



# Deploy and Scale Generative AI models using TorchServe in Enterprises

## Solution Brief

### Deploy and Scale Generative AI in Enterprises

With Generative AI transforming and reinventing every aspect of business today, enterprises are constantly looking for the latest technologies to deploy and scale models efficiently to meet customer needs. From customer experience to business operations to employee engagements, choosing the right AI models, infrastructure, and underlying hardware is critical now for businesses to get the best outcome. Intel and Lenovo are continuing to meet their customer needs by enabling solutions that cater to different use cases.

Gen AI model inference at low latency supporting concurrent users is critical for enterprises to meet customer needs. Companies looking to start their journey on Generative AI can extend their existing infrastructure with the latest Lenovo ThinkSystem SR650 V3, accelerated by 5th Gen Intel Xeon Scalable processors, and achieve revolutionary business impacts leveraging processors ideal for mixed enterprise workloads.

## Solution Overview

Intel testing has shown the Lenovo ThinkSystem SR650 V3, with the Xeon Scalable processors, delivers a highly performant, scalable solution for Generative AI across a variety of use cases, including offline content creation and real-time chatbots with low latency (a target latency of ~100ms)

This platform offers high performance, storage, and memory capacity to tackle complex workloads that require optimized hardware architecture - like Generative AI. With flexible storage and networking options, the SR650 V3 can easily scale for changing needs. It supports one or two Intel Xeon processors per node. With built-in Intel Advanced Matrix Extensions (Intel AMX), Intel Xeon CPUs deliver high performance on cutting-edge AI models.

Enterprises will require multiple Generative AI models to perform different tasks, including image creation, synthetic data generation, and chatbots. Generative AI models can require a large amount of storage. SR650 V3 can support many Generative AI models in a single 2U server with its tremendous amount of storage and flexibility. With three drive bay zones, it supports up to 20x 3.5-inch or 40x 2.5-inch hot-swap drive bays.

To optimize model performance and deployment, consider integrating TorchServe, a powerful platform for serving PyTorch models, with the SR650 V3. This combination accelerates model inference and simplifies the management of complex AI workloads.

The ThinkSystem SR650 V3 offers to save energy and reduce operational costs for Generative AI workloads. These features include advanced direct-water cooling (DWC) with the Lenovo Neptune Processor DWC Module, where heat from the processors is removed from the rack and data center using an open loop and coolant distribution units, resulting in lower energy costs, high-efficiency power supplies with 80 PLUS Platinum and Titanium certifications, and optional Lenovo XClarity Energy Manager, which provides advanced data center power notification, analysis, and policy-based management to help achieve lower heat output and reduced cooling needs.



Figure 1. Lenovo ThinkSystem SR650 V3

## Results

The testing, performed by Intel in March of 2024, leveraged online inferencing using TorchServe and the latest release of Intel Extension for PyTorch (IPEX) 2.2.0. With the setup using Red Hat OpenShift, topology and CPU and memory managers were configured to maximize performance. CoreOS and additional services were assigned a share of the total cores. The remaining cores were equally distributed across the two pods which deployed two instances of TorchServe. In this current platform, it translates to 128 total cores, of which 4 cores are assigned to CoreOS and other services. Refer to the [Configuration details](#) section for the configuration of the server.

Deploying two instances of TorchServe rather than a single instance yielded better performance results on a single node. A load balancer was further provisioned using Route exposing round robin logic to help equally balance the requests from multiple users to the two instances of TorchServe. This ensured for every concurrent user testing scenario, each instance receives exactly half of the requests which makes the 2<sup>nd</sup> token latency the same, ~±1ms, on both instances.

Testing the setup by varying the number of concurrent users accessing the TorchServe instances endpoint, we captured the LLM inference times, including next-token latency, first token latency, and the total round-trip time (RTT) for each scenario of concurrent users. Batch size per TorchServe instance is dynamic and is handled by a load balancer. The load balancer that serves all incoming inference requests passes them to TorchServe instances in round-robin way. With 2 TorchServe instances, the number of user requests processed per instance per benchmark iteration is  $\lceil \text{num\_of\_users} / 2 \rceil$ . These requests, after reaching their TorchServe instance within the `maxBatchDelay` window (5000 ms), are dynamically grouped into a single batch to optimize processing efficiency and resource utilization. The maximum size of this dynamic batch was set to 64 (on each instance) in our test scenarios.

