) |
|--|-------------|--------------|-------------------------|
| SAS 12Gb SSDs - PM1633a Capacity | | | |
| ThinkSystem 2.5" PM1633a 3.84TB Capacity SAS 12Gb Hot Swap SSD | 7N47A00121 | AUMK | 2/6 |
| SAS 12Gb SSDs - PM1635a Mainstream | | | |
| ThinkSystem 2.5" PM1635a 800GB Mainstream SAS 12Gb Hot Swap SSD | 7N47A00118 | AUMD | 2/6 |
| ThinkSystem 2.5" PM1635a 1.6TB Mainstream SAS 12Gb Hot Swap SSD | 7N47A00119 | AVRG | 2/6 |
| SAS 12Gb SSDs - PM1645 Mainstream | | | |
| ThinkSystem 2.5" PM1645 800GB Mainstream SAS 12Gb Hot Swap SSD | 4XB7A13653 | B4A0 | 2/6 |
| ThinkSystem 2.5" PM1645 1.6TB Mainstream SAS 12Gb Hot Swap SSD | 4XB7A13654 | B4A1 | 2/6 |
| SATA 6Gb SSDs - S4600 Mainstream | | | |
| ThinkSystem 2.5" Intel S4600 480GB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05722 | B0ZQ | 2/6 |
| ThinkSystem 2.5" Intel S4600 960GB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05721 | B0ZR | 2/6 |
| ThinkSystem 2.5" Intel S4600 1.92TB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05720 | B0ZS | 2/6 |
| SATA 6Gb SSDs - S4610 Mainstream | | | |
| ThinkSystem 2.5" Intel S4610 480GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13634 | B49M | 2/6 |
| ThinkSystem 2.5" Intel S4610 960GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13635 | B49N | 2/6 |
| ThinkSystem 2.5" Intel S4610 1.92TB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A13636 | B49P | 2/6 |
| SATA 6Gb SSDs - 5100 Mainstream | | | |
| ThinkSystem 2.5" 5100 1.92TB Mainstream SATA 6Gb Hot Swap SSD | 7SD7A05762 | B10Z | 2/6 |
| SATA 6Gb SSDs - 5200 Mainstream | | | |
| ThinkSystem 2.5" 5200 480GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A10238 | B489 | 2/6 |
| ThinkSystem 2.5" 5200 960GB Mainstream SATA 6Gb Hot Swap SSD | 4XB7A10239 | B48A | 2/6 |
| SATA 6Gb SSDs - PM883 Entry | | | |
| ThinkSystem 2.5" PM883 3.84TB Entry SATA 6Gb Hot Swap SSD | 4XB7A10199 | B34M | 2/6 |
| SATA 6Gb SSDs - S4510 Entry | | | |
| ThinkSystem 2.5" Intel S4510 3.84TB Entry SATA 6Gb Hot Swap SSD | 4XB7A13623 | B49C | 2/6 |

Configuration notes:

- For hybrid configurations, the HX3721 Certified Node supports 2 cache drives (SSDs) and 4 capacity drives (HDDs).
- For All Flash configurations, the HX3721 Certified Node supports from 2 to 6 SSDs in increments of 2 drives.
- All SSDs in the certified node must be of the same model and capacity. All HDDs in the certified node must be of the same type and capacity.

Network connectivity

The ThinkAgile HX3721 Certified Nodes provide base two-port 1/10 GbE RJ-45 or 10 GbE SFP+ network connectivity with the onboard Intel X722 NIC in the certified node and an Ethernet I/O Module (EIOM) installed in the HX Series enclosure. Two additional 1/10 GbE RJ-45, 10 GbE SFP+, or 25 GbE SFP28 expansion ports can be selected, if required.

The following table lists the network adapter options that are available for selection.

Table 10. Network adapter selection options

| Description | Part number | Feature code | Quantity (min / max) |
|--|-------------|--------------|-------------------------|
| 1/10 GbE RJ-45 base ports | | | |
| ThinkSystem D2 10Gb 8 port EIOM Base-T RJ-45 | 7M17A04001 | AUYA | 0 / 1* |
| 1/10 GbE RJ-45 expansion ports | | | |
| Intel X550-T2 Dual Port 10GBase-T Adapter (RJ-45) | 00MM860 | ATPX | 0/1 |
| 10 GbE SFP+ base ports | | | |
| ThinkSystem D2 10Gb 8 port EIOM SFP+ | 7M17A04000 | AUY9 | 0 / 1* |
| 10 GbE SFP+ expansion ports | | | |
| Intel X710-DA2 PCIe 10Gb 2-Port SFP+ Ethernet Adapter | 7ZT7A00537 | AUKX | 0/1 |
| 10/25 GbE SFP28 expansion ports | | | |
| Mellanox ConnectX-4 Lx 10/25GbE SFP28 2-Port PCle Ethernet Adapter | 01GR250 | AUAJ | 0 / 1 |

^{*} Per HX Series enclosure.

