

Lenovo ThinkAgile HX3321 Certified Node for SAP HANA (Xeon SP Gen 1)

Product Guide (withdrawn product)

Lenovo ThinkAgile HX Certified Nodes for SAP HANA are designed to help you simplify IT infrastructure, reduce costs, and accelerate time to value. These hyperconverged appliances from Lenovo combine industry-leading hyperconvergence software from Nutanix with Lenovo enterprise platforms that feature the Intel Xeon Processor Scalable Family.

The ThinkAgile HX Certified Nodes for SAP HANA deliver fully validated and integrated Lenovo hardware and firmware, certified and preloaded with Nutanix software. Nutanix brings the benefits of web-scale technologies to enterprise applications through enterprise storage, data protection, infrastructure resilience, management and analytics, and security.

The ThinkAgile HX3321 Certified Node for SAP HANA is a 1U rack-mount system that supports two processors, up to 3 TB of 2666 MHz TruDDR4 memory, 10x or 12x SFF hot-swap drive bays with an extensive choice of SAS/SATA SSDs and HDDs, and flexible network connectivity options with 1/10 GbE RJ-45, 10 GbE SFP+, and 10/25 GbE SFP28 ports.

The ThinkAgile HX3321 Certified Node for SAP HANA is certified by SAP for deploying SAP HANA solutions on hyperconverged infrastructure (HCI) in production environments.

The ThinkAgile HX3321 Certified Node for SAP HANA is shown in the following figure.



Figure 1. Lenovo ThinkAgile HX3321 Certified Node for SAP HANA

Did you know?

The ThinkAgile HX Certified Nodes for SAP HANA are built on industry-leading Lenovo ThinkSystem servers that feature enterprise-class reliability, management, and security.

The ThinkAgile HX Certified Nodes for SAP HANA deliver fully validated and integrated hardware and firmware that is certified with Nutanix software.

Key features

The ThinkAgile HX Certified Nodes for SAP HANA are designed for the industry's most feature-rich hyperconverged infrastructure from Nutanix. Nutanix brings the benefits of web-scale technologies to enterprise applications through enterprise storage, data protection, infrastructure resilience, management and analytics, and security.

The ThinkAgile HX Certified Nodes for SAP HANA offer the following key features:

- Certified to run SAP HANA in production on hyperconverged infrastructure.
- Built on proven and reliable Lenovo ThinkSystem servers featuring Intel Xeon Processor Scalable Family that provide compute power for SAP HANA workloads.
- Meet workload demands with performance-optimized all-flash storage configurations.
- Deliver fully validated and integrated hardware and firmware that is certified with Nutanix software.
- Preloaded with Nutanix software and ready for out-of-box deployment (software licenses are not included).
- Provide flexibility in using the existing Nutanix term-based software licenses and active support contracts or purchasing new software licenses and support contracts from Nutanix.
- Offer optional Lenovo Professional Services to get customers up and running quickly.

The Nutanix software running on the ThinkAgile HX Certified Nodes for SAP HANA deliver the following key features:

- A natively integrated solution for data protection and continuous availability at VM granularity that gives administrators an affordable range of options to meet the recovery point objectives (RPO) and recovery time objectives (RTO) for different applications.
- A fault resistant platform, with no single point of failure and no bottlenecks with shared-nothing architecture, where all data, metadata and services are distributed to all nodes within the cluster, that is built to detect, isolate and recover from failures anywhere in the system.
- An intuitive user-centric management experience to simplify every aspect of the IT infrastructure lifecycle and provide a single pane of glass to monitor and control Nutanix clusters, with simplified workflows and rich automation for common administrative tasks.
- Powerful security features, such as two-factor authentication and data-at-rest encryption, with a security development lifecycle that is integrated into product development to help customers meet the most stringent security requirements.

Components and connectors

The following figure shows the front view of the ThinkAgile HX3321 Certified Node for SAP HANA.

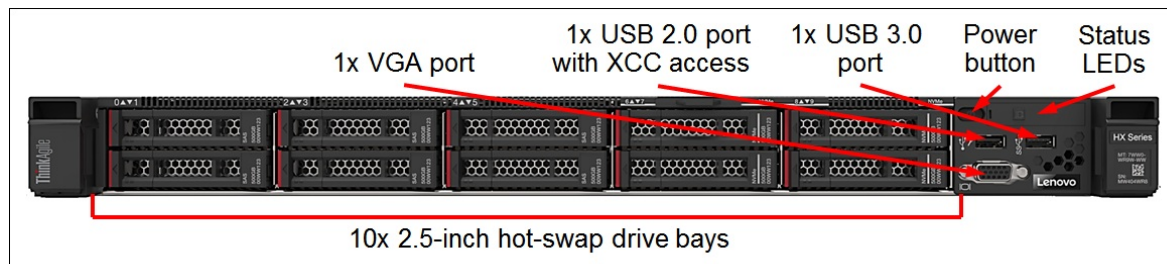


Figure 2. ThinkAgile HX3321 Certified Node for SAP HANA front view

The front of the ThinkAgile HX3321 Certified Node for SAP HANA includes the following components:

- 6x SAS/SATA and 4x AnyBay 2.5-inch hot-swap drive bays
- One VGA port
- One USB 2.0 port with XClarity Controller access
- One USB 3.0 port
- A Power button
- Status LEDs

The following figure shows the rear view of the ThinkAgile HX3321 Certified Node for SAP HANA with 10 drive bays.

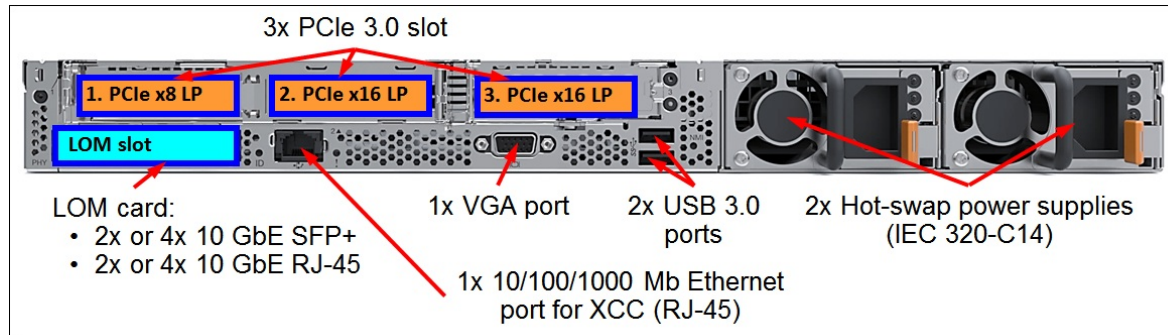


Figure 3. ThinkAgile HX3321 Certified Node for SAP HANA 10-drive bay rear view

The following figure shows the rear view of the ThinkAgile HX3321 Certified Node for SAP HANA with 12 drive bays.