The graph below shows the single node online inference performance for both INT8 and BFloat16 datatypes accelerated via Xeon processors with built-in AI acceleration with Intel AMX. With the models in the X-axis and Number of concurrent users supported on the Y-axis, we scale the input token size from 256, 1024 and 2048 in Z-axis. Targeting a next-token latency of  $\sim < 100\text{ms}$ , we validate how many concurrent users can be served by the model serving setup described above on a single node. The models tested are Llama2-7B and Llama2-13B, with optimizations enabled by Intel for BF16 and INT8 quantized precisions.

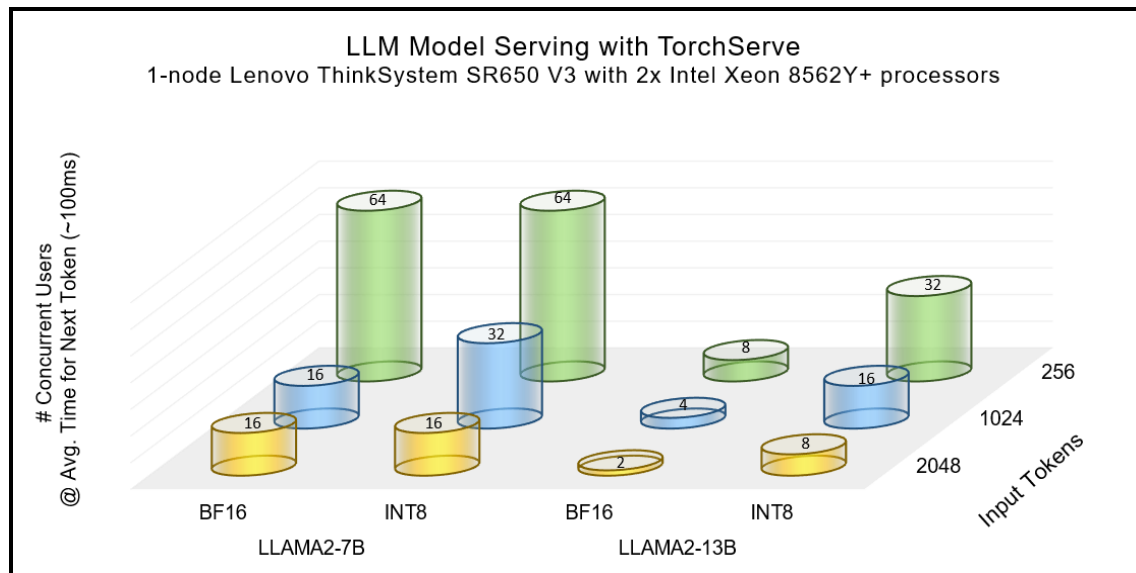


Figure 1. LLM Model Serving with TorchServe

With Lenovo ThinkSystem SR650 and Intel Xeon 8562Y+ processors, online inference using TorchServe on Red Hat OpenShift infrastructure provides for ease of use in deployment and scaling to meet concurrent user needs.

- LLAMA2-7B and LLAMA2-13B (BF16 and quantized) models can support up to 64 and 32 concurrent users @ next token latency requirements ( $\sim < 100\text{ms}$ ) for input token size 256, output tokens: 256, Greedy Search.
- LLAMA2-7B and LLAMA2-13B (BF16 and quantized) models can support up to 32 and 16 concurrent users @ next token latency requirements ( $\sim < 100\text{ms}$ ) for input token size 1024, output tokens: 256, Greedy Search.

Modeling for a Daily Active User (DAU) chatbot for an enterprise, the data below is based on the number of chatbot sessions that can be processed over a 24-hour period, using Llama2-7B INT8 concurrency data for 1024 input tokens and 256 output tokens, assuming next token latencies of  $\sim 100\text{ms}$ . Each session consists of four separate prompts to mimic a chatbot conversation. Based on provisioning for a single server, an average of 2.3% of the DAUs would be able to access the chatbot simultaneously at a given time without experiencing additional latency, supporting  $\sim 1500$  Daily active users in any given 24-hour period\*.