Configuration notes:

- One of the 1/10 GbE RJ-45 or 10 GbE SFP+ EIOMs is required for selection, and it provides base network connectivity. Optional expansion ports can be selected, if needed.
- Supported transceivers or DAC cables should be purchased for the SFP+ and SFP28 ports, and UTP
 Category 6 cables should be purchased for the 10 GbE RJ-45 ports. The maximum number of
 transceivers or cables that are supported per adapter equals the quantity of the adapter ports, and all
 adapter ports must have the same type of the transceiver or cable selected.
 The following transceiver and cables can be purchased:
 - UTP cables for 1/10 GbE RJ-45 ports
 - Transceivers and cables for 10 GbE SFP+ ports
 - Transceivers and cables for 25 GbE SFP28 ports

The following table lists cables for the 1/10 GbE RJ-45 ports.

Table 11. Cables for 1/10 GbE RJ-45 ports

| Description | Part number | Feature code |
|--|-------------|--------------|
| UTP Category 6 cables (Green) for 1/10 GbE RJ-45 ports | | |
| 0.75m Cat6 Green Cable | 00WE123 | AVFW |
| 1.0m Cat6 Green Cable | 00WE127 | AVFX |
| 1.25m Cat6 Green Cable | 00WE131 | AVFY |
| 1.5m Cat6 Green Cable | 00WE135 | AVFZ |
| 3m Cat6 Green Cable | 00WE139 | AVG0 |
| 10m Cat6 Green Cable | 90Y3718 | A1MT |
| 25m Cat6 Green Cable | 90Y3727 | A1MW |

The following table lists transceivers and cables for the 10 GbE SFP+ ports.

Table 12. Transceivers and cables for 10 GbE SFP+ ports

| Description | Part number | Feature code |
|--|-------------|--------------|
| 10 GbE SFP+ SR transceivers for 10 GbE SFP+ ports | | |
| Lenovo 10GBASE-SR SFP+ Transceiver | 46C3447 | 5053 |
| Lenovo 10GBASE-LR SFP+ Transceiver (for X710-DA2) | 00FE331 | B0RJ |
| Lenovo 10Gb SFP+ LR Transceiver (10GBASE-LR) (for SFP+ EIOM) | 90Y9412 | A1PM |
| Optical cables for 10 GbE SFP+ SR transceivers | | |
| Lenovo 0.5m LC-LC OM3 MMF Cable | 00MN499 | ASR5 |
| Lenovo 1m LC-LC OM3 MMF Cable | 00MN502 | ASR6 |
| Lenovo 3m LC-LC OM3 MMF Cable | 00MN505 | ASR7 |
| Lenovo 5m LC-LC OM3 MMF Cable | 00MN508 | ASR8 |
| Lenovo 10m LC-LC OM3 MMF Cable | 00MN511 | ASR9 |
| Lenovo 15m LC-LC OM3 MMF Cable | 00MN514 | ASRA |
| Lenovo 25m LC-LC OM3 MMF Cable | 00MN517 | ASRB |
| Passive SFP+ DAC cables for 10 GbE SFP+ ports | | |
| Lenovo 0.5m Passive SFP+ DAC Cable | 00D6288 | A3RG |
| Lenovo 1m Passive SFP+ DAC Cable | 90Y9427 | A1PH |
| Lenovo 1.5m Passive SFP+ DAC Cable | 00AY764 | A51N |
| Lenovo 2m Passive SFP+ DAC Cable | 00AY765 | A51P |
| Lenovo 3m Passive SFP+ DAC Cable | 90Y9430 | A1PJ |
| Lenovo 5m Passive SFP+ DAC Cable | 90Y9433 | A1PK |
| Lenovo 7m Passive SFP+ DAC Cable | 00D6151 | A3RH |
| Active SFP+ DAC cables for 10 GbE SFP+ ports | | |
| Lenovo 1m Active DAC SFP+ Cable | 00VX111 | AT2R |
| Lenovo 3m Active DAC SFP+ Cable | 00VX114 | AT2S |
| Lenovo 5m Active DAC SFP+ Cable | 00VX117 | AT2T |
| | | |

| Description | Part number | Feature code |
|--|----------------|--------------|
| SFP+ active optical cables for 10 GbE SFP+ ports | | |
| Lenovo 1m SFP+ to SFP+ Active Optical Cable | 00YL634 | ATYX |
| Lenovo 3m SFP+ to SFP+ Active Optical Cable | 00YL637 | ATYY |
| Lenovo 5m SFP+ to SFP+ Active Optical Cable | 00YL640 | ATYZ |
| Lenovo 7m SFP+ to SFP+ Active Optical Cable | 00YL643 | ATZ0 |
| Lenovo 15m SFP+ to SFP+ Active Optical Cable | 00YL646 | ATZ1 |
| Lenovo 20m SFP+ to SFP+ Active Optical Cable | 00YL649 | ATZ2 |