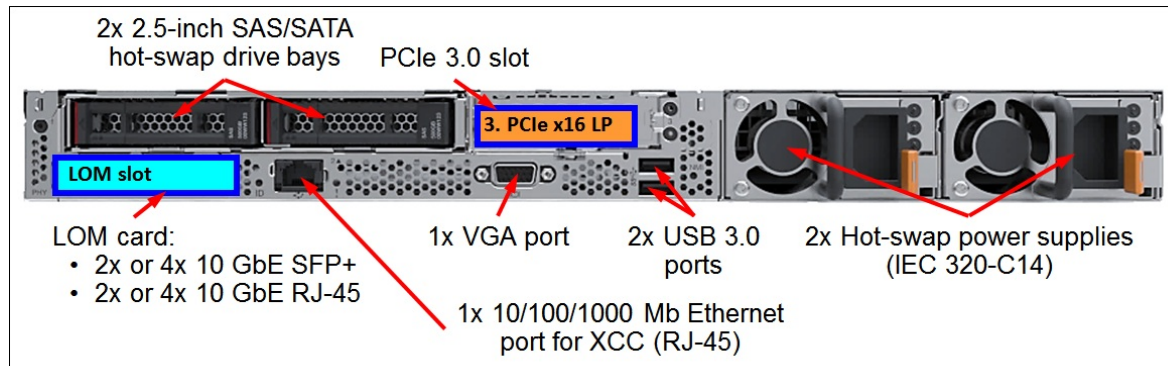


Figure 4. ThinkAgile HX3321 Certified Node for SAP HANA 12-drive bay rear view

The rear of the ThinkAgile HX3321 Certified Node for SAP HANA includes the following components:

- Three (models with 10 drive bays) or one (models with 12 drive bays) PCIe expansion slots
- Two SFF SAS/SATA hot-swap rear drive bays (models with 12 drive bays)
- One LOM card slot
- One 1 GbE port for XClarity Controller
- One VGA port
- Two USB 3.0 ports
- Two hot-swap power supplies

System specifications

The following table lists the system specifications of the ThinkAgile HX3321 Certified Node for SAP HANA.

Table 1. ThinkAgile HX3321 Certified Node for SAP HANA system specifications

Attribute	Specification
Form factor	1U Rack-mount.
Processor	Two Intel Xeon Silver, Gold, or Platinum Gen 1 processors.
Chipset	Intel C624.
Memory	24 DIMM slots for TruDDR4 2666 MHz memory. Support for 8 GB, 16 GB, and 32 GB RDIMMs, or 64 GB LRDIMMs, or 64 GB and 128 GB 3DS RDIMMs.
Memory capacity	Up to 3 TB.
Memory protection	Error correction code (ECC), Single Device Data Correction (SDDC; for x4-based memory DIMMs), Adaptive Double Device Data Correction (ADDDC; for x4-based memory DIMMs, requires Intel Xeon Gold or Platinum processors), patrol scrubbing, and demand scrubbing.
Drive bays	6x or 8x SAS/SATA and 4x AnyBay 2.5-inch hot-swap.
Internal storage	All Flash: From 8 to 12 SSDs in increments of 2 drives.
Drive capacities	<ul style="list-style-type: none"> 12 Gbps SAS SSDs up to 3.84 TB 6 Gbps SATA SSDs up to 3.84 TB <p>Note: All SSDs in the certified node must be of the same model and capacity.</p>
Storage capacity	Up to 46.08 TB (12x 3.84 TB SSDs).
Storage controller	1x 430-16i HBA (12 Gbps SAS/6 Gbps SATA).
Network interfaces	<ul style="list-style-type: none"> 2x or 4x 1/10 GbE RJ-45 or 10 GbE SFP+ ports. 2x, 4x, or 6x additional 1/10 GbE RJ-45, 10 GbE SFP+, or 25 GbE SFP28 ports. 1x RJ-45 10/100/1000 Mb Ethernet port for systems management.
Boot drive	2x M.2 non-hot-swap SSDs up to 480 GB (RAID-1).
I/O expansion slots	<p>Models with 10 drive bays: 4x PCIe 3.0 slots</p> <ul style="list-style-type: none"> Slot 1: PCIe 3.0 x8; low profile (for a network adapter). Slot 2: PCIe 3.0 x16; low profile (for a network adapter). Slot 3: PCIe 3.0 x16; low profile (for a network adapter). Slot 4: PCIe 3.0 x8 (for an internal storage controller). <p>Models with 12 drive bays: 2x PCIe 3.0 slots</p> <ul style="list-style-type: none"> Slot 3: PCIe 3.0 x16; low profile (for a network adapter). Slot 4: PCIe 3.0 x8 (for an internal storage controller).
Ports	<ul style="list-style-type: none"> Front: 1x USB 2.0 port with XClarity Controller access, 1x USB 3.0 port, 1x VGA port. Rear: 2x USB 3.0 ports, 1x VGA port.
Cooling	Seven hot-swap system fans with N+1 redundancy.
Power supply	Two redundant hot-swap 750 W or 1100 W (100 - 240 V) High Efficiency Platinum, or 750 W (200 - 240 V) Titanium power supplies.
Video	Matrox G200 with 16 MB memory integrated into the XClarity Controller. Maximum resolution is 1920x1200 at 60 Hz with 32 bits per pixel.
Hot-swap parts	SSDs, HDDs, power supplies, and fans.
Systems management	XClarity Controller (XCC) Enterprise (Pilot 4 chip), proactive platform alerts, light path diagnostics, XClarity Provisioning Manager, XClarity Administrator and XClarity Pro. XClarity Energy Manager (optional).
Security features	Power-on password, administrator's password, secure firmware updates, Trusted Platform Module (TPM) 1.2 or 2.0 (configurable UEFI setting). Optional security bezel.

Attribute	Specification
Software	Nutanix Acropolis Pro and Ultimate editions (licenses are purchased separately from Nutanix). SAP HANA (licenses are purchased separately from SAP).
Hypervisors	Nutanix Acropolis Hypervisor (Bundled with AOS; factory preload).
Warranty and support	Three-, four-, or five-year customer-replaceable unit and onsite limited warranty with selectable service levels: 9x5 coverage with next business day (NBD) parts delivered (base warranty), 9x5 coverage with NBD onsite response (Foundation Service), 24x7 coverage with 4-hour onsite response or 24-hour committed repair (select areas) (Essential Service), or 24x7 coverage with 2-hour onsite response or 6-hour committed repair (select areas) (Advanced Service). Also available are 1-year and 2-year post-warranty extensions, YourDrive YourData, and Enterprise Software Support.
Dimensions	Height: 43 mm (1.7 in.), width: 434 mm (17.1 in.), depth: 715 mm (28.1 in.).
Weight	Maximum configuration: 18.8 kg (41.4 lb).

Factory-integrated models

Product availability: The ThinkAgile HX3321 Certified Nodes for SAP HANA that use the first generation of the Intel Xeon Processor Scalable Family are withdrawn and no longer available for ordering. For currently available ThinkAgile HX3321 Certified Nodes for SAP HANA that use the second generation of the Intel Xeon Processor Scalable Family, refer to the Lenovo ThinkAgile HX3321 Certified Node for SAP HANA Certified Node (Xeon SP Gen 2) product guide: <http://lenovopress.com/lp1246>

Factory-integrated models of the ThinkAgile HX Certified Nodes for SAP HANA are configured by using the Lenovo Data Center Solution Configurator (DCSC): <http://dcsc.lenovo.com>

During the configuration process, you are selecting one of the base Configure-to-Order (CTO) models first, and then you are adding components (processors, memory, drives, and network adapters) to the selected model according to the output from the Nutanix Sizer tool: <http://services.nutanix.com/>

The following table lists the CTO base model for the ThinkAgile HX3321 Certified Node for SAP HANA.