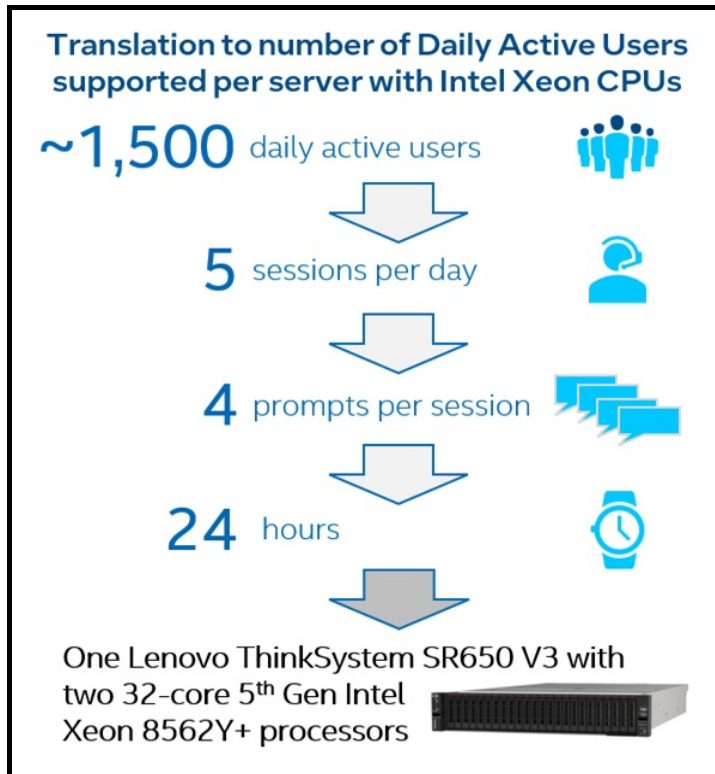


Figure 2. Number of daily active users per server

\* A further explanation for the DAU scenario chart: Each one of your 1500 DAUs will query the chatbot 5 times over the course of a 24-hour day. Similar to how you interact with a chatbot, very rarely do you get your answer in a single prompt, so there will be some back-and-forth. To make it a more realistic analysis, we're assuming each query (or session) will consist of 4 separate prompts to mimic an actual back-and-forth with the user and the chatbot. You can then calculate the actual server runtime by taking 1500 DAUs, multiplying it by 5 queries and 4 prompts per query – in this example that's 30,000 total prompts in a workday. You then multiply that result by the total latency time for each prompt, using both the first and next token latency times. Once you have the total server runtime (in hours), you can then divide by 24 hours to calculate the number of servers needed to perform all the queries for that workday.

## Conclusion

In conclusion, the deployment and scaling of Generative AI models using TorchServe on Lenovo ThinkSystem SR650 V3, powered by 5th Gen Intel Xeon processors, offer enterprises a powerful, flexible, and efficient solution for meeting their AI-driven goals. The combination of high-performance hardware, advanced AI acceleration, and robust infrastructure capabilities ensures that businesses can handle diverse workloads and large-scale user demands with ease.

This setup not only provides the necessary computational power and efficiency but also supports energy-saving features, reducing operational costs and environmental impact. As enterprises continue to integrate Generative AI into their operations, leveraging such innovative solutions will be key to maintaining competitive advantage and driving transformative business outcomes.

## Configuration Details

The following table lists the server and OS configuration.

Table 1. Server and OS configuration

Parameter	Detail
Server	Lenovo ThinkSystem SR650 V3
Processor	Intel Xeon Platinum 8562Y+ processor
Microarchitecture	EMR_MCC
Sockets	2
Cores per Socket	32
Hyperthreading	Intel Hyper-Threading Technology Enabled
CPUs	128
Turbo	Intel Turbo Boost Technology Enabled
Base Frequency	2.8GHz
All-core Maximum Frequency	3.8GHz
Maximum Frequency	4.1GHz
NUMA Nodes	2
Installed Memory	512GB (16x32GB DDR5 5600 MT/s [5600 MT/s])
NIC	1x ThinkSystem Intel E810-DA2 10/25GbE SFP28 2-Port OCP Ethernet Adapter, 1x ThinkSystem I350-T4 PCIe 1Gb 4-Port RJ45 Ethernet Adapter
Disk	2x ThinkSystem M.2 7450 PRO 960GB Read Intensive NVMe PCIe 4.0 x4 NHS SSD, 1x ThinkSystem 2.5" U.2 P5620 3.2TB Mixed Use NVMe PCIe 4.0 x4 HS SSD
BIOS	ESE124B-3.11
Microcode	0x21000200
OS	Red Hat Enterprise Linux CoreOS 414.92.202312011602-0 (Plow)
Kernel	5.14.0-284.43.1.el9_2.x86_64

The following table lists the software configuration.