The following table lists transceivers and cables for the 25 GbE SFP28 ports.

Table 13. Transceivers and cables for 25 GbE SFP28 ports

| Description | Part number | Feature code | | |
|---|-------------|--------------|--|--|
| 25 GbE SFP28 SR transceivers for 25 GbE SFP28 ports | | | | |
| Lenovo 25GBASE-SR SFP28 Transceiver | 7G17A03537 | AV1B | | |
| Optical cables for 25 GbE SFP28 SR transceivers | | | | |
| Lenovo 0.5m LC-LC OM3 MMF Cable | 00MN499 | ASR5 | | |
| Lenovo 1m LC-LC OM3 MMF Cable | 00MN502 | ASR6 | | |
| Lenovo 3m LC-LC OM3 MMF Cable | 00MN505 | ASR7 | | |
| Lenovo 5m LC-LC OM3 MMF Cable | 00MN508 | ASR8 | | |
| Lenovo 10m LC-LC OM3 MMF Cable | 00MN511 | ASR9 | | |
| Lenovo 15m LC-LC OM3 MMF Cable | 00MN514 | ASRA | | |
| Lenovo 25m LC-LC OM3 MMF Cable | 00MN517 | ASRB | | |
| Passive copper cables for 25 GbE SFP28 ports | | | | |
| Lenovo 1m Passive 25G SFP28 DAC Cable | 7Z57A03557 | AV1W | | |
| Lenovo 3m Passive 25G SFP28 DAC Cable | 7Z57A03558 | AV1X | | |
| Lenovo 5m Passive 25G SFP28 DAC Cable | 7Z57A03559 | AV1Y | | |
| Active optical cables for 25 GbE SFP28 ports | | | | |
| Lenovo 3m 25G SFP28 Active Optical Cable | 7Z57A03541 | AV1F | | |
| Lenovo 5m 25G SFP28 Active Optical Cable | 7Z57A03542 | AV1G | | |
| Lenovo 10m 25G SFP28 Active Optical Cable | 7Z57A03543 | AV1H | | |
| Lenovo 15m 25G SFP28 Active Optical Cable | 7Z57A03544 | AV1J | | |
| Lenovo 20m 25G SFP28 Active Optical Cable | 7Z57A03545 | AV1K | | |

Power supplies and cables

The ThinkAgile HX Series enclosures ship with two 2000 W (230V) Platinum hot-swap power supplies listed in the following table.

Table 14. Power supplies

| Description | Feature code | Quantity |
|-----------------------------------|--------------|----------|
| ThinkSystem D2 2000W Platinum PSU | AUZ2 | 2 |

The ThinkAgile HX Series enclosures ship with or without power cords depending on the selected option. The following table lists the rack power cables and line cords that are available for selection.