Table 2. CTO base model

Description	Machine Type/Model
Lenovo ThinkAgile HX3321 Certified Node for SAP HANA	7Y89CTO8WW

The following table lists the base chassis for the ThinkAgile HX3321 Certified Node for SAP HANA.

Table 3. Base chassis

Description	Feature code
ThinkAgile HX332x Base	B0T2

The ThinkAgile HX3321 Certified Node for SAP HANA ships with the following items:

- *Electronic Publications Flyer*
- Tool-less Slide Rail Kit with or without 1U CMA (depending on the rack installation option selected)
- With or without two rack power cables or line cords (depending on the power cable option selection)

Memory

The ThinkAgile HX3321 Certified Node for SAP HANA supports Lenovo TruDDR4 memory. TruDDR4 memory uses the highest-quality components sourced from Tier 1 DRAM suppliers and only memory that meets strict requirements is selected. It is compatibility tested and tuned to maximize performance and reliability.

The HX3321 for SAP HANA supports 12 or 24 DIMMs. Each processor has six memory channels, and there are two DIMM slots per channel.

The following rules apply when selecting the memory configuration:

- The certified node supports RDIMMs, LRDIMMs, or 3DS RDIMMs with rated speed of 2666 MHz, and all DIMMs in the certified node must be of the same type (RDIMMs, LRDIMMs, or 3DS RDIMMs).
- The following memory capacities are supported by the certified node: 192 GB, 288 GB, 384 GB, 576 GB, 768 GB, 1.5 TB, 2.25 TB, and 3 TB.
- In the configurations with other than 288 GB, 576 GB, or 2.25 TB of memory capacity, all DIMMs in the certified node must be of the same type, rank, and capacity (the same part number or feature code).
- In the configurations with 288 GB of memory capacity, a combination of 8 GB and 16 GB RDIMMs is allowed.
- In the configurations with 576 GB of memory capacity, a combination of 16 GB and 32 GB RDIMMs is allowed.
- In the configurations with 2.25 TB of memory capacity, a combination of 64 GB and 128 GB 3DS RDIMMs is allowed.
- All DIMMs in the certified node operate at the same speed up to 2666 MHz, which is determined by the maximum memory speed supported by the specific processor.
Note: Maximum memory speed can be achieved when Max performance mode is enabled in UEFI.
- Certified node configurations with 2.25 TB or 3 TB of memory capacity per socket require processors that support more than 1 TB per socket (M-suffix).

The following memory protection technologies are supported:

- ECC
- SDDC (for x4-based memory DIMMs)
- ADDDC (for x4-based memory DIMMs; Gold and Platinum processors only)
- Patrol scrubbing
- Demand scrubbing

The following table lists the memory options that are available for selection.

Table 4. Memory selection options

Description	Part number	Feature code	Quantity							
			192 GB	288 GB	384 GB	576 GB	768 GB	1.5 TB	2.25 TB	3 TB
2666 MHz RDIMMs										
ThinkSystem 8GB TruDDR4 2666 MHz (1Rx8 1.2V) RDIMM	7X77A01301	AUU1	-	12	-	-	-	-	-	-
ThinkSystem 16GB TruDDR4 2666 MHz (2Rx8 1.2V) RDIMM	7X77A01303	AUNC	12	+12	-	12	-	-	-	-
ThinkSystem 32GB TruDDR4 2666 MHz (2Rx4 1.2V) RDIMM	7X77A01304	AUND	-	-	12	+12	24	-	-	-
2666 MHz LRDIMMs										
ThinkSystem 64GB TruDDR4 2666 MHz (4Rx4 1.2V) LRDIMM	7X77A01305	AUNE	-	-	-	-	12	24	-	-
2666 MHz 3DS RDIMMs										
ThinkSystem 64GB TruDDR4 2666MHz (4Rx4, 1.2V) 3DS RDIMM	4ZC7A08716	AUW5	-	-	-	-	-	-	12	-
ThinkSystem 128GB TruDDR4 2666 MHz (8Rx4 1.2V) 3DS RDIMM	7X77A01307	AUNF	-	-	-	-	-	12	+12	24

Internal storage

The ThinkAgile HX3321 Certified Node for SAP HANA provides 10x or 12x SAS/SATA SFF hot-swap drive bays for configurable storage capacity, and it contains two internal M.2 SATA non-hot-swap SSDs configured in a RAID-1 drive group for software preload.

The following table lists the internal storage options for the ThinkAgile HX3321 Certified Node for SAP HANA.

Table 5. Internal storage options

Description	Feature code	Quantity (min / max)
Backplanes		
ThinkSystem SR630/SR570 2.5" AnyBay 10-Bay Backplane	AUW9	1 / 1
ThinkSystem SR630 Rear HDD Kit	AUWJ	0 / 1
M.2 enablement kit		
ThinkSystem M.2 with Mirroring Enablement Kit	AUMV	1 / 1

Configuration notes:

- One 10-bay drive backplane and one M.2 with Mirroring Enablement Kit are derived by the configurator.
- If more than 10 SSDs are selected, the certified node provides 10 front and 2 rear drive bays (the Rear HDD Kit is derived by the configurator). If 10 or fewer drives are selected, the certified node provides 10 front drive bays only (the rear drive bays are not present).
- More than 10 drives can be selected for the ThinkAgile HX3321 Certified Node for SAP HANA only with the processors of up to 125 W TDP.
- The M.2 with Mirroring Enablement Kit is connected to the Intel PCH via the PCIe link, and the kit supports two M.2 SATA SSDs configured in a RAID-1 drive group for software preload.

The following table lists M.2 drive selection options for software preload.

Table 6. Drive options for software preload

Description	Feature code	Quantity
ThinkSystem M.2 128GB SATA 6Gbps Non-Hot-Swap SSD	AUUJ	2
ThinkSystem M.2 5100 240GB SATA 6Gbps Non-Hot Swap SSD	B5S4	2
ThinkSystem M.2 5300 240GB SATA 6Gbps Non-Hot Swap SSD	B8HS	2
ThinkSystem M.2 5100 480GB SATA 6Gbps Non-Hot Swap SSD	B11V	2
ThinkSystem M.2 5300 480GB SATA 6Gbps Non-Hot Swap SSD	B919	2

Configuration note: Two M.2 SATA SSDs are required for selection, and they must be of the same model and capacity.

The following table lists the storage controllers for internal storage of the ThinkAgile HX3321 Certified Node for SAP HANA.

Table 7. Controllers for internal storage

Description	Feature code	Quantity
ThinkSystem 430-16i SAS/SATA 12Gb HBA (non-RAID)	AUNM	1

Configuration note: A low profile SAS HBA for internal storage is derived by the configurator, and it occupies the PCIe slot 4.

Drives for internal storage

The following tables list the drive selection options.