Table 2. Software configuration

Parameter	Detail
SW versions	cmake-3.20.2, findutils-4.6.0, zip2-1.0.6, gcc-8.5.0, gcc-c++-8.5.0, gcc-toolset-12-12.0, gcc-toolset-12-runtime-12.0, git-2.39.3, gperftools-devel-2.7-9.el8, libatomic-8.5.0, libfabric-1.18.0, procpns-ng-3.3.15, python3-distutils-extra-2.39, python39-3.9.18, python39-devel-3.9.18, python39-pip-20.2.4, unzip-6.0, wget-1.19.5, which-2.21, java-17-openjdk-17.0.10.0.7, intel-oneapi-openmp-2023.2.1, torch 2.2.1+cpu, ninja 1.11.1.1, accelerate 0.25.0, sentencepiece 0.1.99, protobuf 4.25.1, datasets 2.15.0, transformers 4.35.0, wheel 0.42.0, torchserve 0.9.0, intel_extension_for_pytorch 2.2.0, onecccl_bind_pt 2.2.0+cpu
Orchestration	RedHat OpenShift, Kubernetes Version: v1.27.8+4fab27b
LLM Models	LLaMA 7B v2, LLaMA 13B v2
Dataset	LAMBADA, License: Creative Commons by 4.0
Compiler	gcc version 12.3.0 (GCC)
Dataset	Token Lengths: 256/1024/2048 (in); 256 (out)
Precision	BF16, INT8
Warmup steps	10
Num Iterations	60
Number of Users	1,2,4,8,16,32,64
Beam Width	1 (greedy search)
Batch size per inference server (TorchServe instance)	max 64. Actual batch size processed per instance on a given scenario depends on the load balancer (Round Robin) that passes requests among the available instances. Requests are then dynamically grouped into larger batch on each instance to optimize processing efficiency. Standard batch size per instance: [Num of users]/[Num of instances]
TorchServe Configuration	minWorkers: 1 maxWorkers: 1 maxBatchDelay: 5000 responseTimeout: 720 parallelType: "tp" deviceType: "cpu" int8_enabled: False torchrun: nproc-per-node: 1 OMP_NUMBER_THREADS: 30

**Note:** Performance varies by use, configuration, and other factors. Performance results are based on testing as of dates shown in configurations and may not reflect all publicly available updates. No product or component can be absolutely secure. Your costs and results may vary. Intel technologies may require enabled hardware, software, or service activation.

## For more information

For more information, see the following resources:

- Artificial Intelligence solutions from Lenovo:  
<https://www.lenovo.com/ai>
- ThinkSystem SR650 V3 datasheet:  
<https://lenovopress.lenovo.com/datasheet/ds0143-lenovo-thinksystem-sr650-v3>
- Intel AI Performance:  
<https://www.intel.com/content/www/us/en/now/ai-performance.html>
- Intel Extension for PyTorch  
<https://intel.github.io/intel-extension-for-pytorch/>
- TorchServe with Intel Extension for PyTorch  
[https://intel.github.io/intel-extension-for-pytorch/cpu/2.3.100+cpu/tutorials/performance\\_tuning/torchserve.html](https://intel.github.io/intel-extension-for-pytorch/cpu/2.3.100+cpu/tutorials/performance_tuning/torchserve.html)
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<https://huggingface.co/meta-llama/Llama-2-7b-hf>
- Llama-2-13b-hf  
<https://huggingface.co/meta-llama/Llama-2-13b-hf>

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## Related product families

Product families related to this document are the following:

- [Artificial Intelligence](#)
- [ThinkSystem SR650 V3 Server](#)



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