Table 15. Power cables

| Description | Part number | Feature code | |
|--|-------------|--------------|--|
| Rack power cables | | | |
| 1.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable | 00Y3043 | A4VP | |
| 1.5m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable | 39Y7937 | 6201 | |
| 2.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable | 4L67A08365 | B0N4 | |
| 2.0m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable | 4L67A08369 | 6570 | |
| 2.8m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable | 4L67A08366 | 6311 | |
| 2.8m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable | 4L67A08370 | 6400 | |
| 2.8m, 10A/100-250V, C13 to IEC 320-C20 Rack Power Cable | 39Y7938 | 6204 | |
| 4.3m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable | 39Y7932 | 6263 | |
| 4.3m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable | 4L67A08371 | 6583 | |
| Line cords | | | |
| Argentina 2.8m, 10A/250V, C13 to IRAM 2073 Line Cord | 39Y7930 | 6222 | |
| Argentina 4.3m, 10A/250V, C13 to IRAM 2073 Line Cord | 81Y2384 | 6492 | |
| Australia/New Zealand 2.8m, 10A/250V, C13 to AS/NZS 3112 Line Cord | 39Y7924 | 6211 | |
| Australia/New Zealand 4.3m, 10A/250V, C13 to AS/NZS 3112 Line Cord | 81Y2383 | 6574 | |
| Brazil 2.8m, 10A/250V, C13 to NBR 14136 Line Cord | 69Y1988 | 6532 | |
| Brazil 4.3m, 10A/250V, C13 to NBR14136 Line Cord | | 6404 | |
| China 2.8m, 10A/250V, C13 to GB 2099.1 Line Cord | 39Y7928 | 6210 | |
| China 4.3m, 10A/250V, C13 to GB 2099.1 Line Cord | 81Y2378 | 6580 | |
| Denmark 2.8m, 10A/250V, C13 to DK2-5a Line Cord | 39Y7918 | 6213 | |
| Denmark 4.3m, 10A/250V, C13 to DK2-5a Line Cord | 81Y2382 | 6575 | |
| Europe 2.8m, 10A/250V, C13 to CEE7-VII Line Cord | 39Y7917 | 6212 | |
| Europe 4.3m, 10A/250V, C13 to CEE7-VII Line Cord | 81Y2376 | 6572 | |
| India 2.8m, 10A/250V, C13 to IS 6538 Line Cord | | 6269 | |
| India 4.3m, 10A/250V, C13 to IS 6538 Line Cord 81Y2386 | | | |
| Israel 2.8m, 10A/250V, C13 to SI 32 Line Cord 39Y7920 | | | |
| Israel 4.3m, 10A/250V, C13 to SI 32 Line Cord | 81Y2381 | 6579 | |
| Italy 2.8m, 10A/250V, C13 to CEI 23-16 Line Cord | 39Y7921 | 6217 | |

| Description | Part number | Feature code |
|--|-------------|--------------|
| Italy 4.3m, 10A/250V, C13 to CEI 23-16 Line Cord | 81Y2380 | 6493 |
| Japan 2.8m, 12A/250V, C13 to JIS C-8303 Line Cord | 4L67A08357 | 6533 |
| Japan 4.3m, 12A/250V, C13 to JIS C-8303 Line Cord | 4L67A08362 | 6495 |
| Korea 2.8m, 12A/250V, C13 to KS C8305 Line Cord | 39Y7925 | 6219 |
| Korea 4.3m, 12A/250V, C13 to KS C8305 Line Cord | 81Y2385 | 6494 |
| South Africa 2.8m, 10A/250V, C13 to SABS 164 Line Cord | 39Y7922 | 6214 |
| South Africa 4.3m, 10A/250V, C13 to SABS 164 Line Cord | 81Y2379 | 6576 |
| Switzerland 2.8m, 10A/250V, C13 to SEV 1011-S24507 Line Cord | 39Y7919 | 6216 |
| Switzerland 4.3m, 10A/250V, C13 to SEV 1011-S24507 Line Cord | 81Y2390 | 6578 |
| Taiwan 2.8m, 10A/250V, C13 to CNS 10917-3 Line Cord | 81Y2375 | 6317 |
| Taiwan 4.3m, 10A/250V, C13 to CNS 10917-3 Line Cord | 81Y2389 | 6531 |
| United Kingdom 2.8m, 10A/250V, C13 to BS 1363/A Line Cord | 39Y7923 | 6215 |
| United Kingdom 4.3m, 10A/250V, C13 to BS 1363/A Line Cord | 81Y2377 | 6577 |
| United States 2.8m, 10A/250V, C13 to NEMA 6-15P Line Cord | 46M2592 | A1RF |
| United States 4.3m, 10A/250V, C13 to NEMA 6-15P Line Cord | 4L67A08361 | 6373 |

Rack installation

The HX Series enclosures ship with a rail kit listed in the following table.

Table 16. Rail kit

| Description | Feature code | Quantity |
|---------------------------|--------------|----------|
| ThinkSystem D2 Slide Rail | AUYC | 1 |

The following table summarizes the rail kit features and specifications.

Table 17. Rail kit features and specifications summary

| Feature | D2 Slide Rail |
|---|---|
| Rail length | 853 mm (33.58 in.) |
| Rail type | Full-out slide (ball bearing) |
| Tool-less installation | Yes |
| In-rack server maintenance | Yes |
| 1U PDU support | Yes |
| 0U PDU support | No |
| Rack type | IBM and Lenovo 4-post, IEC standard-compliant |
| Mounting holes | Square or round |
| Mounting flange thickness | 2 mm (0.08 in.) – 3.3 mm (0.13 in.) |
| Distance between front and rear mounting flanges^ | 609.6 mm (24 in.) – 812.8 mm (32 in.) |

[^] Measured when mounted on the rack, from the front surface of the front mounting flange to the rear most point of the rail.