Table 8. Drive selection options: All Flash configurations

Description	Part number	Feature code	Quantity (min / max)
SAS 12Gb SSDs - PM1635a Mainstream			
ThinkSystem 2.5" PM1635a 1.6TB Mainstream SAS 12Gb Hot Swap SSD	7N47A00119	AVRG	8 / 12
SAS 12Gb SSDs - PM1645 Mainstream			
ThinkSystem 2.5" PM1645 800GB Mainstream SAS 12Gb Hot Swap SSD	4XB7A13653	B4A0	8 / 12
ThinkSystem 2.5" PM1645 1.6TB Mainstream SAS 12Gb Hot Swap SSD	4XB7A13654	B4A1	8 / 12
SATA 6Gb SSDs - S4610 Mainstream			
ThinkSystem 2.5" Intel S4610 480GB Mainstream SATA 6Gb Hot Swap SSD	4XB7A13634	B49M	8 / 12
ThinkSystem 2.5" Intel S4610 960GB Mainstream SATA 6Gb Hot Swap SSD	4XB7A13635	B49N	8 / 12
ThinkSystem 2.5" Intel S4610 1.92TB Mainstream SATA 6Gb Hot Swap SSD	4XB7A13636	B49P	8 / 12
SATA 6Gb SSDs - PM883 Entry			
ThinkSystem 2.5" PM883 3.84TB Entry SATA 6Gb Hot Swap SSD	4XB7A10199	B34M	8 / 12
SATA 6Gb SSDs - S4510 Entry			
ThinkSystem 2.5" Intel S4510 3.84TB Entry SATA 6Gb Hot Swap SSD	4XB7A13623	B49C	8 / 12

Configuration notes:

- For All Flash configurations, the ThinkAgile HX3321 Certified Node for SAP HANA supports from 8 to 12 SSDs in increments of 2 drives.
- All SSDs in the certified node must be of the same model and capacity.
- More than 10 drives can be selected for the ThinkAgile HX3321 Certified Node for SAP HANA only with the processors of up to 125 W TDP.

Network connectivity

The ThinkAgile HX3321 Certified Node for SAP HANA provides two- or four-port 1/10 GbE RJ-45 or 10 GbE SFP+ network connectivity with the onboard Intel X722 NIC and a LOM card installed in the certified node. Two, four, or six additional 1/10 GbE RJ-45, 10 GbE SFP+, or 25 GbE SFP28 ports can be selected, if needed.

The following table lists the network adapter options that are available for selection.

Table 9. Network adapter selection options

Description	Part number	Feature code	Quantity (min / max)
1/10 GbE RJ-45 base ports			
ThinkSystem 10Gb 2-port Base-T LOM (RJ-45)	7ZT7A00548	AUKL	0 / 1
ThinkSystem 10Gb 4-port Base-T LOM (RJ-45)	7ZT7A00549	AUKM	0 / 1
1/10 GbE RJ-45 expansion ports			
Intel X550-T2 Dual Port 10GBase-T Adapter (RJ-45)	00MM860	ATPX	0 / 3*
10 GbE SFP+ base ports			
ThinkSystem 10Gb 2-port SFP+ LOM	7ZT7A00546	AUKJ	0 / 1
ThinkSystem 10Gb 4-port SFP+ LOM	7ZT7A00547	AUKK	0 / 1
10 GbE SFP+ expansion ports			
Intel X710-DA2 PCIe 10Gb 2-Port SFP+ Ethernet Adapter	7ZT7A00537	AUKX	0 / 3*
10/25 GbE SFP28 expansion ports			
Mellanox ConnectX-4 Lx 10/25GbE SFP28 2-Port PCIe Ethernet Adapter	01GR250	AUAJ	0 / 3*

* The maximum number of expansion adapters supported in the HX3321 12-drive bay certified node is one.

Configuration notes:

- One of the 1/10 GbE RJ-45 or 10 GbE SFP+ LOM cards is required for selection. Additional 1/10 GbE RJ-45, 10 GbE SFP+, or 25 GbE SFP28 ports can be selected for the certified node, if needed.
- Supported transceivers or DAC cables should be purchased for the SFP+ and SFP28 ports, and UTP Category 6 cables should be purchased for the 10 GbE RJ-45 ports. The maximum number of transceivers or cables that are supported per adapter equals the quantity of the adapter ports, and all adapter ports must have the same type of the transceiver or cable selected.
The following transceiver and cables can be purchased:

- [UTP cables for 1/10 GbE RJ-45 ports](#)
- [Transceivers and cables for 10 GbE SFP+ ports](#)
- [Transceivers and cables for 25 GbE SFP28 ports](#)

The following table lists cables for the 1/10 GbE RJ-45 ports.

Table 10. Cables for 1/10 GbE RJ-45 ports

Description	Part number	Feature code
UTP Category 6 cables (Green) for 1/10 GbE RJ-45 ports		
0.75m Cat6 Green Cable	00WE123	AVFW
1.0m Cat6 Green Cable	00WE127	AVFX
1.25m Cat6 Green Cable	00WE131	AVFY
1.5m Cat6 Green Cable	00WE135	AVFZ

Description	Part number	Feature code
3m Cat6 Green Cable	00WE139	AVG0
10m Cat6 Green Cable	90Y3718	A1MT
25m Cat6 Green Cable	90Y3727	A1MW

The following table lists transceivers and cables for the 10 GbE SFP+ ports.

Table 11. Transceivers and cables for 10 GbE SFP+ ports

Description	Part number	Feature code
10 GbE SFP+ SR transceivers for 10 GbE SFP+ ports		
Lenovo 10GBASE-SR SFP+ Transceiver	46C3447	5053
Lenovo 10GBASE-LR SFP+ Transceiver	00FE331	B0RJ
Optical cables for 10 GbE SFP+ SR transceivers		
Lenovo 0.5m LC-LC OM3 MMF Cable	00MN499	ASR5
Lenovo 1m LC-LC OM3 MMF Cable	00MN502	ASR6
Lenovo 3m LC-LC OM3 MMF Cable	00MN505	ASR7
Lenovo 5m LC-LC OM3 MMF Cable	00MN508	ASR8
Lenovo 10m LC-LC OM3 MMF Cable	00MN511	ASR9
Lenovo 15m LC-LC OM3 MMF Cable	00MN514	ASRA
Lenovo 25m LC-LC OM3 MMF Cable	00MN517	ASRB
Passive SFP+ DAC cables for 10 GbE SFP+ ports		
Lenovo 0.5m Passive SFP+ DAC Cable	00D6288	A3RG
Lenovo 1m Passive SFP+ DAC Cable	90Y9427	A1PH
Lenovo 1.5m Passive SFP+ DAC Cable	00AY764	A51N
Lenovo 2m Passive SFP+ DAC Cable	00AY765	A51P
Lenovo 3m Passive SFP+ DAC Cable	90Y9430	A1PJ
Lenovo 5m Passive SFP+ DAC Cable	90Y9433	A1PK
Lenovo 7m Passive SFP+ DAC Cable	00D6151	A3RH
Active SFP+ DAC cables for 10 GbE SFP+ ports		
Lenovo 1m Active DAC SFP+ Cable	00VX111	AT2R
Lenovo 3m Active DAC SFP+ Cable	00VX114	AT2S
Lenovo 5m Active DAC SFP+ Cable	00VX117	AT2T
SFP+ active optical cables for 10 GbE SFP+ ports		
Lenovo 1m SFP+ to SFP+ Active Optical Cable	00YL634	ATYX
Lenovo 3m SFP+ to SFP+ Active Optical Cable	00YL637	ATYY
Lenovo 5m SFP+ to SFP+ Active Optical Cable	00YL640	ATYZ
Lenovo 7m SFP+ to SFP+ Active Optical Cable	00YL643	ATZ0
Lenovo 15m SFP+ to SFP+ Active Optical Cable	00YL646	ATZ1
Lenovo 20m SFP+ to SFP+ Active Optical Cable	00YL649	ATZ2

The following table lists transceivers and cables for the 25 GbE SFP28 ports.