Software

The ThinkAgile HX Certified Nodes support the following hypervisors that are installed on the 2x M.2 SSDs configured in a RAID-1 drive group:

- Nutanix Acropolis Hypervisor (AHV) (Bundled with AOS)
- VMware ESXi 6.0 Update 3
- VMware ESXi 6.5 Update 1
- VMware ESXi 6.5 Update 2
- VMware ESXi 6.7 Update 1
- VMware ESXi 6.7 Update 3
- Microsoft Windows Server 2016 Datacenter (Hyper-V)

The following table lists the hypervisors available for factory preload selection.

Table 18. Hypervisors

| Description | Feature code | Quantity |
|---|--------------|----------|
| Nutanix SW Stack on Nutanix AHV (default selection) | B15S | 1 |
| Nutanix SW Stack on VMware ESXi 6.0 | B15T | 1 |
| Nutanix SW Stack on VMware ESXi 6.5 | B15R | 1 |
| Nutanix SW Stack on VMware ESXi 6.7 | B63T | 1 |
| Nutanix SW Stack on Hyper-V 2016 | B63U | 1 |

The ThinkAgile HX Certified Nodes are shipped with the Nutanix software preloaded. Nutanix software licenses and software support are not included. Customers can use the existing Nutanix term-based software licenses and active support contracts, or they can purchase term-based software licenses and support contracts from Nutanix.

Configuration notes:

- The HX Certified Nodes support the Nutanix Software Pro and Ultimate editions; the Starter edition is not supported.
- The HX3721 Certified Nodes can be deployed as a cluster of 3 or more nodes (AOS 5.1.3 or later).
- The HX Certified Nodes support firmware updates from Nutanix Prism with the ThinkAgile HX Lifecycle Manager (UEFI, XCC, drives, network adapters, and SAS HBAs).

Systems management

The ThinkAgile HX Certified Nodes support the following systems management tools:

- Lenovo XClarity Controller
- Lenovo XClarity Administrator and XClarity Pro
- Lenovo XClarity Energy Manager

Lenovo XClarity Controller

The ThinkAgile HX Certified Nodes contain Lenovo XClarity Controller (XCC) Enterprise, which provides advanced service-processor control, monitoring, and alerting functions.

XClarity Controller Enterprise offers the following capabilities for the HX Certified Nodes:

- Gathering and viewing system information and inventory
- Monitoring system status and health
- Alerting and notifications
- Event logging
- Syslog alerting
- · Configuring security
- Updating system firmware
- Real-time power usage monitoring
- Displaying graphics for real-time and historical power usage data and temperature
- Capping power usage
- Remotely controlling power (Power on, Power off, Restart)

The XClarity Controller provides remote server management through the following interfaces:

- Intelligent Platform Management Interface (IPMI) Version 2.0
- Simple Network Management Protocol (SNMP) Version 3
- Common Information Model (CIM)
- Data Center Manageability Interface (DCMI) Version 1.5
- Redfish REpresentational State Transfer (REST) API
- Web browser with HTML5 support
- Command-line interface
- Virtual Operator Panel with XClarity Mobile App via the front USB port with XClarity Controller access

Virtual Operator Panel provides quick access to system status, firmware, network, health, and alerts information. With proper authentication, it also allows to configure systems management and network settings and to control system power (Power on, Power off, Restart). The Virtual Operator Panel can be accessed from the XClarity Mobile App running on the Android or iOS mobile device that is connected to the front USB port with XClarity Controller access (See Components and connectors).

Lenovo XClarity Administrator and XClarity Pro

Lenovo XClarity Administrator is a centralized systems management solution that helps administrators deliver infrastructure faster. This solution integrates easily with Lenovo x86 servers, appliances, certified nodes, Top-of-Rack Ethernet switches, and storage systems, providing automated agent-less discovery, inventory, monitoring, and alerts across multiple systems. In addition, some managed endpoints support firmware updates and configuration management.

Lenovo XClarity Administrator is an optional software component for the ThinkAgile HX Certified Nodes which can be used to manage firmware upgrades outside of the Nutanix Prism software.

Notes:

- Lenovo XClarity Administrator can be downloaded and used at no charge to discover and monitor HX Certified Nodes and manage firmware upgrades for them.
- Optional Lenovo XClarity Pro subscription license that can be selected in the configurator provides software support for XClarity Administrator for the duration of the selected warranty period. If Lenovo XClarity software support is required, the XClarity Pro option must be selected.

The XClarity Pro license can be added during the initial purchase by selecting one of the software options listed in the following table.