Table 12. Transceivers and cables for 25 GbE SFP28 ports

Description	Part number	Feature code
25 GbE SFP28 SR transceivers for 25 GbE SFP28 ports		
Lenovo 25GBASE-SR SFP28 Transceiver	7G17A03537	AV1B
Optical cables for 25 GbE SFP28 SR transceivers		
Lenovo 0.5m LC-LC OM3 MMF Cable	00MN499	ASR5
Lenovo 1m LC-LC OM3 MMF Cable	00MN502	ASR6
Lenovo 3m LC-LC OM3 MMF Cable	00MN505	ASR7
Lenovo 5m LC-LC OM3 MMF Cable	00MN508	ASR8
Lenovo 10m LC-LC OM3 MMF Cable	00MN511	ASR9
Lenovo 15m LC-LC OM3 MMF Cable	00MN514	ASRA
Lenovo 25m LC-LC OM3 MMF Cable	00MN517	ASRB
Passive copper cables for 25 GbE SFP28 ports		
Lenovo 1m Passive 25G SFP28 DAC Cable	7Z57A03557	AV1W
Lenovo 3m Passive 25G SFP28 DAC Cable	7Z57A03558	AV1X
Lenovo 5m Passive 25G SFP28 DAC Cable	7Z57A03559	AV1Y
Active optical cables for 25 GbE SFP28 ports		
Lenovo 3m 25G SFP28 Active Optical Cable	7Z57A03541	AV1F
Lenovo 5m 25G SFP28 Active Optical Cable	7Z57A03542	AV1G
Lenovo 10m 25G SFP28 Active Optical Cable	7Z57A03543	AV1H
Lenovo 15m 25G SFP28 Active Optical Cable	7Z57A03544	AV1J
Lenovo 20m 25G SFP28 Active Optical Cable	7Z57A03545	AV1K

Power supplies and cables

The ThinkAgile HX3321 Certified Nodes for SAP HANA ship with two power supplies. The following table lists the power supply options that are available for selection.

Table 13. Power supply selection options

Description	Feature code	Quantity
ThinkSystem 750W (230/115V) Platinum Hot-Swap Power Supply	AVWA	2
ThinkSystem 750W (230V) Titanium Hot-Swap Power Supply	AVW9	2
ThinkSystem 1100W (230V/115V) Platinum Hot-Swap Power Supply	AVWB	2

Configuration notes:

- For N+N power redundancy, the power supplies should provide sufficient power without oversubscription for the selected node configuration. To ensure that the right power supply is chosen, you should always validate your node configuration using the latest version of the Lenovo Capacity Planner:
<http://datacentersupport.lenovo.com/us/en/solutions/Invo-lcp>
- Both power supplies in the certified node must be identical.
- The power supplies support AC (Worldwide) and HVDC (China only) power sources.

The ThinkAgile HX3321 Certified Nodes for SAP HANA ship with or without power cords depending on the selected option. The following table lists the rack power cables and line cords that are available for selection.

Table 14. Power cables

Description	Part number	Feature code
Rack power cables		
1.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	00Y3043	A4VP
1.0m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08367	B0N5
1.2m, 16A/100-250V, 2 Short C13s to Short C20 Rack Power Cable	47C2491	A3SW
1.5m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7937	6201
1.5m, 13A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08368	B0N6
2.0m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08365	B0N4
2.0m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08369	6570
2.5m, 16A/100-250V, 2 Long C13s to Short C20 Rack Power Cable	47C2492	A3SX
2.8m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08366	6311
2.8m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08370	6400
2.8m, 16A/100-250V, 2 Short C13s to Long C20 Rack Power Cable	47C2493	A3SY
4.1m, 16A/100-250V, 2 Long C13s to Long C20 Rack Power Cable	47C2494	A3SZ
4.3m, 10A/100-250V, C13 to IEC 320-C14 Rack Power Cable	39Y7932	6263
4.3m, 13A/125V-10A/250V, C13 to IEC 320-C14 Rack Power Cable	4L67A08371	6583
Line cords		
Argentina 2.8m, 10A/250V, C13 to IRAM 2073 Line Cord	39Y7930	6222
Argentina 4.3m, 10A/250V, C13 to IRAM 2073 Line Cord	81Y2384	6492
Australia/New Zealand 2.8m, 10A/250V, C13 to AS/NZS 3112 Line Cord	39Y7924	6211
Australia/New Zealand 4.3m, 10A/250V, C13 to AS/NZS 3112 Line Cord	81Y2383	6574
Brazil 2.8m, 10A/250V, C13 to NBR 14136 Line Cord	69Y1988	6532
Brazil 4.3m, 10A/250V, C13 to NBR14136 Line Cord	81Y2387	6404
China 2.8m, 10A/250V, C13 to GB 2099.1 Line Cord	39Y7928	6210
China 4.3m, 10A/250V, C13 to GB 2099.1 Line Cord	81Y2378	6580
Denmark 2.8m, 10A/250V, C13 to DK2-5a Line Cord	39Y7918	6213
Denmark 4.3m, 10A/250V, C13 to DK2-5a Line Cord	81Y2382	6575
Europe 2.8m, 10A/250V, C13 to CEE7-VII Line Cord	39Y7917	6212
Europe 4.3m, 10A/250V, C13 to CEE7-VII Line Cord	81Y2376	6572
India 2.8m, 10A/250V, C13 to IS 6538 Line Cord	39Y7927	6269
India 4.3m, 10A/250V, C13 to IS 6538 Line Cord	81Y2386	6567

Description	Part number	Feature code
Israel 2.8m, 10A/250V, C13 to SI 32 Line Cord	39Y7920	6218
Israel 4.3m, 10A/250V, C13 to SI 32 Line Cord	81Y2381	6579
Italy 2.8m, 10A/250V, C13 to CEI 23-16 Line Cord	39Y7921	6217
Italy 4.3m, 10A/250V, C13 to CEI 23-16 Line Cord	81Y2380	6493
Japan 2.8m, 12A/125V, C13 to JIS C-8303 Line cord	46M2593	A1RE
Japan 2.8m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08357	5472
Japan 4.3m, 12A/125V, C13 to JIS C-8303 Line Cord	39Y7926	6335
Japan 4.3m, 12A/250V, C13 to JIS C-8303 Line Cord	4L67A08362	6495
Korea 2.8m, 12A/250V, C13 to KS C8305 Line Cord	39Y7925	6219
Korea 4.3m, 12A/250V, C13 to KS C8305 Line Cord	81Y2385	6494
South Africa 2.8m, 10A/250V, C13 to SABS 164 Line Cord	39Y7922	6214
South Africa 4.3m, 10A/250V, C13 to SABS 164 Line Cord	81Y2379	6576
Switzerland 2.8m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	39Y7919	6216
Switzerland 4.3m, 10A/250V, C13 to SEV 1011-S24507 Line Cord	81Y2390	6578
Taiwan 2.8m, 10A/125V, C13 to CNS 10917-3 Line Cord	23R7158	6386
Taiwan 2.8m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2375	6317
Taiwan 2.8m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2374	6402
Taiwan 4.3m, 10A/125V, C13 to CNS 10917-3 Line Cord	4L67A08363	AX8B
Taiwan 4.3m, 10A/250V, C13 to CNS 10917-3 Line Cord	81Y2389	6531
Taiwan 4.3m, 15A/125V, C13 to CNS 10917-3 Line Cord	81Y2388	6530
United Kingdom 2.8m, 10A/250V, C13 to BS 1363/A Line Cord	39Y7923	6215
United Kingdom 4.3m, 10A/250V, C13 to BS 1363/A Line Cord	81Y2377	6577
United States 2.8m, 10A/125V, C13 to NEMA 5-15P Line Cord	90Y3016	6313
United States 2.8m, 10A/250V, C13 to NEMA 6-15P Line Cord	46M2592	A1RF
United States 2.8m, 13A/125V, C13 to NEMA 5-15P Line Cord	00WH545	6401
United States 4.3m, 10A/125V, C13 to NEMA 5-15P Line Cord	4L67A08359	6370
United States 4.3m, 10A/250V, C13 to NEMA 6-15P Line Cord	4L67A08361	6373
United States 4.3m, 13A/125V, C13 to NEMA 5-15P Line Cord	4L67A08360	AX8A