Table 19. XClarity Pro selection options

| Description | Feature code | Quantity (per node) |
|--------------|--------------|---------------------|
| XClarity Pro | B0W3 | 1 |

Also, XClarity Pro licenses can be added after the initial deployment by purchasing one of the software license options listed in the following table.

Table 20. Lenovo XClarity Pro license options

| | Part number | | Quantity |
|---|----------------|------------|------------|
| Description | NA, AP, Japan* | EMEA, LA** | (per node) |
| Lenovo XClarity Pro, per Managed Endpoint w/1 Yr SW S&S | 00MT201 | 00MT207 | 1 |
| Lenovo XClarity Pro, per Managed Endpoint w/3 Yr SW S&S | 00MT202 | 00MT208 | 1 |
| Lenovo XClarity Pro, per Managed Endpoint w/5 Yr SW S&S | 00MT203 | 00MT209 | 1 |

^{*} NA = North America; AP = Asia Pacific.

Lenovo XClarity Administrator is available from Lenovo at no charge, and it offers the following features:

- Auto-discovery and monitoring of HX Certified Nodes
- Firmware updates and compliance enforcement
- · External alerts and notifications via SNMP traps, syslog remote logging, and e-mail
- · Secure connections to managed endpoints
- NIST 800-131A or FIPS 140-2 compliant cryptographic standards between the management solution and managed endpoints
- Integration into existing higher-level management systems such as cloud automation and orchestration tools through REST APIs, providing extensive external visibility and control over hardware resources
- An intuitive, easy-to-use GUI
- Scripting support with Windows PowerShell, providing command-line visibility and control over hardware resources

For more information, refer to the Lenovo XClarity Administrator Product Guide: http://lenovopress.com/tips1200

Lenovo XClarity Energy Manager

Lenovo XClarity Energy Manager provides a stand-alone, web-based agent-less power management console that provides real time data and enables customers to observe, plan and manage power and cooling for Lenovo servers and appliances. Using built-in intelligence, XClarity Energy Manager identifies power consumption trends and ideal power settings, and it performs cooling analysis so that customers can define and optimize their power-saving policies.

Lenovo XClarity Energy Manager offers the following capabilities:

- Monitors room, row, rack, and device levels in the data center
- Reports vital system information, such as power, temperature and resource utilization
- Monitors inlet temperature to locate hot spots, reducing the risk of data or device damage
- Provides finely-grained controls to limit platform power in compliance with IT policy
- Generates alerts when a user-defined threshold is reached

Lenovo XClarity Energy Manager license is included in the XClarity Controller Enterprise upgrade.

For more information, refer to the Lenovo XClarity Energy Manager web page: http://datacentersupport.lenovo.com/us/en/solutions/lnvo-lxem

^{**} EMEA = Europe, Middle East, Africa; LA = Latin America.

Physical specifications

The ThinkAgile HX3721 Certified Nodes have the following dimensions and weight (approximate):

- Enclosure
 - Height: 87 mm (3.4 in.)
 - Width: 448 mm (17.6 in.)
 - o Depth: 834 mm (32.8 in.)
 - Weight (maximum, with four nodes): 55.0 kg (121.3 lb)
- Node
 - Height: 41 mm (1.6 in.)
 - Width: 222 mm (8.7 in.)
 - Depth: 562 mm (22.1 in.)
 - Weight (maximum): 7.5 kg (16.5 lb)

Operating environment

The ThinkAgile HX Certified Nodes comply with ASHRAE class A2 specifications. The node performance might be impacted when the operating temperature is outside the ASHRAE A2 specifications. Depending on the hardware configuration, some HX3721 Certified Nodes comply with ASHRAE class A3 and class A4 specifications. To comply with ASHRAE class A3 and class A4 specifications, the nodes must meet the following hardware configuration requirement: Processors with TDP more than or equal to 125 W not installed.

The ThinkAgile HX Certified Nodes are supported in the following environment:

- Air temperature:
 - · Operating:
 - ASHRAE Class A4: 5 °C 45 °C (41 °F 113 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 125-m (410-ft) increase in altitude
 - ASHRAE Class A3: 5 °C 40 °C (41 °F 104 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 175-m (574-ft) increase in altitude
 - ASHRAE Class A2: 10 °C 35 °C (50 °F 95 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 300-m (984-ft) increase in altitude
 - Non-operating: 5 °C 45 °C (41 °F 113 °F)
 - Storage: -40 °C +60 °C (-40 °F 140 °F)
- Maximum altitude: 3,050 m (10,000 ft)
- Humidity:
 - · Operating:
 - ASHRAE Class A4: 8% 90% (non-condensing); maximum dew point: 24 °C (75 °F)
 - ASHRAE Class A3: 8% 85% (non-condensing); maximum dew point: 24 °C (75 °F)
 - ASHRAE Class A2: 8% 80% (non-condensing); maximum dew point: 21 °C (70 °F)
 - Storage: 8% 90% (non-condensing)
- Electrical:
 - 200 240 (nominal) V AC; 50 Hz / 60 Hz
 - 180 300 V DC (supported in China only)
- Acoustics (maximum configuration, operating): 6.8 bels
- Vibration:
 - Operating: 0.21 G rms at 5 Hz to 500 Hz for 15 minutes across 3 axes
 - Non-operating: 1.04 G rms at 2 Hz to 200 Hz for 15 minutes across 6 surfaces

- · Shock:
 - Operating: 15 G for 3 milliseconds in each direction (positive and negative X, Y, and Z axes)
 - Non-operating:
 - 12 kg 22 kg: 50 G for 152 in./sec velocity change across 6 surfaces
 - 23 kg 31 kg: 35 G for 152 in./sec velocity change across 6 surfaces

The following table lists the maximum system power load, rated inlet current, and system heat output based on the power supply and source voltage.

Table 21. Rated system power, inlet current, and system heat output

| Power supply | Source voltage | Maximum power load per system (two power supplies) | Rated current per inlet | System heat output |
|-----------------|----------------|--|-------------------------|--------------------|
| 2000 W Platinum | 200 - 240 V AC | 2610 W | 11 A | 8905 BTU/hour |
| | 180 - 300 V DC | 2597 W | 9.2 A | 8861 BTU/hour |

Regulatory compliance

The ThinkAgile HX Certified Nodes conform to the following regulations:

- United States FCC Part 15, Class A
- Canada ICES-003/NMB-03, Class A
- UL/CSA 60950-1
- Mexico NOM-019
- Argentina IEC60950-1
- Japan VCCI, Class A
- Australia/New Zealand AS/NZS CISPR 22, Class A
- China CCC GB4943.1, GB9254 Class A, GB17625.1
- Taiwan BSMI CNS13438, Class A; CNS14336-1
- Korea KN22, Class A; KN24
- Russia/GOST ME01; IEC-60950-1; GOST R 51318.22, 51318.24, 51317.3.2, and 51317.3.3
- IEC 60950-1 (CB Certificate and CB Test Report)
- Europe CE Mark (EN55022 Class A, EN60950-1, EN55024, EN61000-3-2, EN61000-3-3)
- CISPR 22, Class A
- Germany TUV-GS (EN60950-1/IEC60950-1, EK1-ITB2000)
- Reduction of Hazardous Substances (ROHS)
- Energy Star 3.0

Warranty and support

The ThinkAgile HX Certified Nodes can be configured with a one- (PRC only), three-, four, or five-year hardware warranty and various levels of service coverage with a well-defined scope of services, including service hours, response time, term of service, and service agreement terms and conditions.

The base warranty provides 9x5 Next Business Day response with parts delivered. Lenovo's additional support services provide a sophisticated, unified support structure for a customer's data center, with an experience consistently ranked number one in customer satisfaction worldwide.

The following Lenovo support services are available for selection:

- Warranty service level upgrades (Preconfigured Support) are available to meet the on-site response time targets that match the criticality of customer's systems:
 - 1 (PRC only), 3, 4, or 5 years of service coverage.
 - 1-year or 2-year post-warranty extensions.
 - **Foundation Service**: 9x5 service coverage with next business day onsite response, with optional YourDrive YourData.
 - **Essential Service**: 24x7 service coverage with 4-hour onsite response or 24-hour committed repair (available only in select regions), bundled with YourDrive YourData.
 - **Advanced Service**: 24x7 service coverage with 2-hour onsite response or 6-hour committed repair (available only in select regions), bundled with YourDrive YourData.

Managed Services

Lenovo Managed Services provide continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of a customer's data center using state of the art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals.

Quarterly reviews check error logs, verify firmware and operating system device driver levels, and software as needed. Lenovo will also maintain records of latest patches, critical updates, and firmware levels, to ensure customer's systems are providing business value through optimized performance.

Technical Account Management (TAM)

A Lenovo Technical Account Manager helps customers optimize operations of their data centers based on a deep understanding of customer's business. Customers gain direct access to a Lenovo TAM, who serves as their single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time. Also, a TAM helps proactively make service recommendations and manage service relationship with Lenovo to make certain that customer's needs are met.