Configuration note: If the 1100 W AC power supplies in the certified node are connected to a low-voltage power source (100 - 125 V), the only supported power cables are those that are rated above 10 A; cables that are rated at 10 A are not supported.

Rack installation

The ThinkAgile HX3321 Certified Nodes for SAP HANA ship with a rail kit. The following table lists the rail kit options that are available for selection.

Table 15. Rack kit selection options

Description	Feature code	Quantity (min / max)
4-post rail kits		
ThinkSystem Tool-less Slide Rail	AXCA	0 / 1
ThinkSystem Tool-less Slide Rail Kit with 1U CMA	AXCB	0 / 1
Lockable front bezel		
ThinkSystem 1U Security Bezel	AUWR	0 / 1

Configuration note: One of the rail kits is required for selection.

The following table summarizes the rail kit features and specifications.

Table 16. Rail kit features and specifications summary

Feature	Tool-less Slide Rail	
	Without CMA	With 1U CMA
CMA	Not included	Included
Rail length	730 mm (28.74 in.)	807 mm (31.8 in.)
Rail type	Full-out slide (ball bearing)	
Tool-less installation	Yes	
In-rack maintenance	Yes	
1U PDU support	Yes	
0U PDU support	Limited*	
Rack type	IBM and Lenovo 4-post, IEC standard-compliant	
Mounting holes	Square or round	
Mounting flange thickness	2 mm (0.08 in.) – 3.3 mm (0.13 in.)	
Distance between front and rear mounting flanges [^]	609.6 mm (24 in.) – 863.6 mm (34 in.)	

* If a 0U PDU is used, the rack cabinet must be at least 1100 mm (43.31 in.) deep if no CMA is used, or at least 1200 mm (47.24 in.) deep if a CMA is used.

[^] Measured when mounted on the rack, from the front surface of the front mounting flange to the rear most point of the rail.

Software

The ThinkAgile HX3321 Certified Node for SAP HANA supports the Nutanix AHV hypervisor (bundled with AOS) that is factory-preinstalled on the 2x M.2 SSDs configured in a RAID-1 drive group.

The following table lists the hypervisor.

Table 17. Hypervisor

Description	Feature code	Quantity
Nutanix SW Stack on Nutanix AHV	B15S	1

The ThinkAgile HX Certified Nodes for SAP HANA are shipped with the Nutanix software preloaded. Nutanix software licenses and software support are not included. Customers can use the existing Nutanix term-based software licenses and active support contracts, or they can purchase term-based software licenses and support contracts from Nutanix.

Configuration notes:

- The ThinkAgile HX Certified Nodes for SAP HANA support the Nutanix Software Pro and Ultimate editions; the Starter edition is not supported.
- The ThinkAgile HX3321 Certified Nodes for SAP HANA can be deployed as a cluster of 3 or more nodes (AOS 5.9 or later).
- The ThinkAgile HX3321 Certified Nodes for SAP HANA support firmware updates from Nutanix Prism with the ThinkAgile HX Lifecycle Manager (UEFI, XCC, drives, network adapters, and SAS HBAs).

SAP HANA software licenses are purchased separately from SAP. Also, SUSE Linux Enterprise Server or Red Hat Enterprise Linux Server licenses are needed for deploying virtual machines for the SAP HANA virtualized environment. Optional Lenovo Professional Services are available to deploy SAP HANA software stack at the customer site.

Systems management

The ThinkAgile HX Certified Nodes for SAP HANA support the following systems management tools:

- [Lenovo XClarity Controller](#)
- [Light path diagnostics](#)
- [Lenovo XClarity Administrator and XClarity Pro](#)
- [Lenovo XClarity Energy Manager](#)

Lenovo XClarity Controller

The ThinkAgile HX Certified Nodes for SAP HANA contain Lenovo XClarity Controller (XCC) Enterprise, which provides advanced service-processor control, monitoring, and alerting functions.

XClarity Controller Enterprise offers the following capabilities for the ThinkAgile HX Certified Nodes for SAP HANA:

- Gathering and viewing system information and inventory
- Monitoring system status and health
- Alerting and notifications
- Event logging
- Syslog alerting
- Configuring security
- Updating system firmware
- Real-time power usage monitoring
- Displaying graphics for real-time and historical power usage data and temperature
- Capping power usage
- Remotely controlling power (Power on, Power off, Restart)

The XClarity Controller provides remote server management through the following interfaces:

- Intelligent Platform Management Interface (IPMI) Version 2.0
- Simple Network Management Protocol (SNMP) Version 3
- Common Information Model (CIM)
- Data Center Manageability Interface (DCMI) Version 1.5
- Redfish REpresentational State Transfer (REST) API
- Web browser with HTML5 support
- Command-line interface
- Virtual Operator Panel with XClarity Mobile App via the front USB port with XClarity Controller access

Virtual Operator Panel provides quick access to system status, firmware, network, health, and alerts information. With proper authentication, it also allows to configure systems management and network settings and to control system power (Power on, Power off, Restart). The Virtual Operator Panel can be accessed from the XClarity Mobile App running on the Android or iOS mobile device that is connected to the front USB port with XClarity Controller access (See [Components and connectors](#)).

Light path diagnostics

The ThinkAgile HX3321 Certified Node for SAP HANA Certified Nodes include basic light path diagnostics, which provides the system LEDs on the front of the certified node (see [Components and connectors](#)) and the LEDs near the monitored components (for example, the DIMM error LEDs on the system board).

Lenovo XClarity Administrator and XClarity Pro

Lenovo XClarity Administrator is a centralized systems management solution that helps administrators deliver infrastructure faster. This solution integrates easily with Lenovo x86 servers, appliances, certified nodes, Top-of-Rack Ethernet switches, and storage systems, providing automated agent-less discovery, inventory, monitoring, and alerts across multiple systems. In addition, some managed endpoints support firmware updates and configuration management.

Lenovo XClarity Administrator is an optional software component for the ThinkAgile HX Certified Nodes for SAP HANA which can be used to manage firmware upgrades outside of the Nutanix Prism software.

Notes:

- Lenovo XClarity Administrator can be downloaded and used at no charge to discover and monitor ThinkAgile HX Certified Nodes for SAP HANA and manage firmware upgrades for them.
- Optional Lenovo XClarity Pro subscription license that can be selected in the configurator provides software support for XClarity Administrator for the duration of the selected warranty period. If Lenovo XClarity software support is required, the XClarity Pro option must be selected.