• Enterprise Software Support

Lenovo Enterprise Software Support is an additional support service that provides customers with software support on Microsoft, Red Hat, SUSE, and VMWare applications and systems. Around the clock availability for critical problems plus unlimited calls and incidents helps customers address challenges fast, without incremental costs. Support staff can answer troubleshooting and diagnostic questions, address product compatibility and interoperability issues, isolate causes of problems, report defects to software vendors, and more.

YourDrive YourData

Lenovo's YourDrive YourData service is a multi-drive retention offering that ensures that customer's data is always under their control, regardless of the number of drives that are installed in their Lenovo server. In the unlikely event of a drive failure, customers retain possession of their drive while Lenovo replaces the failed drive part. Customer's data stays safely on customer premises, in their hands. The YourDrive YourData service can be purchased in convenient bundles with Foundation, Essential, or Advanced services.

Health Check

Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that customer systems and business are always running at their best. Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Some regions might have different warranty terms and conditions than the standard warranty. This is due to local business practices or laws in the specific region. Local service teams can assist in explaining region-specific terms when needed. Examples of region-specific warranty terms are second or longer business day parts delivery or parts-only base warranty.

If warranty terms and conditions include onsite labor for repair or replacement of parts, Lenovo will dispatch a service technician to the customer site to perform the replacement. Onsite labor under base warranty is limited to labor for replacement of parts that have been determined to be field-replaceable units (FRUs). Parts that are determined to be customer-replaceable units (CRUs) do not include onsite labor under base warranty.

If warranty terms include parts-only base warranty, Lenovo is responsible for delivering only replacement parts that are under base warranty (including FRUs) that will be sent to a requested location for self-service. Parts-only service does not include a service technician being dispatched onsite. Parts must be changed at customer's own cost and labor and defective parts must be returned following the instructions supplied with the spare parts.

Lenovo support services are region-specific. Not all support services are available in every region. For information about Lenovo support services that are available in a specific region, refer to the following resources:

- Service part numbers in Data Center Solution Configurator (DCSC): http://dcsc.lenovo.com/#/services
- Lenovo Services Availability Locator https://lenovolocator.com/

For service definitions, region-specific details, and service limitations, refer to the following documents:

- Lenovo Statement of Limited Warranty for Infrastructure Solutions Group (ISG) Servers and System Storage
 - http://pcsupport.lenovo.com/us/en/solutions/ht503310
- Lenovo Data Center Services Agreement http://support.lenovo.com/us/en/solutions/ht116628

Deployment services

The following optional Lenovo Professional Services are available for the ThinkAgile HX Certified Nodes to get customers up and running quickly:

- Basic Hardware Installation Services
 - Unpacking and inspecting the systems
 - Installing options and mounting the systems in a rack cabinet
 - Connecting the systems to electrical power and network
 - Checking and updating firmware to the latest levels
 - Verifying operations
 - Disposal of the packaging materials (within the customer site)
- Nutanix deployment services Base (per node)
 - Conducting remote preparation and planning
 - Verifying firmware versions and performing firmware updates, if needed
 - Installing and configuring hypervisor and Nutanix controller VM
 - Creating Nutanix cluster
 - · Configuring storage
 - Configuring administrative features
- Nutanix deployment services Advanced (per cluster)
 - Configuring and integrating a virtualized environment:
 - Nutanix containers and Acropolis (AHV) cluster; or
 - VMware vCenter Server and vSphere cluster; or
 - Microsoft Hyper-V cluster and System Center Virtual Machine Manager
 - Transferring knowledge
- Nutanix deployment services Advanced with XClarity (per cluster)
 - Nutanix deployment services Advanced
 - Installing Lenovo XClarity
 - Configuring Lenovo XClarity network settings and performing discovery and inventory
 - Installing system updates

For more information, refer to the Data Center Deployment Services web page:

http://www.lenovo.com/us/en/data-center/services/deployment

Related publications and links

For more information, see these resources:

- Lenovo ThinkAgile HX Series http://www3.lenovo.com/us/en/p/WMD00000326
- Lenovo Data Center Solution Configurator (DCSC): http://dcsc.lenovo.com
- Nutanix documentation http://portal.nutanix.com/#/page/docs
- Lenovo ThinkAgile HX Series Best Recipes http://datacentersupport.lenovo.com/us/en/solutions/ht505413
- Lenovo Data Center Support http://datacentersupport.lenovo.com

Related product families

Product families related to this document are the following:

- Hyperconverged Infrastructure
- Hyperconverged Infrastructure
- Nutanix Alliance
- ThinkAgile HX Series for Nutanix

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This document, LP1018, was created or updated on April 14, 2020.

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