The XClarity Pro license can be added during the initial purchase by selecting one of the software options listed in the following table.

Table 18. XClarity Pro selection options

Description	Feature code	Quantity (per node)
XClarity Pro	B0W3	1

Also, XClarity Pro licenses can be added after the initial deployment by purchasing one of the software license options listed in the following table.

Table 19. Lenovo XClarity Pro license options

Description	Part number		Quantity (per node)
	NA, AP, Japan*	EMEA, LA**	
Lenovo XClarity Pro, per Managed Endpoint w/1 Yr SW S&S	00MT201	00MT207	1
Lenovo XClarity Pro, per Managed Endpoint w/3 Yr SW S&S	00MT202	00MT208	1
Lenovo XClarity Pro, per Managed Endpoint w/5 Yr SW S&S	00MT203	00MT209	1

* NA = North America; AP = Asia Pacific.

** EMEA = Europe, Middle East, Africa; LA = Latin America.

Lenovo XClarity Administrator is available from Lenovo at no charge, and it offers the following features:

- Auto-discovery and monitoring of ThinkAgile HX Certified Nodes for SAP HANA
- Firmware updates and compliance enforcement
- External alerts and notifications via SNMP traps, syslog remote logging, and e-mail
- Secure connections to managed endpoints
- NIST 800-131A or FIPS 140-2 compliant cryptographic standards between the management solution and managed endpoints
- Integration into existing higher-level management systems such as cloud automation and orchestration tools through REST APIs, providing extensive external visibility and control over hardware resources
- An intuitive, easy-to-use GUI
- Scripting support with Windows PowerShell, providing command-line visibility and control over hardware resources

For more information, refer to the Lenovo XClarity Administrator Product Guide:

<http://lenovopress.com/tips1200>

Lenovo XClarity Energy Manager

Lenovo XClarity Energy Manager provides a stand-alone, web-based agent-less power management console that provides real time data and enables customers to observe, plan and manage power and cooling for Lenovo servers and appliances. Using built-in intelligence, XClarity Energy Manager identifies power consumption trends and ideal power settings, and it performs cooling analysis so that customers can define and optimize their power-saving policies.

Lenovo XClarity Energy Manager offers the following capabilities:

- Monitors room, row, rack, and device levels in the data center
- Reports vital system information, such as power, temperature and resource utilization
- Monitors inlet temperature to locate hot spots, reducing the risk of data or device damage
- Provides finely-grained controls to limit platform power in compliance with IT policy
- Generates alerts when a user-defined threshold is reached

Lenovo XClarity Energy Manager license is included in the XClarity Controller Enterprise upgrade.

For more information, refer to the Lenovo XClarity Energy Manager web page:

<http://datacentersupport.lenovo.com/us/en/solutions/Invo-lxem>

Physical specifications

The ThinkAgile HX3321 Certified Nodes for SAP HANA have the following dimensions and weight (approximate):

- Height: 43 mm (1.7 in.)
- Width: 434 mm (17.1 in.)
- Depth: 715 mm (28.1 in.)
- Weight (maximum): 18.8 kg (41.4 lb)

Operating environment

The ThinkAgile HX Certified Nodes for SAP HANA comply with ASHRAE class A2 specifications. The node performance might be impacted when the operating temperature is outside the ASHRAE A2 specifications. Depending on the hardware configuration, some ThinkAgile HX3321 Certified Nodes for SAP HANA comply with ASHRAE class A3 and class A4 specifications. To comply with ASHRAE class A3 and class A4 specifications, the nodes must meet the following hardware configuration requirements at the same time:

- Processors with TDP more than or equal to 150 W not installed.
- Intel Xeon 6126, 6132, 6134, and 6134M processors not installed.

The ThinkAgile HX Certified Nodes for SAP HANA are supported in the following environment:

- Air temperature:
 - Operating:
 - ASHRAE Class A4: 5 °C - 45 °C (41 °F - 113 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 125-m (410-ft) increase in altitude
 - ASHRAE Class A3: 5 °C - 40 °C (41 °F - 104 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 175-m (574-ft) increase in altitude
 - ASHRAE Class A2: 10 °C - 35 °C (50 °F - 95 °F); for altitudes above 900 m (2,953 ft), decrease the maximum ambient temperature by 1 °C for every 300-m (984-ft) increase in altitude
 - Non-operating: 5 °C - 45 °C (41 °F - 113 °F)
 - Storage: -40 °C - +60 °C (-40 °F - 140 °F)
- Maximum altitude: 3,050 m (10,000 ft)
- Humidity:
 - Operating:
 - ASHRAE Class A4: 8% - 90% (non-condensing); maximum dew point: 24 °C (75 °F)
 - ASHRAE Class A3: 8% - 85% (non-condensing); maximum dew point: 24 °C (75 °F)
 - ASHRAE Class A2: 8% - 80% (non-condensing); maximum dew point: 21 °C (70 °F)
 - Storage: 8% - 90% (non-condensing)

- Electrical:
 - 100 - 127 (nominal) V AC; 50 Hz / 60 Hz (except 750 W Titanium power supplies)
 - 200 - 240 (nominal) V AC; 50 Hz / 60 Hz
 - 180 - 300 V DC (supported in China only)
- Acoustics (maximum configuration, operating): 6.0 bels
- Vibration:
 - Operating: 0.21 G rms at 5 Hz to 500 Hz for 15 minutes across 3 axes
 - Non-operating: 1.04 G rms at 2 Hz to 200 Hz for 15 minutes across 6 surfaces
- Shock:
 - Operating: 15 G for 3 milliseconds in each direction (positive and negative X, Y, and Z axes)
 - Non-operating:
 - 12 kg - 22 kg: 50 G for 152 in./sec velocity change across 6 surfaces
 - 23 kg - 31 kg: 35 G for 152 in./sec velocity change across 6 surfaces

The following table lists the maximum system power load, rated inlet current, and system heat output based on the power supply and source voltage.

Table 20. Rated system power, inlet current, and system heat output

Power supply	Source voltage	Maximum power load per system (two power supplies)	Rated current per inlet	System heat output
750 W Platinum	100 - 127 V AC	984 W	8.4 A	3357 BTU/hour
	200 - 240 V AC	958 W	4.1 A	3269 BTU/hour
	180 - 300 V DC	958 W	3.5 A	3269 BTU/hour
750 W Titanium	200 - 240 V AC	949 W	4.1 A	3238 BTU/hour
	180 - 300 V DC	948 W	3.5 A	3235 BTU/hour
1100 W Platinum	100 - 127 V AC	1382 W	12 A	4715 BTU/hour
	200 - 240 V AC	1408 W	6 A	4804 BTU/hour
	180 - 300 V DC	1408 W	5.1 A	4804 BTU/hour

Regulatory compliance

The ThinkAgile HX Certified Nodes for SAP HANA conform to the following regulations:

- United States FCC Part 15, Class A
- Canada ICES-003/NMB-03, Class A
- UL/CSA 60950-1
- Mexico NOM-019
- Argentina IEC60950-1
- Japan VCCI, Class A
- Australia/New Zealand AS/NZS CISPR 22, Class A
- China CCC GB4943.1, GB9254 Class A, GB17625.1
- Taiwan BSMI CNS13438, Class A; CNS14336-1
- Korea KN22, Class A; KN24
- Russia/GOST ME01; IEC-60950-1; GOST R 51318.22, 51318.24, 51317.3.2, and 51317.3.3
- IEC 60950-1 (CB Certificate and CB Test Report)
- Europe CE Mark (EN55022 Class A, EN60950-1, EN55024, EN61000-3-2, EN61000-3-3)
- CISPR 22, Class A
- Germany TUV-GS (EN60950-1/IEC60950-1, EK1-ITB2000)
- Reduction of Hazardous Substances (ROHS)
- Energy Star 3.0

Warranty and support

The ThinkAgile HX Certified Nodes for SAP HANA can be configured with a three-, four-, or five-year hardware warranty and various levels of service coverage with a well-defined scope of services, including service hours, response time, term of service, and service agreement terms and conditions.

The base warranty provides 9x5 Next Business Day response with parts delivered. Lenovo's additional support services provide a sophisticated, unified support structure for a customer's data center, with an experience consistently ranked number one in customer satisfaction worldwide.

The following Lenovo support services are available for selection:

- **Warranty service level upgrades (Preconfigured Support)** are available to meet the on-site response time targets that match the criticality of customer's systems:
 - 3, 4, or 5 years of service coverage.
 - 1-year or 2-year post-warranty extensions.
 - **Foundation Service:** 9x5 service coverage with next business day onsite response, with optional YourDrive YourData.
 - **Essential Service:** 24x7 service coverage with 4-hour onsite response or 24-hour committed repair (available only in select regions), bundled with YourDrive YourData.
 - **Advanced Service:** 24x7 service coverage with 2-hour onsite response or 6-hour committed repair (available only in select regions), bundled with YourDrive YourData.

- **Managed Services**

Lenovo Managed Services provide continuous 24x7 remote monitoring (plus 24x7 call center availability) and proactive management of a customer's data center using state of the art tools, systems, and practices by a team of highly skilled and experienced Lenovo services professionals.

Quarterly reviews check error logs, verify firmware and operating system device driver levels, and software as needed. Lenovo will also maintain records of latest patches, critical updates, and firmware levels, to ensure customer's systems are providing business value through optimized performance.

- **Technical Account Management (TAM)**

A Lenovo Technical Account Manager helps customers optimize operations of their data centers based on a deep understanding of customer's business. Customers gain direct access to a Lenovo TAM, who serves as their single point of contact to expedite service requests, provide status updates, and furnish reports to track incidents over time. Also, a TAM helps proactively make service recommendations and manage service relationship with Lenovo to make certain that customer's needs are met.

- **Enterprise Software Support**

Lenovo Enterprise Software Support is an additional support service that provides customers with software support on Microsoft, Red Hat, SUSE, and VMWare applications and systems. Around the clock availability for critical problems plus unlimited calls and incidents helps customers address challenges fast, without incremental costs. Support staff can answer troubleshooting and diagnostic questions, address product compatibility and interoperability issues, isolate causes of problems, report defects to software vendors, and more.

- **YourDrive YourData**

Lenovo's YourDrive YourData service is a multi-drive retention offering that ensures that customer's data is always under their control, regardless of the number of drives that are installed in their Lenovo server. In the unlikely event of a drive failure, customers retain possession of their drive while Lenovo replaces the failed drive part. Customer's data stays safely on customer premises, in their hands. The YourDrive YourData service can be purchased in convenient bundles with Foundation, Essential, or Advanced services.

- **Health Check**

Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that customer systems and business are always running at their best. Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Some regions might have different warranty terms and conditions than the standard warranty. This is due to local business practices or laws in the specific region. Local service teams can assist in explaining region-specific terms when needed. Examples of region-specific warranty terms are second or longer business day parts delivery or parts-only base warranty.

If warranty terms and conditions include onsite labor for repair or replacement of parts, Lenovo will dispatch a service technician to the customer site to perform the replacement. Onsite labor under base warranty is limited to labor for replacement of parts that have been determined to be field-replaceable units (FRUs). Parts that are determined to be customer-replaceable units (CRUs) do not include onsite labor under base warranty.

If warranty terms include parts-only base warranty, Lenovo is responsible for delivering only replacement parts that are under base warranty (including FRUs) that will be sent to a requested location for self-service. Parts-only service does not include a service technician being dispatched onsite. Parts must be changed at customer's own cost and labor and defective parts must be returned following the instructions supplied with the spare parts.

Lenovo support services are region-specific. Not all support services are available in every region. For information about Lenovo support services that are available in a specific region, refer to the following resources:

- Service part numbers in Data Center Solution Configurator (DCSC):
<http://dcsc.lenovo.com/#!/services>
- Lenovo Services Availability Locator
<https://lenovolocator.com/>

For service definitions, region-specific details, and service limitations, refer to the following documents:

- Lenovo Statement of Limited Warranty for Infrastructure Solutions Group (ISG) Servers and System Storage
<http://pcsupport.lenovo.com/us/en/solutions/ht503310>
- Lenovo Data Center Services Agreement
<http://support.lenovo.com/us/en/solutions/ht116628>

SAP HANA support

Lenovo solution support team works closely with SAP and is dedicated to troubleshooting the SAP HANA software and hardware issues and can coordinate any cross-company support functions (SAP, SUSE, Red Hat, Nutanix) that may be necessary to resolve the problem as soon as possible.

Deployment services

The following optional Lenovo Professional Services are available for the ThinkAgile HX3321 Certified Nodes for SAP HANA to get customers up and running quickly:

- Nutanix deployment services - Base (per node)
 - Conducting remote preparation and planning
 - Verifying firmware versions and performing firmware updates, if needed
 - Installing and configuring hypervisor and Nutanix controller VM
 - Creating Nutanix cluster
 - Configuring storage
 - Configuring administrative features
- Nutanix deployment services - Advanced (per cluster)
 - Configuring Nutanix containers and Acropolis (AHV) clusters
 - Transferring knowledge
- Nutanix deployment services - Advanced with XClarity (per cluster)
 - Nutanix deployment services - Advanced
 - Installing Lenovo XClarity
 - Installing system updates

The following optional Lenovo basic installation services are available for the ThinkAgile HX Certified Nodes for SAP HANA:

- Unpacking and inspecting the systems
- Mounting the systems in a rack cabinet
- Connecting the systems to electrical power and network
- Checking and updating firmware to the latest levels
- Verifying operations
- Disposal of the packaging materials (within the customer site)

The SAP HANA onsite deployment that is provided by Lenovo Professional Services is optional for the ThinkAgile HX Certified Nodes for SAP HANA.

For more information, refer to the Data Center Deployment Services web page:

<http://www.lenovo.com/us/en/data-center/services/deployment>

Related publications and links

For more information, see these resources:

- Lenovo ThinkAgile HX Series
<http://www3.lenovo.com/us/en/p/WMD00000326>
- Lenovo Data Center Solution Configurator (DCSC):
<http://dcsc.lenovo.com>
- Nutanix documentation
<http://portal.nutanix.com/#/page/docs>
- Lenovo ThinkAgile HX Series Best Recipes
<http://datacentersupport.lenovo.com/us/en/solutions/ht505413>
- Lenovo Data Center Support
<http://datacentersupport.lenovo.com>

Related product families

Product families related to this document are the following:

- [ThinkAgile HX Series for Nutanix](#)
- [Nutanix Alliance](#)
- [Hyperconverged Infrastructure](#)
- [Hyperconverged Infrastructure](#)

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